



Mercedes-Benz

Mercedes-Benz USA, LLC

Frank Dierl  
General Manager, Engineering Services

VIA CERTIFIED MAIL

RECEIVED  
7-215  
2004 OCT 12 P 11:34

OFFICE OF  
DEFECTS INVESTIGATION

October 5, 2004

National Highway Traffic Safety Administration  
Office of Defect Investigation  
Attention: George Person, Chief Recall Analysis Division  
400 Seventh Street, S.W.  
Washington, D.C. 20590

**Re: 49 CFR Part 573; Recall of Mercedes-Benz S and CL-Class**

Dear Mr. Person:

Pursuant to 49 CFR Part 573.5(c)(9), this letter contains 2 documents that were communicated to our dealers on the above subject and will be submitted in Mercedes-Benz USA, LLC (MBUSA) regular monthly mailing for the month of September, 2004.

Manufacturer's Campaign Identification Number

2004 050015

NHTSA Recall Number

04V-285

Should you have any questions, please do not hesitate to contact Gary Bowne at 201-573-2719.

Sincerely,

FD:sk

Enclosure



To: MB Dealer Service Manager  
MB Dealer Warranty Administrator

RE: Campaign No. 2004050015 (Replacement of Both Telescoping Springs on Trunk Lid)

Date: September 24, 2004

Dear Mercedes Benz Service Partners:

**For clarification purposes: The following is applicable only when the inspection reveals that the correct parts as stated in the Recall bulletin were installed. If the parts in the vehicle do not match the Recall documentation you must perform the Recall.**

In the event a customer brings their vehicle in for the above Recall and it is found that the vehicle was repaired under warranty prior to the Recall being issued, MBUSA will reimburse .2 hrs labor time for the inspection of the vehicle. Please submit a claim using the campaign damage code 75 900 33 and labor operation 02-4336. The claim text must include that the "springs were replaced prior to the issuance of the Recall". This will ensure both the payment of the claim and that the campaign is closed for the respective vehicle.

If you have any questions regarding this message, please call the Warranty Services Group @ (201) 573-2764.

Regards,

Paul Hults  
Supervisor  
Warranty Services Group

To: MB Dealer Service Manager  
MB Dealer Warranty Administrator

RE: Campaign No. 2004050015 (Replacement of Both Telescoping Springs on Trunk Lid)

Date: September 22, 2004

Dear Mercedes Benz Service Partners:

In the event a customer brings their vehicle in for the above Recall and it is found that the vehicle was repaired under warranty prior to the Recall being issued, MBUSA will reimburse .2 hrs labor time for the inspection of the vehicle. Please submit a claim using the campaign damage code 75 900 33 and labor operation 02-4336. The claim text must include that the "springs were replaced prior to the issuance of the Recall". This will ensure both the payment of the claim and that the campaign is closed for the respective vehicle.

If you have any questions regarding this message, please call the Warranty Services Group @ (201) 573-2764.

Regards,

Paul Hults  
Supervisor  
Warranty Services Group