
From: Technical Services Department
Sent: Tuesday, April 20, 2004 11:35 AM
To: All Dirs All Rgns - SR
Subject: Tribute PCM Re-Calibration Recall 1904D
Importance: High

Attention Mazda Service Managers:

Please be advised MNAO has notified NHTSA of a possible defect related to "Engine Quilt" on certain '01, '02 and some '03 model Tributes equipped with 3.0-liter engines.

Dealers will be sent detailed recall information along with repair procedures in coming days. Repair procedures are currently being finalized. It is anticipated that an Owner Notification will be sent on or about April 30, 2004.

Timeline	
Dealer recall package mailing begins	4/27
Dealers receive recall e-mail	4/29
Owner notification mailing begins	4/30

Mazda Technical Services

5/4/2004

From: Technical Services Department
Sent: Thursday, April 29, 2004 4:53 PM
Subject: 2001-2003 Tribute Powertrain Control Module Re-Calibration Recall 1904D
Importance: High

Attention: Mazda Service Managers

This is advance notification of an upcoming recall on 2001-2003 Mazda Tribute models. You will receive detailed information by U.S. mail the week of May 3. This information is available now by accessing the ESI website, MStore (under Bulletins, Forms & E-Documents), and eMDCS (using Campaign Inquiry or the Warranty Vehicle Inquiry Detail screen by clicking on the recall number).

Mazda will notify U.S. owners by first class mail beginning May 3, 2004.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists on certain 2001-2003 Mazda Tribute vehicles equipped with 3.0-liter V6 engines produced from April 17, 2000 through September 11, 2002. Affected vehicles may exhibit an intermittent engine quit and restart condition due to calibration errors within the Powertrain Control Module (PCM) hardware. This condition is most likely to occur while decelerating under 40 miles per hour, and could result in the vehicle being involved in a crash without warning.

Dealers will reflash the PCM using WDS B30.7 or later software. Be sure that your WDS is updated to the latest calibration level. This must be done on all affected vehicles in your inventory prior to delivery as well as vehicles that have been delivered to customers.

SUBJECT VEHICLES

Model	VIN Range	Build Date Range
2001-2003 Tribute	4F2****1*1KM00137 – 4F2****1*3KM11481	April 17, 2000 through September 11, 2002

Note: The asterisk symbol "*" can be any letter or number.

PARTS INFORMATION

Description	Part Number	Quantity	
Campaign Label	9999-95-065A-00	1= sheet of 18 labels	MStore (no charge)
Authorized Modification Label (PCM Calibration Label)	9999-95-AMDC-97	1=25 current 1=100 after 5/5	MStore (no charge)

Note: PCM replacement will not be covered under this program.

PARTS ORDERING

Use MStore to order Campaign Labels and Authorized Modification Labels.

WARRANTY CLAIM PROCESSING INFORMATION

	PCM Inspect Only	PCM Inspect & Re-calibrate
Warranty Type Code	R	R
Symptom Code	99	99
Damage Code	99	99
Process Number	J0404A	J0404B
Part Number Main Cause	5555-04-014A	5555-04-014A
Part Quantity	0	0
Labor Operation Code	YY349XR1	YY349XR2

Labor Hours	0.2	0.4
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RENTAL CAR

If the customer was placed in a rental car while the campaign was being completed, submit a separate claim/problem using the following standard rental claim information.

Warranty Type Code	A
Symptom Code	99
Damage Code	99
Part Number Main Cause	5655-RE-NTAL
Part Quantity	0
Labor Operation Code	MM012XRX
Labor Hours	0.0
Sublet – Rental Car	
Sublet Invoice Number	Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code	Enter "L"
Sublet Amount	Up to \$26.00 per day for the number of days customer had rental car

Rental expenses incurred will require DSA or DCSM Authorization if the rental exceeds two days, as outlined in the Rental Car Reimbursement Program.

REPAIR PROCEDURES

Inspection and repair procedures are available on the ESI website, on MStore under Bulletins, Forms & E-Documents, and are also available on eMDCS using Campaign Inquiry or the Warranty Vehicle Inquiry Detail screen by clicking on the recall number.

Please make certain that the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience that this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

Mazda Technical Services