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Subject: **1999-2003 Nissan Frontier/Xterra Fuel Sending Unit Voluntary Safety Recall Campaign – Update #6**

Attention: **Dealer Principals, Parts and Service Managers**

Nissan launched a Voluntary Safety Recall Campaign on October 18, 2004 for 1999-2003 model year Frontier vehicles equipped with a six cylinder engine and 2000-2003 model year Xterra vehicles equipped with a four or six cylinder engine for the Fuel Sending unit.

In non-salt states the remedy is to inspect the fuel sending unit and add a protective coating to the fuel sending unit connectors. For the salt state vehicles, the remedy is to replace the fuel sending unit. In a small percentage of these replacements, it is possible that the Fuel Sending Unit Mounting Flange and O-Ring Groove on the fuel tank will be damaged. If this occurs, the fuel tank will need to be replaced so that the new fuel sending unit can be properly installed.

The purpose of this communication is to provide an update on the status of a part availability related to this campaign.

******* Part Availability *******

The following part is currently on backorder:

Part Number	Description
17202-5S620	Fuel Tank

The above mentioned fuel tank applies to the following vehicles:

- 2000 – 2003 Frontier 4 cylinder and 6 cylinder engines
- 2000 – 2003 Xterra 6 cylinder engine only

Nissan is working to obtain replacement fuel tanks from the supplier as quickly as possible. However, there will be an approximately 90 day timeframe (September 2008) until we have availability of this specific fuel tank – 17202-5S620 from the supplier.

*******Customer Handling*******

In order to prevent inconvenience to customers who may need to have a fuel tank replaced as part of the recall campaign repair, Nissan is **deferring** campaign completion until Fuel Tank Part Number 17202-5S620 becomes available. To manage this effectively during the interim timeframe, the customer handling process outlined below should be utilized for vehicles in salt states with uncompleted campaign ID # RO401 that are equipped with Fuel Tank Part Number 17202-5S620. **Recall campaign completions on non-salt state vehicles and salt-state vehicles equipped with other fuel tanks should continue.**

A) If a vehicle has been into a dealership for this campaign prior to this Campaign update, the dealer has placed an order for the 17202-5S620 fuel tank which is on back order, and the vehicle is off road at the dealership, then the dealer should contact their applicable DPSM or Owner Relations Manager at the Region to receive further customer handling information.

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B) If a vehicle now comes into the dealership, is identified as an affected vehicle for Campaign I.D. R0401 ("Salt" state vehicle) and is equipped with Fuel Tank Part Number 17202-5S620, dealers should follow this procedure:

1. Advise the customer of a parts availability issue with this campaign and that the customer will need to reschedule repair in September 2008.
2. Obtain the customer's name, address, and VIN in order to re-contact them in September to complete the repairs.
3. Advise the customer that Nissan will contact them when the necessary parts are available for their service.
4. Dealer needs to send an e-mail to the Nissan Recall and Campaign Department at RecallsCampaigns@nissan-usa.com supplying the customer's name, address, and VIN
5. Nissan will maintain a master log of these customers with the customer name, address, and VIN.
6. Upon availability of new fuel tanks in September, customers will receive a phone call/letter to have recall repair completed.

Nissan will inform dealers should there be any change in the status of fuel tank part availability.

Nissan dealers should continue to utilize this interim process for vehicles affected by this Recall Campaign until sufficient quantities of fuel tank 17202-5S620 are available. When sufficient inventory is available, Nissan dealers can then refer to the Recall Campaign Bulletin NTB04-062b for detailed repair procedures relating to the 1999-2003 Nissan Frontier/Xterra Fuel-Sending Unit Voluntary Safety Recall Campaign. **As indicated above, recall campaign completions on non-salt state vehicles and salt-state vehicles equipped with other fuel tanks should continue.**

If you have any questions or need any additional information, please contact your Nissan Dealer Parts and Service Manager (DPSM).

Nissan Parts and Service Operations
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