



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh Street, SW  
Washington, DC 20590

**ACKNOWLEDGMENT FAX SHEET OF RECEIPT OF  
DEFECT INFORMATION REPORT SUBMITTED UNDER 49 CFR PART 573**

Assigned Recall No. **04V-358** by the  
National Highway Traffic Safety Administration

Part 573 Report Date: **July 2, 2004**

Date Faxed/E-Mailed: **July 21, 2004**

Manufacturer: **Winnebago Industries**

Manufacturer Contact: **Mr. Dale Jordal**  
**Product Safety Administrator**

Fax: **641-585-6966**

**SUBJECT: 5,646 Winnebago and Itasca 2003-2004 motor homes equipped with Samsung microwaves and manufactured from August 2, 2002 through August 29, 2003. The microwaves were produced with a defective panel. An electrical short can occur between circuit patterns on the membrane panel, especially overlapped by a "jumper" or jump wire. This may cause the oven to activate without pressing any key pads.**

This is an acknowledgment for this recall. A formal acknowledgment will be written only if we have additional comments or concerns.

As stated in your report, Winnebago is providing the owner names and addresses to Samsung. Samsung will conduct the owner notification and remedy for this campaign.

***NOTE: Please provide the model names of the motor homes involved.***

If you have any questions, please call:

Patricia Wallace, Safety Defects Analyst on (202) 366-5232 or  
George Person, Chief on (202) 366-5210  
or Fax at (202) 366-7882  
or e-mail at [Patricia.Wallace@nhtsa.dot.gov](mailto:Patricia.Wallace@nhtsa.dot.gov)  
Recall Management Division