



ADMINISTRATIVE MESSAGE

Message Author: Theresa Tooclose/US/GM/GMC
Template Type: Standard
Author's: Buick
Division/Department:
Status: Forwarded
Message Date: 06/11/2004
Message Number: BUU20040003

Message Criteria/Information

Dealer Recipient Criteria:	ALL BUICK DEALERS
Exclude BAC(s):	
Originating Dept:	SPC - Recalls, Joan Stone
Subject:	GMP04-089 - 030308 - Rear Liftgate Latch Assembly 2002-2004 Buick Rendezvous
Actionable Item:	Information Only
Actionable Item Details:	
Contact Person: (for Wholesale)	Name: Joan M. Stone Phone: 810-608-4422 Email: Joan M. Stone/US/GM/GMC @ GM Fax:
Contact Person: (for Wholesale)	Name: Phone: Email: Fax:
Contact Person: (for Dealership)	Name: Joan M. Stone Phone: 810-608-4422 Email: Joan M. Stone/US/GM/GMC @ GM Fax:
Contact Person: (for Dealership)	Name: Phone: Email: Fax:
Functional Role(s): (Recommended Distribution):	Parts Manager

Message Categorization Information

Message Type:	GM Parts Bulletin & Information
Revision References:	

Message Retention

Release Date:	06/14/2004
Archive Date:	06/28/2004

Dealer Solution: TO ALL BUICK DEALERS

DESCRIPTION:

SAFETY RECALL #030308 - DATED: JUNE 14, 2004

- General Motors has decided that a defect, which relates to motor vehicle safety, exists in all 2002-2003 model year and certain 2004 model year Buick Rendezvous model vehicles. These vehicles were manufactured with a structural support at the latch attachment in the rear liftgate that may be inadequate to retain the latch to the liftgate in certain severe vehicle crash events. If the liftgate were to open in a vehicle crash, an occupant could be ejected from the vehicle resulting in increased risk of personal injury.
- Dealers are to add structural reinforcements to the liftgate in the area adjoining the latch assembly.
- Refer to the Product Program Bulletin for further information.

EFFECTIVE DATE:

Owner mailing is scheduled to begin June 21, 2004

GENERAL INFORMATION:

The Parts list follows:

Part Number	Description	Quantity/Vehicle
10351118	L/Gate Lock Kit	1

An initial supply of liftgate lock kits required to complete this recall were pre-shipped to Involved Dealers of record. This pre-shipment began on June 10, 2004, and will be approximately 20% of each Dealer's Involved vehicles. Pre-shipped parts will be charged to Dealer's open parts account.

VSSM Library Fields

☐ Do Not Send Message to VSSM Library

Does This Document Require Action from a Field Rep? Information

Intended Audience(s): Area Parts Manager, Field Zone Manager, Region-NE, Regional Field Operations Manager, Regional Parts Manager

Involved Brand(s): Buick-Rendezvous

Document Type(s): Parts

Expiration Date: 07/15/2004

Topic: 03030B - B 2002/2003/2004 Rendezvous Rear Liftgate Latch Assembly 04-060