

**Dealer TO: ALL BUICK DEALERS**

**Salutation:**

**ATTENTION: SERVICE MANAGER, PARTS MANAGER AND WARRANTY ADMINISTRATOR**

**GM SERVICE AND PARTS OPERATIONS**

**DCS1203**

**URGENT - DISTRIBUTE IMMEDIATELY**

**Date: June 14, 2004**

**Subject: 03030B / Product Safety Recall  
Rear Liftgate Latch Assembly**

**Models: 2002-2004 Buick Rendezvous**

**To: All Buick Dealers**

**Attention: Service Manager, Parts Manager and Warranty Administrator**

**PRODUCT FIELD ACTION ANNOUNCEMENT**

General Motors is announcing Product Safety Recall 03030B today. The total number of vehicles involved is 118,609. Please see the attached bulletin for details.

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**THIS BULLETIN IS BEING REVISED TO INCLUDE ALL 2003 VEHICLES  
AND CERTAIN 2004 VEHICLES.  
DISCARD ALL COPIES OF BULLETIN 03030A,  
DATED OCTOBER 2003**  
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**Mailing Information**

Customer notification letter mailing will begin on June 21, 2004.

**GM Vehicle Inquiry System (GMVIS)**

GMVIS information will be available on June 15, 2004.

**Service Information System (SI)**

Bulletin 03030B is scheduled to be available in SI on June 26, 2004.

**Campaign Initiation Detail Report (CIDR)**

The CIDR will be available in GM DealerWorld on June 15, 2004.

**PLEASE DOUBLE CLICK ON THE ICON BELOW  
THEN SINGLE CLICK ON THE LAUNCH BUTTON  
TO VIEW OR PRINT THE BULLETIN**

**(See attached file: 030303 Rear Liftgate Latch Assembly.pdf)**

**END OF MESSAGE**

**GM SERVICE AND PARTS OPERATIONS**