

**GM SERVICE AND PARTS OPERATIONS  
DCS1127  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date:** February 6, 2004

**Subject:** Upcoming Safety Recall  
04002 - Ignition Circuit Thermal Events  
Customer Notification Schedule Change

**Models:** 1998 Buick Skylark  
1998-2001 Chevrolet Cavalier  
1998 Oldsmobile Achieva  
1998 Pontiac Grand Am  
1998-2001 Pontiac Sunfire

**To:** All Buick, Chevrolet, Oldsmobile and Pontiac Dealers

**Attention:** Dealer Operator, General Manager, Sales Manager,  
Used Car Manager, Service Manager, Parts Manager,  
And Warranty Administrator

This message is an update to GM Administrative Message WIR20040005 dated January 30, 2004.

Due to the large number of vehicles involved in this recall, the customer notification process will occur in three phases. Beginning on March 1st GM will mail notification letters to owners of the 1998-1999 model vehicles involved in this recall. These owners will be instructed to contact their dealers immediately to arrange a service date. The owners of 2000 model year vehicles involved in this recall will be notified in May to contact their dealers to arrange a service date. The owners of 2001 model year vehicles involved in this recall will be notified in June to contact their dealers to arrange a service date.

This change will help ensure a steady supply of parts and assist dealers with vehicle scheduling for this recall. Please disregard the customer notification strategy described in the previous message.

Please contact the GM Dealer Business Center at 1-888-414-6322 (Prompt #3) if you have questions about this message.

**END OF MESSAGE  
GM SERVICE AND PARTS OPERATIONS**



## ADMINISTRATIVE MESSAGE

**Message Author:** Thomas Toccaoli/US/GM/GMC  
**Template Type:** Standard  
**Author's Division/Department:** VSSM  
**Status:** Forwarded  
**Message Date:** 02/23/2004  
**Message Number:** VSU20040041

### Message Criteria/Information

|  |  |
|--|--|
| <b>Dealer Recipient Criteria:</b>                          | Buick Dealers<br>Chevy<br>Oldsmobile<br>Pontiac                                    |
| <b>Exclude BAC(s):</b>                                     |  |
| <b>Originating Dept:</b>                                   | SPC - Recalls, Joan Stone  |
| <b>Subject:</b>  | GMPC4-024 - 04002 Ignition Circuit Thermal Events                                  |
| <b>Actionable Item:</b>                                    | Information Only   |
| <b>Actionable Item Details:</b>                            |  |
| <b>Contact Person:<br/>(for Wholesale)</b>                 | Name: Joan Stone Phone: 810-606-4422<br>Email: Joan.M.Stone/US/GM/GMC @ GM Fax:    |
| <b>Contact Person:<br/>(for Wholesale)</b>                 | Name: Phone:<br>Email: Fax:  |
| <b>Contact Person:<br/>(for Dealership)</b>                | Name: Joan M. Stone Phone: 810-606-4422<br>Email: Joan.M.Stone/US/GM/GMC @ GM Fax: |
| <b>Contact Person:<br/>(for Dealership)</b>                | Name: Phone:<br>Email: Fax:  |
| <b>Functional Role(s):<br/>(Recommended Distribution):</b> | Parts Manager, Service Manager   |

### Message Categorization Information

|                            |                                 |
|----------------------------|---------------------------------|
| <b>Message Type:</b>       | GM Parts Bulletin & Information |
| <b>Revision Reference:</b> |                                 |

### Message Retention

|                      |            |
|----------------------|------------|
| <b>Release Date:</b> | 02/23/2004 |
| <b>Archive Date:</b> | 03/06/2004 |

**Dealer Salutation:** TO ALL BUICK, CHEVROLET, OLDSMOBILE AND PONTIAC DEALERS

### **PRODUCT SAFETY RECALL #04002 - DATED: FEBRUARY 2004**

#### **DESCRIPTION:**

- General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 1998 model year Buick Skylark; 1998-2001 model year Chevrolet Cavalier; 1998 model year Oldsmobile Achieva; 1998 model year Pontiac Grand Am; and 1998-2001 model year Pontiac Sunfire vehicles. If the engine fails to start and the driver holds the key in the "start" position for an extended period, high current flows through the ignition switch, and sometimes produces enough heat to melt internal switch parts. If the switch is damaged, a fire could occur in the steering column, even with the engine off and the key removed. The fire could spread to the interior of the car, which could injure occupants of the car or cause damage to adjoining structures.
- Dealers are to install a relay kit and verify that the vehicle will start with a properly charged battery in good

- operating condition (adequate reserve capacity, or cold cranking amps).
- Refer to the Product Safety Recall Bulletin #04002 for further information.

**EFFECTIVE DATE:**

Due to part availability, this recall is being conducted in three phases. Phase 1 will consist of 1998-1999 vehicles; Phase 2 will consist of 2000 model year vehicles; and Phase 3 will consist of 2001 model year vehicles. When sufficient parts are available to notify customers of the 2000 and 2001 vehicles, you will be notified and will receive a new initiation report.

Owner mailing for Phase 1 is scheduled to begin **March 1, 2004**.

**GENERAL INFORMATION:**

| Part Number                          | Description  | Quantity/Vehicle |
|--------------------------------------|--|------------------|
| 22694036                             | Harness Kit, Engine Wiring Harness Extension (4 Cyl. -- J Car and N Car) | 1                |
| 88880045                             | Harness Kit, Engine Wiring Harness Extension (6 Cyl -- N Car)            | 1                |
| 26034119                             | Switch, Ignition (All)   | As Required      |
| 22551357                             | Lever, Steering Column Tilt Wheel Release (All)                          | As Required      |
| 12089191                             | Splice Sleeve (Sealed)   | As Required      |
| 25010633 -- U.S.<br>729854 -- Canada | Filter, Engine Oil (PF44) -- 4 Cylinder (1998 2.4L Only)                 | 1                |

**Important:** An initial supply of harness kits required to complete this program will be pre-shipped to involved Dealers of record. This pre-shipment is equal to 20% of your involved vehicles and is scheduled to begin the week of February 16, 2004. Pre-shipped parts will be charged to Dealer's open parts account.

**VSSM Library Fields**

Do Not Send Message to VSSM Library

Does This Document Require Action from a Field Rep? Information

Intended Audience(s): Area Parts Manager, Field Zone Manager, Region-SE, Regional Field Operations Manager, Regional Parts Manager

Involved Brand(s): Chevrolet-Cavalier, Pontiac-Grand Am, Pontiac-Sunfire

Document Type(s): Parts

Expiration Date: 03/16/2004

Topic: GM Parts - B, C, O, P-Q 1998/1999/2000/2001 #04002 Ignition Circuit Thermal Events GMP04-024