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Sent On 04 21 2004 Expires On 04 30 2004
 From Honda Parts and Service National
 Subject Campaign Announcement and Expanded Stop Sale Update on 02-03 Odyssey

DATE: April 21, 2004
TO: All Honda Sales, Service & Parts Managers
FROM: American Honda Service Division
RE: Campaign Announcement Update and Expanded Stop Sale Order

On April 13, 2004, Honda Motor Co., Ltd., announced to NHTSA (National Highway Traffic Safety Administration) its intention to recall selected 2002-04 Odysseys and selected 2003-04 Pilots.

Basic Problem: Certain operating conditions can result in heat buildup between the countershaft and secondary shaft second gears in the automatic transmission. Lacking sufficient oil flow to dissipate heat, prolonged operation under these conditions can eventually result in decreased material strength. In higher mileage vehicles, this can result in gear tooth chipping, or in very rare cases, gear breakage can occur.

In most cases, transmission noise will indicate a problem, however it is possible for the transmission to become locked without warning. A locked transmission could result in a crash.

Stop-Sale Order: All (100%) 2002-03 Odysseys and 2003 Pilots in your unsold vehicle inventory are affected by this recall. Also affected are some early 2004s:

1. Odysseys up to and including VIN 5FNRL18**4B061620
2. Pilots up to and including VIN 2HKYF18**4H646877

According to Federal law, any new or used affected vehicle in your vehicle inventory cannot be sold or leased until it is repaired.

Repair Strategy

On vehicles with less than 15,000 miles, install an A/T Oil Jet Kit (no inspection needed). The oil jet kit sends a supply of ATF directly to the second gears, preventing heat build-up.

For all other vehicles, inspect the second gear through the countershaft speed sensor hole, and take five clear photos of the gear using the camera and equipment in the supplied A/T Gear Inspection Kit. Then view the photos on your IN workstation, and compare them to the gear color levels in the supplied A/T Gear Inspection Guide.

If you determine the color of the gear in your photos matches gear level #1 on the A/T Gear Inspection Guide, install an oil jet kit.

If you determine the color of the gear in your photos matches any gear level other than number 1 on the A/T Gear Inspection Guide, submit a completed A/T order form, with your digital photographs, to RPO Tech Line. RPO will either cancel your A/T order and let you know you need to install an A/T Oil Jet Kit, or process your A/T order so you can install a remanufactured A/T.

For inspection, repair, ordering and warranty information, refer to Service Bulletin 04-021, *Safety Recall: Automatic Transmission Second Gear Inspection*. A draft of service bulletin 04-021 will be available April 23 on ISIS. A final version of the service bulletin will be available on April 30.

Tool Information

An A/T Gear Inspection Kit will be sent to each dealer today (April 21). The kit contains a digital camera, a camera mount, a laminated A/T gear inspection guide, and everything else you need to take photos of the second gear.

Parts Information

INTERACTIVE NETWORK

We are sending you enough oil jet kits today to repair your in-stock vehicles and to handle critical case customers this Friday (April 23). A larger allocation of oil jet kits will be sent on April 29.

Customer Notification

Notifications will be mailed to all owners beginning about May 12, starting with the owners of the oldest vehicles first. As soon as possible, we will let you know, via the IN, the specific mail dates.

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Sent On 04 | 14 | 2004 **Expires On** 04 | 23 | 2004
From Honda Parts and Service National
Subject Campaign Announcement and Stop Sale Order on Odyssey and Pilot

DATE: April 14, 2004
TO: All Honda Sales, Service & Parts Managers
FROM: American Honda Service Division
RE: Campaign Announcement and Stop Sale Order

Yesterday, April 13, 2004, we sent you an IN Message announcing a Stop Sale Order for selected vehicles affected by today's announced automatic transmission recall. Since that time, we have received several dealership telephone calls asking for clarification of what we meant by "unsold vehicle inventory".

Simply stated, the words "unsold vehicle inventory" mean that all of your new, used, and demo 2002-03 Odyssey and 2003 Pilot vehicles are affected by this recall, and they cannot be sold until they have been updated with an Oil Jet Kit. In the more rare case of heat discoloration, the transmission will have to be replaced.

This campaign also affects some early production 2004 Odyssey and Pilot vehicles in your "unsold vehicle inventory"; however, you may sell 2004 model year vehicles until you have been notified of actual affected VINs. We hope to be able to release that information by the middle of next week.

If you need additional clarification, please call your DSPM.

Thank you.

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Sent On 04 / 13 / 2004 Expires On 04 / 22 / 2004
 From Honda Parts and Service National
 Subject Campaign Announcement & Stop Sale Order on 2002-04 Odysseys and 2003-04 P

DATE: April 13, 2004
 TO: All Honda Sales, Service & Parts Managers
 FROM: American Honda Service Division
 RE: Campaign Announcement and Stop Sale Order

Today, Honda Motor Co., Ltd., announced to NHTSA (National Highway Traffic Safety Administration) its intention to recall selected 2002-04 Odysseys and selected 2003-04 Pilots.

Basic Problem: Certain operating conditions can result in heat build-up between the countershaft and secondary shaft second gears in the automatic transmission. Lacking sufficient oil flow to dissipate heat, prolonged operation under these conditions can eventually result in decreased material strength. In higher mileage vehicles, this can result in gear tooth chipping or, in very rare cases, gear breakage can occur.

In most cases, transmission noise will indicate a problem, however it is possible for the transmission to become locked without warning. A locked transmission could result in a crash.

Stop-Sale Order: All (100%) 2002-03 Odysseys and 2003 Pilots in your unsold vehicle inventory are affected by this recall. These vehicles CANNOT be sold or leased with a known defect. This campaign also affects some early 2004 Odysseys and Pilots and you will be notified of the affected VIN range by late next week. At that time, the stop sale order will also apply to the identified 2004 vehicles.

Repair Strategy: Vehicles with less than 15,000 miles are at no risk for gear damage. These vehicles will simply need to have an Oil Jet Kit installed – no inspection is needed. For all other vehicles, the technician will do a visual and photographic inspection of the secondary shaft 2nd gear through the speed sensor hole. If the gear shows signs of heat discoloration, the transmission will be replaced. If not, an Oil Jet Kit will be installed to provide additional lubrication to 2nd gear.

Support Materials: American Honda will post its initial Honda Service Bulletin with a Video Link and a Strategy Letter on ISIS the evening of April 23, 2004.

Tool and Parts Supply: On April 21, 2004, American Honda will FedEx every Honda Dealership a Photographic Inspection Tool Kit. On April 23, American Honda Parts Division will FedEx a small supply of Oil Jet Kits. Additional supplies of Oil Jet Kits will be shipped to you on April 29, 2004.

Customer Notification: Notifications will be mailed to all known owners over a period of time. We plan on mailing notification letters to owners of the oldest vehicles first, starting around May 12, 2004. You will be notified of the exact customer mailing date by IN.

There will be a period of time following this announcement during which tools and parts will not be available to fix cars. During that time, please explain to customers that this is an extremely rare occurrence and ask them to wait for their mailing before scheduling a repair. You will receive an initial small quantity of parts before 4/28 to repair in-stock units and to address any owner concerns regarding durability. Any rental car request should be directed to your DPSM.

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Sent On

04	13	2004
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 Expires On

04	22	2004
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 From

Acura Service National		
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 Subject

Campaign Announcement & Stop Sale Order on 2001-02 MDX		
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DATE: April 13, 2004
 TO: All Acura Sales, Service & Parts Managers
 FROM: American Honda Service Division
 RE: Campaign Announcement and Stop Sale Order

Today, Honda Motor Co., Ltd., announced to NHTSA (National Highway Traffic Safety Administration) its intention to recall selected 2001-02 MDXs.

Basic Problem: Certain operating conditions can result in heat build-up between the countershaft and secondary shaft second gears in the automatic transmission. Lacking sufficient oil flow to dissipate heat, prolonged operation under these conditions can eventually result in decreased material strength. In higher mileage vehicles, this can result in gear tooth chipping or, in very rare cases, gear breakage can occur.

In most cases, transmission noise will indicate a problem, however it is possible for the transmission to become locked without warning. A locked transmission could result in a crash.

Stop-Sale Order: All (100%) 2001-02 MDXs in your unsold vehicle inventory are affected by this recall. These vehicles CANNOT be sold or leased with a known defect.

Repair Strategy: Vehicles with less than 15,000 miles are at no risk for gear damage. These vehicles will simply need to have an Oil Jet Kit installed – no inspection is needed. For all other vehicles, the technician will do a visual and photographic inspection of the secondary shaft 2nd gear through the speed sensor hole. If the gear shows signs of heat discoloration, the transmission will be replaced. If not, an Oil Jet Kit will be installed to provide additional lubrication to 2nd gear.

Support Materials: American Honda will post its initial Acura Service Bulletin with a Video Link and a Strategy Letter on ISIS the evening of April 23, 2004.

Tool and Parts Supply: On April 21, 2004, American Honda will FedEx every Acura Dealership a Photographic Inspection Tool Kit. On April 23, American Honda Parts Division will FedEx a small supply of Oil Jet Kits. Additional supplies of Oil Jet Kits will be shipped to you on April 29, 2004.

Customer Notification: Notifications will be mailed to all known owners over a period of time. We plan on mailing notification letters to owners of the oldest vehicles first, starting around May 12, 2004. You will be notified of the exact customer mailing date by IN.

There will be a period of time following this announcement during which tools and parts will not be available to fix cars. During that time, please explain to customers that this is an extremely rare occurrence and ask them to wait for their mailing before scheduling a repair. You will receive an initial small quantity of parts before 4/26 to repair in-stock units and to address any owner concerns regarding durability. Any rental car request should be directed to your DPSM.

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Sent On 04 21 2004 Expires On 04 30 2004
 From Acura Service National
 Subject Campaign Announcement & Stop Sales Order Update on 01-02 MDX

DATE: April 21, 2004
TO: All Acura Sales, Service & Parts Managers
FROM: American Honda Service Division
RE: Campaign Announcement and Stop Sale Order Update

On April 13, 2004, Honda Motor Co., Ltd., announced to NHTSA (National Highway Traffic Safety Administration) its intention to recall selected 2001-02 MDXs.

Basic Problem: Certain operating conditions can result in heat buildup between the countershaft and secondary shaft second gears in the automatic transmission. Lacking sufficient oil flow to dissipate heat, prolonged operation under these conditions can eventually result in decreased material strength. In higher mileage vehicles, this can result in gear tooth chipping, or in very rare cases, gear breakage can occur.

In most cases, transmission noise will indicate a problem, however it is possible for the transmission to become locked without warning. A locked transmission could result in a crash.

Stop-Sale Order: All (100%) 2001-02 MDXs in your unsold vehicle inventory are affected by this recall. According to Federal law, any new or used affected vehicle in your vehicle inventory cannot be sold or leased until it is repaired.

Repair Strategy

On vehicles with less than 15,000 miles, install an A/T Oil Jet Kit (no inspection needed). The oil jet kit sends a supply of ATF directly to the second gears, preventing heat build-up.

For all other vehicles, inspect the second gear through the countershaft speed sensor hole, and take five clear photos of the gear using the camera and equipment in the supplied A/T Gear Inspection Kit. Then view the photos on your in workstation, and compare them to the gear color levels in the supplied A/T Gear Inspection Guide.

If you determine the color of the gear in your photos matches gear level #1 on the A/T Gear Inspection Guide, install an oil jet kit.

If you determine the color of the gear in your photos matches any gear level other than number 1 on the A/T Gear Inspection Guide, submit a completed A/T order form, with your digital photographs, to RPO Tech Line. RPO will either cancel your A/T order and let you know you need to install an A/T Oil Jet Kit, or process your A/T order so you can install a remanufactured A/T.

For inspection, repair, ordering and warranty information, refer to Service Bulletin 04-013, *Safety Recall: Automatic Transmission Second Gear Inspection*. A draft of service bulletin 04-013 will be available April 23 on ISIS. A final version of the service bulletin will be available on April 30.

Tool Information

An A/T Gear Inspection Kit will be sent to each dealer today (April 21). The kit contains a digital camera, a camera mount, a laminated A/T gear inspection guide, and everything else you need to take photos of the second gear.

Parts Information

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