

May 19, 2004

Dear Honda Motorcycle Dealer:

**RE: CBR1000RR Inaccurate Speedometer**

VIN Range: 2004 Model Year — ALL

We have received reports that the speedometer on some CBR1000RR's may display an inaccurate mile-per-hour (MPH) reading -- indicating approximately 77% of the actual speed of the motorcycle, or in other words, 23% lower than the true vehicle speed. This can happen at any time and at any mileage. Once the speedometer displays an inaccurate reading, it will continue reading this way and cannot be reset. The odometer and other meter functions are not affected and will continue to operate normally.

We are currently investigating the best way to solve this issue. Next week, we plan to send you another letter with more information on our progress towards a solution. In the meantime, we have provided the chart below so you can check if any speedometer is working properly. The chart shows what the approximate speed reading should be at 4,000 rpm in gears 1-6.



*Use this chart to compare your indicated riding speed in different gears.*

**Example:** If a speedometer reading in 6<sup>th</sup> gear at 4,000 rpm shows approximately 64 mph, the speedometer IS working properly. However, if the speedometer reading in 6<sup>th</sup> gear at 4,000 rpm shows approximately 50 mph, your speedometer is NOT working properly. A letter containing this chart and the same information provided to you here is being mailed to all registered owners of the 2004 CBR1000RR today.

As soon as it becomes available you will be notified of all details concerning a final resolution. In the interim,

- Before selling a CBR1000RR follow the instructions provided with this letter.
- If you find a customer's CBR1000RR with a speedometer reading incorrectly,
  - Make the customer aware of all the information contained in this letter and that he/she will soon receive a letter from American Honda when a final resolution is available. Continue to ride the motorcycle with the understanding that the indicated speed maybe 23% low.
  - Please contact MC Service Tech Line (800) 421-1900 with the customer's name, mailing address, and vehicle information.

If you have recently sold a 2004 CBR1000RR, please immediately submit the warranty registration information via iN.

Thank you for your patience. We appreciate your support.  
Sincerely,

Robert B. Clever  
Senior Manager -- Service  
Motorcycle Division