GM SERVICE AND PARTS OPERATIONS DCS1144 URGENT - DISTRIBUTE IMMEDIATELY

DATE:

March 5, 2004

SUBJECT:

04010 - Product Safety Recall

Brake Pedal Assembly

MODELS:

2004 Chevrolet Kodlak

2004 GMC TopKick

TO:

All Chevrolet and GMC Dealers

ATTENTION:

Service Manager, Parts Manager and Warranty Administrator

PRODUCT FIELD ACTION ANNOUNCEMENT

General Motors is announcing Product Safety Recall 04010 today. The total number of vehicles involved is 2,303. Please see the attached bulletin for details. Due to e-mail restrictions, a second admin message will follow with the lists of unsold and sold involved VINs. These lists are sorted by selling division and invoice dealer code.

SOME OF THE VEHICLES INVOLVED IN THIS RECALL MAY HAVE BEEN DIVERTED TO UPFITTERS. DEALERS WHO HAVE INVOLVED VEHICLES CURRENTLY AT UPFITTERS ARE RESPONSIBLE FOR CONTACTING THE UPFITTER AND ARRANGING FOR THE RECALL SERVICE PROCEDURE TO BE PERFORMED AS SOON AS POSSIBLE. UPPERFITTER INFORMATION IS CONTAINED IN THE UNSOLD VIN LIST.

Malling Information

Customer letter mailing will begin on March 6, 2004.

GM Vehicle Inquiry System (GMVIS)

GMVIS Information will be available on March 6, 2004.

Service Information System (SI)

Bulletin 04010 is scheduled to be available in SI in the near future.

Campaign Initiation Detail Report (CIDR)

The CIDR will be evaluable in DealerWorld by March 12, 2004.

END OF MESSAGE
GM SERVICE AND PARTS OPERATIONS

