

NISSAN

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OFFICE OF
SAFETY INVESTIGATION

NISSAN NORTH AMERICA, INC.

Corporate Office
18501 South Figueroa St.
Gardena, California 90248-4500
Mailing Address: P.O. Box 191
Gardena, California 90248-0191
Telephone: 310.632.3111

June 25, 2004

Mr. George Person
Chief, Recall Analysis Division
Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Ref: 04V-186/04V-103/04V- 230

Dear Mr. Person:

The enclosed communication is being provided pursuant to 49 CFR Part 573.6(c)(9).

Technical Compliance Department

Encl.

Nissan Net Broadcast Message - Wednesday Evening, June 16, 2004

Subject: 2004 Quest Power Sliding Door Voluntary Safety Recall Campaign

Attention - Dealer Principals, Sales, Parts and Service Managers

******* Update to 4/15, 4/20 and 5/7 Nissan Net Messages *******

Parts and repair instructions are now available to repair customer vehicles. See below for additional details.

******* Parts Availability *******

An adequate supply of parts is available to support this campaign. You can expect to receive an additional supply of parts on June 18. SL model Quest vehicles require P/N 82552-5Z110 for the right hand door (passenger side) only and SE model Quest vehicles require P/N 82552-5Z110 for the right hand door (passenger side) and P/N 82553-5Z110 for the left hand door (driver side).

If additional left hand (driver side) actuators (for SE models only) are required, they must be ordered using a revised 2004 Quest Door Campaign Parts Order form. The completed form can be faxed to (310) 771-2626 or e-mailed to campaign.parts@nissan-usa.com. A copy of the form is available on NNAnet.com and is located under My Documents in the Parts/Campaign folder.

If additional right hand (passenger side) actuators are required, they can be ordered using the normal parts ordering process. However, to ensure parts availability to all Nissan dealers, please order these parts only as needed.

******* Repair Instructions *******

Recall Campaign Bulletin NTB04-052 Power Sliding Door Voluntary Safety Recall Campaign is immediately available via ASIST Dial Update and also on NNAnet.com under My Documents in the Service/Campaign and Parts/Campaign folders. The bulletin addresses the specific service procedures and related parts and claim information. Please discard any copies of prior repair instructions.

******* Owner Notification *******

Nissan will start to notify owners on June 21, 2004 by mail if their vehicle is affected by this recall. Some owners may also be affected by the 2004 Front Passenger Seat Occupant Detection System (ODS) Recall Campaign. In an effort to maximize customer convenience, these owners will be notified of both campaigns at the same time.

******* Service Comm *******

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this Voluntary Recall Campaign (RU401) which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Your continued support of the safety and customer satisfaction of Nissan Quest owners is appreciated. If you have any questions or need any additional

Information, please contact your Nissan Dealer Parts and Service Manager (DPSM).

**Nissan Parts and Service Operations
06/16/2004**

NISSAN

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18601 South Figueras St.
Gardens, California 90248-4500
Mailing Address: P.O. Box 191
Gardens, California 90248-0191
Telephone: 310.582.3111

July 9, 2004

Mr. George Person
Chief, Recall Analysis Division
Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Ref: 04V-186/04V-230

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2004 JUL 12 A 7 51
OFFICE OF DEFECTS INVESTIGATION

04V-186

Subject: 2004 Quest Power Sliding Door Voluntary Safety Recall Campaign

Attention - Dealer Principals, Sales, Parts and Service Managers

******* Update to 4/15, 4/20, 5/7, 5/24 and 6/16 Nissan Net Messages *******

Flooring Cost Allowance credits to be applied to non-vehicle accounts. See below for additional details.

******* Flooring Cost Allowance *******

If you had a vehicle in dealer inventory that was affected by this campaign when it was announced on 4/15, you may be receiving a credit to your non-vehicle account during the month of July. The amount of the credit is based on the number of days between April 15th and the date that parts became available to repair the vehicle (May 15th) or the date the vehicle was retailed, whichever is the earliest.

Please note: If you received a vehicle in a dealer trade or similar transaction you may have to contact the dealer you received the vehicle from to obtain the credit.

Your continued support of the safety and customer satisfaction of Nissan Quest owners is appreciated. If you have any questions or need any additional information, please contact your Nissan Dealer Parts and Service Manager (DPSM).

**Nissan Parts and Service Operations
07/08/2004**

Quest Sliding Door Actuator Order Form (For Left Hand Actuator - SE Model Only)

Dealer Code: _____

Parts Requestor: _____

Please identify your facing PDC

PDC:

<input type="checkbox"/> Sacramento PDC	<input type="checkbox"/> Jacksonville PDC
<input type="checkbox"/> Los Angeles PDC	<input type="checkbox"/> Chicago PDC
<input type="checkbox"/> Dallas PDC	<input type="checkbox"/> Greenville PDC
<input type="checkbox"/> Smyrna PDC	<input type="checkbox"/> Baltimore PDC
<input type="checkbox"/> New York PDC	

Quest Sliding Door Actuator

Part Number	VIN
82552-5Z110 (RH/Passenger side)	<i>NO LONGER RESTRICTED - USE NORMAL ORDERING PROCESS FOR RH/PASSENGER SIDE ACTUATOR</i>
82553-5Z110 (LH/Driver side)	
82553-5Z110 (LH/Driver side)	
82553-5Z110 (LH/Driver side)	

One LH/driver side actuator will be shipped for each SE model VIN provided.

Send the completed form to one of the following:

Fax: (310) 771-2626

Email: campaign.parts@nissan-usa.com

Do not send to both.