



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh Street, SW  
Washington, DC 20590

**ACKNOWLEDGEMENT FAX SHEET OF RECEIPT OF DEFECT  
INFORMATION REPORT SUBMITTED UNDER 49 CFR PART 573**

Assigned Recall No. 04V-487 by the  
National Highway Traffic Safety Administration

Part 573 Report Date: **September 3, 2004**      Date Faxed/E-Mailed: **October 15, 2004**

**MANUFACTURER: Jaguar Cars**

**MANUFACTURER CONTACT: Mr. Kenneth Reed, Product Legislation and Compliance**

**SUBJECT: 3,856 Jaguar 2001-2003 X-Type with LHD manual transmission manufactured from February 13, 2001 through August 19, 2002. The hand brake, which applies the parking brake, may not apply sufficient pressure to the brake pads to prevent the vehicle from moving if the manual transmission was left in the neutral position. The automatic adjuster within the hand brake may not work properly causing the hand brake lever to travel outside the recommended range. If the vehicle travels outside the recommended range, the vehicle may roll away and a crash may occur. *Jaguar Recall No. R957.***

This is an acknowledgment for this recall. A formal acknowledgment letter will be written only if we have additional comments or concerns.

We have reviewed your proposed owner letter and it does not meet the requirements of Part 577.

- In the second paragraph, first sentence, please change the word "determined" to "decided" per the regulations.
- Under "What is the problem?" paragraph, a consequence and risk need to be added, i.e., "A vehicle rollaway could occur, which could result in a vehicle crash without prior warning."
- Also you need to remove the words, "While it is unlikely that you will experience this issue." This is considered to be a disclaimer specifically prohibited by Part 577.8(a).

- In the “**What will Jaguar and your Dealer do?**” you need to add a paragraph advising the owner how long the work will take and also that this remedy is free of charge, i.e, “The work will take about [xx] hours to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To obtain this free service, contact our service department at your earliest convenience at [phone number] for inspection and correction.”
- Also provide us with an owner notification schedule.

If you have any questions, please call:

Patricia Wallace, Safety Defects Analyst on (202) 366-5232 or  
George Person, Chief on (202) 366-5210  
or Fax at (202) 366-7882  
or e-mail at [Patricia.Wallace@nhtsa.dot.gov](mailto:Patricia.Wallace@nhtsa.dot.gov)  
Recall Management Division