

Date: August 18, 2004

Subject: Product Safety Recall
04014 B and 04014C - Engine Fuel Rail - Replace

Models: 1995 Oldsmobile Aurora with 4.0L V8
1995-1996 Cadillac Deville Concours, Eldorado, Seville
1996 Cadillac DeVille with 4.6 L V8
1997 Cadillac DeVille, Eldorado, Seville

To: All Oldsmobile and Cadillac Dealers

Attention: Dealer Operator, General Manager, Sales Manager, Used Car Manager,
Service Manager, Parts Manager and Warranty Administrator

In May 2004, the first phase of recall 04014 was announced and included 1996-1997 Oldsmobile Auroras. In July 2004, the second phase (04014A), was announced adding the 1995 Cadillac Deville Concours, Eldorado, and Seville model vehicles.

GM plans to announce Phases 3 and 4 of this product safety recall (04014B and 04014C) starting September 2004. Dealers will be notified of Phase 3 (04014B) on September 1, 2004. This phase adds the 1995 Oldsmobile Aurora, 1995-1996 Cadillac Deville Concours, Eldorado, Seville and 1996 Cadillac DeVille. Customer letter mailing will begin on September 8, 2004.

Dealers will notified of Phase 4 (04014C) on October 1, 2004. This phase adds 1997 Cadillac Deville, Eldorado and Seville vehicles. Dealers will be pre-shipped parts on 9/23/04. Customer letter mailing will begin on October 8, 2004.

END OF MESSAGE
GM SERVICE AND PARTS OPERATIONS



ADMINISTRATIVE MESSAGE

Message Author: Theresa Toccaceli/US/GM/GMC
Template Type: Standard
Author's VSSM
Division/Department:
Status: Forwarded
Message Date: 09/01/2004
Message Number: VSU20040273

Message Criteria/Information

Dealer Recipient Criteria:	Cadillac Oldsmobile
Exclude BAC(s):	
Originating Dept:	SPO - Recalls, Joan Stone
Subject:	GMP04-144 - 04014B - Engine Fuel Rail - Replace
Actionable Item:	Action Required
Actionable Item Details:	
Contact Person: (for Wholesale)	Name: Joan Stone Phone: 810-606-4422 Email: Joan M. Stone/US/GM/GMC @ GM Fax:
Contact Person: (for Wholesale)	Name: Phone: Email: Fax:
Contact Person: (for Dealership)	Name: Joan Stone Phone: 810-606-4422 Email: Joan M. Stone/US/GM/GMC @ GM Fax:
Contact Person: (for Dealership)	Name: Phone: Email: Fax:
Functional Role(s): (Recommended Distribution):	Parts Manager

Message Categorization Information

Message Type:	GM Parts Bulletins & Information
Revision Reference:	

Message Retention

Release Date:	09/01/2004
Archive Date:	09/15/2004

Dealer Salutation: TO ALL CADILLAC AND OLDSMOBILE DEALERS

DESCRIPTION:

- General Motors has decided that a defect, which relates to motor vehicle safety, exists in **all** 1995-1996 Cadillac De Ville Concours, Seville, Eldorado, 1996 Cadillac De Ville; and 1995-1997 Oldsmobile Aurora model vehicles. These vehicles have a condition in which the original equipment nylon tubing used in the fuel rail construction may degrade and crack. Additionally, the 1995 Oldsmobile Aurora uses a unique underhood fuel return line that may crack at unusually high rates. Cracking of the fuel rail or return line tubing can result in a fuel leak into the engine compartment. The operator may experience fuel odor and possibly engine stalling due to loss of fuel pressure to the engine. If this event were to occur, and if an ignition source were present, an engine compartment fire could occur.
- Dealers will inspect and, if necessary, replace the engine fuel rail with a new stainless steel fuel rail. Dealers will also replace the chassis fuel lines on 1995 Oldsmobile Aurora model vehicles.
- Refer to Safety Recall Program # 04014B for further information.

EFFECTIVE DATE:Initial owner mailing is scheduled to begin: **September 8, 2004****GENERAL INFORMATION:**Parts Pre-Ship Information – For US

Important: An initial supply of parts required to complete this recall will be pre-shipped to involved Dealers of record. The pre-shipment for 1995 Cadillacs began the week of July 26, 2004. The pre-shipment for 1996 Cadillacs is scheduled to begin the week of August 30, 2004. The pre-shipment for 1996-97 Oldsmobiles began the week of May 24, 2004. The pre-shipment for 1995 Oldsmobiles is scheduled to begin the week of August 23, 2004. All pre-shipments will be approximately 15% of each Dealer's involved vehicles. Pre-shipped parts will be charged to Dealer's open parts account.

Additional parts, if required, are to be obtained from General Motors Service & Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
12583147	Rail Kit, M/Port F/Injn Fuel (1995-96 Cadillac)	1
17800051	Seal Kit, M/Port F/Injr (1995 Cadillac)	1
17800053	Seal Kit, M/Port F/Injr (1996 Cadillac)	1
12583146	Rail Kit, M/Port F/Injn Fuel (1995 Oldsmobile)	1
17800050	Seal Kit, M/Port F/Injr (1995 Oldsmobile)	1
10384811	Pipe Kit, F/Injn Fuel Feed & Rtn (1995 Oldsmobile)	1
12583145	Rail Kit, M/Port F/Injn Fuel (1996-97 Oldsmobile)	1
17800052	Seal Kit, M/Port F/Injr (1996-97 Oldsmobile)	1
8919354	Conduit, Plastic	6 feet
12345579	Grease, Dielectric Silicone (1 oz.)	As needed

VSSM Library Fields
 Do Not Send Message to VSSM Library

Does This Document Require Action from a Field Rep? Information

Intended Audience(s): Area Parts Manager, Area Sales Manager, Field Zone Manager, Local Advt & Mktg Manager, Region-NC, Region-NE, Region-SC, Region-SE, Region-W, Regional Field Operations Manager, Regional Parts Manager

Involved Brand(s): Oldsmobile--Aurora

Document Type(s): Parts

Expiration Date: 09/30/2004

Topic: GM Parts -- O 1996/1997 Aurora Engine Fuel Rail - Replace #04014B GMP04-144



ADMINISTRATIVE MESSAGE

Message Author: Theresa Toccaceli/US/GM/GMC
Template Type: Standard
Author's: VSSM
Division/Department:
Status: Forwarded
Message Date: 09/30/2004
Message Number: VSU20040316

Message Criteria/Information

Dealer Recipient Criteria:	Cadillac Oldsmobile
Exclude BAC(s):	
Originating Dept:	SPO - Recalls, Joan Stone
Subject:	GMP04-165 - 04014C - Engine Fuel Rail - Replace
Actionable Item:	Action Required
Actionable Item Details:	Refer to Safety Recall Program #04014C.
Contact Person: (for Wholesale)	Name: Joan Stone Phone: 810-606-4422 Email: Joan M. Stone/US/GM/GMC @ GM Fax:
Contact Person: (for Wholesale)	Name: Phone: Email: Fax:
Contact Person: (for Dealership)	Name: Joan Stone Phone: 810-606-4422 Email: Joan M. Stone/US/GM/GMC @ GM Fax:
Contact Person: (for Dealership)	Name: Phone: Email: Fax:
Functional Role(s): (Recommended Distribution):	Parts Manager

Message Categorization Information

Message Type:	GM Parts Bulletins & Information
Revision Reference:	

Message Retention

Release Date:	10/01/2004
Archive Date:	10/15/2004

Dealer Salutation: TO ALL CADILLAC AND OLDSMOBILE DEALERS

DESCRIPTION:

PRODUCT SAFETY RECALL #04014C – October 1, 2004

This bulletin is being revised to add 1997 Cadillac model vehicles. Please discard Safety Recall bulletin number 04014B, dated September 2004.

- General Motors has decided that a defect which relates to motor vehicle safety exists in **all** 1995-1997 Cadillac De Ville Concours, Seville, Eldorado; 1996-1997 Cadillac De Ville; and 1995-1997 Oldsmobile Aurora model vehicles. These vehicles have a condition in which the original equipment nylon tubing used in the fuel rail construction may degrade and crack. Additionally, the 1995 Oldsmobile Aurora uses a unique underhood fuel return line that may crack at unusually high rates. Cracking of the fuel rail or return line tubing can result in a fuel leak into the engine compartment. The operator may experience fuel odor and possibly engine stalling due to loss of fuel pressure to the engine. If this event were to occur, and if an ignition source were present, an

- engine compartment fire could occur.
- Dealers will inspect and, if necessary, replace the engine fuel rail with a new stainless steel fuel rail. Dealers will also replace the chassis fuel lines on 1995 Oldsmobile Aurora model vehicles.
- Refer to Safety Recall Program # 04014C for further information.

EFFECTIVE DATE:

Initial owner mailing is scheduled to begin: **October 8, 2004**

GENERAL INFORMATION:

Parts Pre-Ship Information – For US

Important: An initial supply of parts required to complete this recall will be pre-shipped to involved Dealers of record. The pre-shipment for 1995 Cadillacs began the week of July 26, 2004. The pre-shipment for 1996 Cadillacs began the week of August 30, 2004. The pre-shipment for 1997 Cadillacs began the week of September 20, 2004. The pre-shipment for 1996-97 Oldsmobiles began the week of May 24, 2004. The pre-shipment for 1995 Oldsmobiles began the week of August 23, 2004. All pre-shipments will be approximately 15% of each Dealer's involved vehicles. Pre-shipped parts will be charged to Dealer's open parts account.

Additional parts, if required, are to be obtained from General Motors Service & Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
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17800051	Seal Kit, M/Port F/Injr (1995 Cadillac)	1
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17800053	Seal Kit, M/Port F/Injr (1996-97 Cadillac)	1
12583146	Rail Kit, M/Port F/Injn Fuel (1995 Oldsmobile)	1
17800050	Seal Kit, M/Port F/Injr (1995 Oldsmobile)	1
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Does This Document Require Action from a Field Rep? Information

Intended Audience(s): Area Parts Manager, Area Service Manager, Commercial Service Manager, Field Zone Manager, Fleet/Commercial Manager, Region-NC, Region-NE, Region-SC, Region-SE, Region-W, Regional Parts Manager, Regional Service Manager, Regional Service Technical Manager, Regional Warranty Manager

Involved Brand(s): Cadillac--DeVille, Cadillac--Eldorado, Cadillac--Seville, Oldsmobile--Aurora

Document Type(s): Parts

Expiration Date: 10/15/2004

Topic: GM Parts -- K, O 1995/1996/1997 DeVille, Eldorado, Seville, Aurora Engine Fuel Rail