

NISSAN

NISSAN NORTH AMERICA, INC.

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November 4, 2004

Mr. George Person
Chief, Recall Analysis Division
Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Ref: 04V-103

Dear Mr. Person:

The enclosed communication is being provided pursuant to 49 CFR Part 573.6(c)(9).

Technical Compliance Department

Encl.

04V-103

To: ALL NISSAN DEALER PRINCIPALS, SERVICE MANAGERS, AND PARTS MANAGERS

Subject: 2004 Quest Front Passenger Seat Occupant Detection System Recall Campaign

***** Update to earlier Nissan Net messages *****

The purpose of this Nissan Net message is to inform Nissan dealers of a revised bulletin for this campaign, a revised Seat Inspection Form (SIF) and the re-notification of Quest owners who have not yet had their seat re-calibrated. See below for additional details.

***** Recall Campaign Bulletin *****

Recall Campaign Bulletin NTB04-051 has been revised to include a Procedure Index of the required service procedures related to this campaign from initial customer contact through delivery of the vehicle (with re-calibrated seat) back to the customer. Several procedures including headrest removal, seat packaging/shipping and seat re-installation have been revised to provide additional clarity when performing this campaign repair.

The revised bulletin (NTB04-051a) is now available on ASIST and also on NNA.net.com under My Documents in the Parts/Campaign and Service/Campaign categories. Please discard any copies of the original bulletin.

***** Seat Inspection Form *****

Twenty five (25) sets of revised Seat Inspection Forms are being sent to your dealership. The form has been revised as a 3-part form to eliminate the need to copy the form. Upon completion of the seat inspection, the first copy is to be kept with the Repair Order (R.O.), the second is to be attached to the seat that is being recalibrated and the third copy is for the customer to retain.

Additional copies of the Seat Inspection Form can be obtained (in packets of 25) by contacting Nissan Publications at 1-800-247-5321 and requesting Form ID: Quest SIF. The Seat Inspection Form (one part) will continue to be available on NNA.net.com under My Documents in both the Parts/Campaign and Service/Campaign categories.

***** Customer Notification *****

Nissan is re-notifying approximately 7,800 Quest customers who have not yet had their front passenger seats recalibrated. To support this activity, a limited number of additional seat packaging crates will become available. If an additional crate is needed, please contact your Nissan Dealer Parts and Service Manager (DPSM).

Nissan Parts and Service Operations
11/03/2004