



U.S. Department
of Transportation

400 Seventh Street, SW
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

**ACKNOWLEDGMENT FAX SHEET OF RECEIPT OF DEFECT INFORMATION
REPORT SUBMITTED UNDER 49 CFR PART 573**

Assigned Recall No. **04V-562** by the
National Highway Traffic Safety Administration

Part 573 Report Date: **November 22, 2004**

Date Faxed/Emailed: **November 30, 2004**

MANUFACTURER: **MobilityWorks**

MANUFACTURER CONTACT: **Ralph Cartellone, Vice President Operations**

FAX: **330-861-0283**

SUBJECT: 1,660 MobilityWorks 1997-2004 Ford E-150, 250, 350, GM 1500, 2500, 3500 and Chrysler 1500, 2500, 3500 vans equipped with Sure-Lok wheelchair securement systems and manufactured from January 1, 1997 August 1, 2004. The sprocket teeth of the retractor assembly is out of alignment.

This is an acknowledgment for this recall. A formal acknowledgment letter will be written only if we have additional comments or concerns.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577. However, please change the telephone number for NHTSA's Auto Safety Hotline. It is now 1-888-327-4236. Also remove the reference to the Washington, DC telephone line. That line is no longer in service.

As stated in your report, Sure-Lok will be conducting the remedy, and quarterly reporting for this campaign. However, please be advised if Sure-Lok's campaign is not satisfactorily handled, the agency will require you to renotify owners.

If you have any questions, please call:

Patricia Wallace, Safety Defects Analyst on (202) 366-5232 or
George Person, Chief on (202) 366-5210
or Fax at (202) 366-7882
or e-mail at Patricia.Wallace@nhtsa.dot.gov
Recall Management Division