



U.S. Department  
of Transportation

400 Seventh Street, SW  
Washington, DC 20590

**National Highway  
Traffic Safety  
Administration**

**ACKNOWLEDGMENT FAX SHEET OF RECEIPT OF DEFECT  
INFORMATION REPORT SUBMITTED UNDER 49 CFR PART 573**

Assigned Recall No. 04V-500 by the  
National Highway Traffic Safety Administration

Part 573 Report Date: **October 6, 2004**

Date Faxed: **October 27, 2004**

**MANUFACTURER: Gillig Corporation**

**MANUFACTURER CONTACT: Charles Koske, Sr. Vice President Engineering**

**FAX: 510-264-3897**

**SUBJECT: 242 Gillig 1999-2003 Low Floor, and 2001-2004 Phantom transit buses equipped with Sure-Lok wheelchair tie-down securement assemblies. The sprocket teeth of the retractor assembly may be out of alignment causing the load pawl not to fully seat in the sprocket teeth. In the event of a vehicle crash, the wheelchair may not be adequately secured possibly resulting in injuries.**

This is an acknowledgment for this recall. A formal acknowledgment letter will be written only if we have additional comments or concerns.

Please provide us with a draft owner notification letter for our review before mailing to consumers.

As stated in Part 573.6, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, owner notification is expected to begin during October or November 2004. Therefore, the first quarterly report will be due by January 30, 2005.

If you have any questions, please call:

Patricia Wallace, Safety Defects Analyst on (202) 366-5232 or  
George Person, Chief on (202) 366-5210  
or Fax at (202) 366-7882  
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Recall Management Division