

04V-009

Special Field Notification



SFN-04-56

Date: September 3, 2004

Subject File: SPRINGS

Subject: Safety Recall G-03517

Model: 4700

Start Date: 12/02/1993 End Date: 04/18/2001

DESCRIPTION

International's ISIS service publication system indicates 19 vehicles require the subject Safety Recall to be performed. The total suspect population is unknown, but is believed to be around 50 vehicles. Goodrich Corporation, the manufacturer of the VELVET-RIDE suspension system, is notifying body builders, other TEM's and customers, to which they sold the suspension systems, to bring their vehicles to their nearest International Dealer to have the Service Procedure performed.

If you encounter a vehicle with a VELVET-RIDE suspension system that is NOT marked in ISIS as requiring the service procedure, perform the following inspection to determine if the service is required:

- Ensure vehicle is a 4700 LP.
- Ensure vehicle has a VELVET-RIDE rear suspension system.
- Ensure vehicle has a PLATE & STUD style clamp group. Refer to photo at beginning of Recommended General Installation Procedure in G-03517 (<http://service.navistar.com/recalls/03517.htm>).
- IF VEHICLE HAS PLATE & STUD CLAMP GROUP, RECALL MUST BE PERFORMED.
- If vehicle has a more traditional U-bolt style clamp group, the recall service is NOT required.

File warranty claim as per instructions in G-03517.