



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh Street, SW
Washington, DC 20590

**ACKNOWLEDGMENT FAX SHEET OF RECEIPT OF DEFECT INFORMATION
REPORT SUBMITTED UNDER 49 CFR PART 573**

Assigned Recall No. 04V-372 by the
National Highway Traffic Safety Administration

Part 573 Report Date: July 20, 2004

Date Faxed: August 10, 2004

MANUFACTURER: Western Recreational Vehicles, Inc.

MANUFACTURER CONTACT: Phil Mattoon, Customer Service Manager

FAX: 509-457-0568

SUBJECT: 78 Western RV 2005 Avalanche and Alpine motor coaches. On certain motor coaches equipped with Vansco VMM 2820 modules, the module could experience an incorrect fault indication on its bi-directional outputs (19 and 20). During this fault condition, there may be a loss of operation of the antilock braking system (ABS) light, the cruise control may not engage, or the alternator may not charge the house batteries.

This is an acknowledgment for this recall. A formal acknowledgment letter will be written only if we have additional comments or concerns.

We have reviewed your proposed owner notification letter and some changes need to be made.

- (1) Please change the word "determined" to "decided" in the first sentence of the second paragraph.
- (2) Also in the second paragraph, please provide an explanation of risk to the owner, i.e., the driver may not be aware that the ABS is no longer working, which could result in a crash."
- (3) A paragraph needs to be added concerning leased vehicles, "Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days."

Also, for your information, the reimbursement rule became effective on January 15, 2003. Accordingly, following that date, any 573 Notice that we receive must contain a reimbursement plan. Please read 49 CFR Part 573.13 for the requirements of the plan. Basically, you need to specify in your Part 573 notice to NHTSA whether or not you are providing reimbursement to your customers for any prior repairs performed before receiving this recall notice. If you are not providing reimbursement, you need to state something like "Western RV is not offering reimbursement for this campaign since all vehicles are still covered under the warranty."

If the vehicles are older models, then the owner letter needs to have a paragraph added, i.e., If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Western RV at 1-866-567-4133."

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, owner notification is expected to begin during August 2004. Therefore, the first quarterly report will be due by October 30, 2004.

If you have any questions, please call:

Patricia Wallace, Safety Defects Analyst on (202) 366-5232 or
George Person, Chief on (202) 366-5210
or Fax at (202) 366-7882
or e-mail at Patricia.Wallace@nhtsa.dot.gov
Recall Management Division