



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh Street, SW
Washington, DC 20590

**ACKNOWLEDGMENT FAX SHEET OF RECEIPT OF DEFECT INFORMATION
REPORT SUBMITTED UNDER 49 CFR PART 573**

Assigned Recall No. 04V-430 by the
National Highway Traffic Safety Administration

Part 573 Report Date: **September 1, 2004**

Date Faxed/Emailed: **September 13, 2004**

MANUFACTURER: **Diamond Coach Corporation**

MANUFACTURER CONTACT: **Richard Seybolt, President**

ATTENTION: **Bill Hurley, Customer Service**

FAX: **(620) 795-4816**

SUBJECT: **292 Diamond Coach 2000-2004 C3500, E350/450/550 buses manufactured from October 19, 2000 through August 18, 2004, equipped with Sure-Lok wheelchair securement systems. The sprocket teeth of the retractor assembly is out of alignment.**

This is an acknowledgment for this recall. A formal acknowledgment letter will be written only if we have additional comments or concerns.

We will need a date of when the manufacturer became aware of the recall.

As stated in your report, Sure-Lok will be conducting the owner notification, remedy, and quarterly reporting for this campaign. However, please be advised if Sure-Lok's campaign is not satisfactorily handled, the agency will require you to renotify owners.

If you have any questions, please call:

Patricia Wallace, Safety Defects Analyst on (202) 366-5232 or
George Person, Chief on (202) 366-5210
or Fax at (202) 366-7882
or e-mail at Patricia.Wallace@nhtsa.dot.gov
Recall Management Division