



ADMINISTRATIVE MESSAGE

Message Author: Felicia Tugman/US/GM/GMC
Template Type: Standard
Author's Division/Department: Warranty Information
Status: Forwarded
Message Date: 02/23/2004
Message Number: WFR20040013

Message Criteria/Information

Dealer Resident Criteria:	
Exclude BAC(s):	
Originating Dept:	
Subject:	04002 - Product Safety Recall Ignition Circuit Thermal Events
Actionable Item:	Information Only
Actionable Item Details:	
Contact Person: (for Wholesale)	Name: Loren Rusk Phone: Email: Loren.Rusk@GM Fax:
Contact Person: (for Wholesale)	Name: Phone: Email: Fax:
Contact Person: (for Dealership)	Name: Phone: Email: Fax:
Functional Role(s): (Recommended Distribution):	Parts Manager, Service Manager, Warranty Administrator

Message Categorization Information

Message Type:	Recalls
Revision Reference:	

Message Retention

Release Date:	02/23/2004
Archive Date:	02/23/2004

Dealer Salutation: TO: ALL BUICK, CHEVROLET, OLDSMOBILE AND PONTIAC DEALERS

ATTENTION: SERVICE MANAGER, PARTS MANAGER AND WARRANTY ADMINISTRATOR

GM SERVICE AND PARTS OPERATIONS
DCS1135
URGENT DISTRIBUTE IMMEDIATELY

DATE: February 23, 2004

SUBJECT: 04002 - Product Safety Recall
Ignition Circuit Thermal Events

MODELS: 1998 Buick Skylark

1998-2001 Chevrolet Cavalier
1998 Oldsmobile Achieva
1998 Pontiac Grand Am
1998-2001 Pontiac Sunfire

TO: All Buick, Chevrolet, Oldsmobile and Pontiac Dealers
ATTENTION: Service Manager, Parts Manager and Warranty Administrator

PRODUCT FIELD ACTION ANNOUNCEMENT

* DUE TO THE LIMITATIONS OF THE ADMINISTRATIVE MESSAGE *
* SYSTEM, THE PDF FILE IS BEING SENT TO YOU IN 2 PARTS. *
* FOR PART 2 SEE DCS1136. *

General Motors is announcing Product Safety Recall 04002 today. The total number of vehicles involved is 1,047,175. Please see both pdf files from DCS1135 & DCS1136 for complete details.

Due to part availability, this recall is being conducted in three phases. Phase 1 will consist of 1998 and 1999 model year vehicles; phase 2 will consist of 2000 model year vehicles; and phase 3 will consist of 2001 model year vehicles. When sufficient parts are available to notify customers of 2000 and 2001 model year vehicles, you will be notified and will receive a new Initiation report.

Mailing Information

Customer letter mailing will begin on March 1, 2004 for 1998-1999 model year vehicles.

GM Vehicle Inquiry System (GMVIS)

GMVIS information will be available on February 24, 2004.

Service Information System (SI)

Bulletin 04002 is scheduled to be available in SI on March 5, 2004.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in DealerWorld February 23, 2004.

END OF MESSAGE

GM SERVICE AND PARTS OPERATIONS



04002part1.pdf

VSSM Library Fields

Do Not Send Message to VSSM Library



ADMINISTRATIVE MESSAGE

Message Author: Felicia Tugman/US/GM/GMC
Template Type: Standard
Author's Division/Department: Warranty Information
Status: Forwarded
Message Date: 02/23/2004
Message Number: W1120940814

Message Criteria/Information

Dealer Recipient Criteria:	
Exclude BAC(s):	
Originating Dept:	
Subject:	04002 - Product Safety Recall Ignition Circuit Thermal Events
Actionable Item:	Information Only
Actionable Item Details:	
Contact Person: (for Wholesale)	Name: Loren Fusk Phone: Email: Loren.Fusk @ GM Fax:
Contact Person: (for Wholesale)	Name: Phone: Email: Fax:
Contact Person: (for Dealership)	Name: Phone: Email: Fax:
Functional Role(s): (Recommended Distribution):	Parts Manager, Service Manager, Warranty Administrator

Message Categorization Information

Message Type:	Recalls
Revision Reference:	

Message Retention

Release Date:	02/23/2004
Archive Date:	01/23/2004

Dealer Salutation: TO: ALL BUICK, CHEVROLET, OLDSMOBILE AND PONTIAC DEALERS

ATTENTION: SERVICE MANAGER, PARTS MANAGER AND WARRANTY ADMINISTRATOR

GM SERVICE AND PARTS OPERATIONS
DCS1136
URGENT DISTRIBUTE IMMEDIATELY

DATE: February 23, 2004

SUBJECT: 04002 – Product Safety Recall
Ignition Circuit Thermal Events

MODELS: 1998 Buick Skylark

1998-2001 Chevrolet Cavalier
1998 Oldsmobile Achieva
1998 Pontiac Grand Am
1998-2001 Pontiac Sunfire

TO: All Buick, Chevrolet, Oldsmobile and Pontiac Dealers
ATTENTION: Service Manager, Parts Manager and Warranty Administrator

PRODUCT FIELD ACTION ANNOUNCEMENT

* DUE TO THE LIMITATIONS OF THE ADMINISTRATIVE MESSAGE *
* SYSTEM, THE PDF FILE IS BEING SENT TO YOU IN 2 PARTS. *
* FOR PART 1 SEE DCS1135. *

General Motors is announcing Product Safety Recall 04002 today. The total number of vehicles involved is 1,047,175. Please see both pdf files from DCS1135 & DCS1136 for complete details.

Due to part availability, this recall is being conducted in three phases. Phase 1 will consist of 1998 and 1999 model year vehicles; phase 2 will consist of 2000 model year vehicles; and phase 3 will consist of 2001 model year vehicles. When sufficient parts are available to notify customers of 2000 and 2001 model year vehicles, you will be notified and will receive a new initiation report.

Mailing Information

Customer letter mailing will begin on March 1, 2004 for 1998-1999 model year vehicles.

GM Vehicle Inquiry System (GMVIS)

GMVIS information will be available on February 24, 2004.

Service Information System (SI)

Bulletin 04002 is scheduled to be available in SI on March 5, 2004.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in DealerWorld February 23, 2004.

END OF MESSAGE

GM SERVICE AND PARTS OPERATIONS



04002part2.pdf

VSSM Library Fields

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ADMINISTRATIVE MESSAGE

Message Author: Felicia Tugman
Template Type: Standard
Author's Division/Department: Warranty Information
Status: Forwarded
Message Date: 02/24/2004
Message Number: WFR20040014-01

Message Criteria/Information

Dealer Recipient Criteria:	
Exclude SAC(s):	
Originating Dept:	
Subject:	04002 - Product Safety Recall Ignition Circuit Thermal Events
Actionable Item:	Information Only
Actionable Item Details:	
Contact Person: (for Wholesale)	Name: Loren Rusk Phone: Email: Loren.Rusk @ GM Fax:
Contact Person: (for Wholesale)	Name: Phone: Email: Fax:
Contact Person: (for Dealership)	Name: Phone: Email: Fax:
Functional Role(s): (Recommended Distribution):	Parts Manager, Service Manager, Warranty Administrator

Message Categorization Information

Message Type:	Recall
Revision Reference:	

Message Retention

Release Date:	02/24/2004
Archive Date:	08/24/2004

Dealer Salutation: TO: ALL BUICK, CHEVROLET, OLDSMOBILE AND PONTIAC DEALERS

ATTENTION: SERVICE MANAGER, PARTS MANAGER AND WARRANTY ADMINISTRATOR

GM SERVICE AND PARTS OPERATIONS
DCS1136
URGENT DISTRIBUTE IMMEDIATELY

DATE: February 24, 2004
SUBJECT: 04002 -- Product Safety Recall
Ignition Circuit Thermal Events
MODELS: 1998 Buick Skylark

1998-2001 Chevrolet Cavalier
1998 Oldsmobile Achieva
1998 Pontiac Grand Am
1998-2001 Pontiac Sunfire

TO: All Buick, Chevrolet, Oldsmobile and Pontiac Dealers

ATTENTION: Service Manager, Parts Manager and Warranty Administrator

**THIS MESSAGE IS PART 2 OF A 3 PART MESSAGE.
IT REPLACES GM ADMINISTRATIVE MESSAGES WIR20040013 AND
WIR20040014 DATED FEBRUARY 23, 2004.**

PRODUCT FIELD ACTION ANNOUNCEMENT

General Motors is announcing Product Safety Recall 04002 today. The total number of vehicles involved is 1,047,175. Please see the attached bulletin for complete details.

Due to the limitations of the GM Administrative Message System, the bulletin is being sent to you in 3 separate PDF files. Attached below is the 2nd file. For the 1st file see DCS1135 and for the 3rd file see DCS1138.

Mailing Information

Customer letter mailing will begin on March 1, 2004 for 1998-1999 model year vehicles.

GM Vehicle Inquiry System (GMVIS)

GMVIS information will be available on February 24, 2004.

Service Information System (SI)

Bulletin 04002 is scheduled to be available in SI on March 5, 2004.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in DealerWorld February 23, 2004.

Due to part availability, this recall is being conducted in 3 phases. Phase 1 will consist of 1998 and 1999 model year vehicles; phase 2 will consist of 2000 model year vehicles; and phase 3 will consist of 2001 model year vehicles. When sufficient parts are available to notify owners of 2000 and 2001 model year vehicles, you will be notified and will receive a new initiation report.

**END OF MESSAGE
GM SERVICE AND PARTS OPERATIONS**



04002part2.pdf

VSSM Library Fields

Do Not Send Message to VSSM Library



ADMINISTRATIVE MESSAGE

Message Author: Felicia Tugman/UBGM/CMC
Template Type: Standard
Author's Division/Department: Warranty Information
Status: Forwarded
Message Date: 02/24/2004
Message Number: WTR20040815

Message Criteria/Information

Dealer Recipient Criteria:	
Exclude BAC(s):	
Originating Dept:	
Subject:	04002 - Product Safety Recall Ignition Circuit Thermal Events
Actionable Item:	Information Only
Actionable Item Details:	
Contact Person: (for Wholesale)	Name: Loren Rusak Phone: Email: Loren.Rusak@GM Fax:
Contact Person: (for Dealership)	Name: Phone: Email: Fax:
Contact Person: (for Dealership)	Name: Phone: Email: Fax:
Functional Role(s): (Recommended Distribution):	Parts Manager, Service Manager, Warranty Administrator

Message Categorization Information

Message Type:	Recall
Revision Reference:	

Message Retention

Release Date:	02/24/2004
Archive Date:	08/24/2004

Dealer Salutation: TO: ALL BUICK, CHEVROLET, OLDSMOBILE AND PONTIAC DEALERS

ATTENTION: SERVICE MANAGER, PARTS MANAGER AND WARRANTY ADMINISTRATOR

GM SERVICE AND PARTS OPERATIONS
DCS1138
URGENT DISTRIBUTE IMMEDIATELY

DATE: February 24, 2004
SUBJECT: 04002 – Product Safety Recall
Ignition Circuit Thermal Events
MODELS: 1999 Buick Skylark

1998-2001 Chevrolet Cavalier
1998 Oldsmobile Achieva
1998 Pontiac Grand Am
1998-2001 Pontiac Sunfire

TO: All Buick, Chevrolet, Oldsmobile and Pontiac Dealers

ATTENTION: Service Manager, Parts Manager and Warranty Administrator

**THIS MESSAGE IS PART 3 OF A 3 PART MESSAGE.
IT REPLACES GM ADMINISTRATIVE MESSAGES WIR20040013 AND
WIR20040014 DATED FEBRUARY 23, 2004.**

PRODUCT FIELD ACTION ANNOUNCEMENT

General Motors is announcing Product Safety Recall 04002 today. The total number of vehicles involved is 1,047,175. Please see the attached bulletin for complete details.

Due to the limitations of the GM Administrative Message System, the bulletin is being sent to you in 3 separate PDF files. Attached below is the 3rd file. For the 1st file see DCS1135 and for the 2nd file see DCS1136.

Mailing Information

Customer letter mailing will begin on March 1, 2004 for 1998-1999 model year vehicles.

GM Vehicle Inquiry System (GMVIS)

GMVIS information will be available on February 24, 2004.

Service Information System (SI)

Bulletin 04002 is scheduled to be available in SI on March 5, 2004.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in DealerWorld February 23, 2004.

Due to part availability, this recall is being conducted in 3 phases. Phase 1 will consist of 1998 and 1999 model year vehicles; phase 2 will consist of 2000 model year vehicles; and phase 3 will consist of 2001 model year vehicles. When sufficient parts are available to notify owners of 2000 and 2001 model year vehicles, you will be notified and will receive a new initiation report.

**END OF MESSAGE
GM SERVICE AND PARTS OPERATIONS**



04002part3.pdf

VSSM Library Fields

Do Not Send Message to VSSM Library