



MACK TRUCKS, INC.
2100 MACK BOULEVARD
P.O. BOX M
ALLENTOWN, PA 18105-8000

October 27, 2004

04V-530
(5 pages)

Mr. George Person, Chief, Recall Management Division
Safety Assurance NSA-11
National Highway Traffic Safety Administration
400 Seventh Street, S.W., Room 5319
Washington, DC 20590

SUBJECT: Vehicle Recall Campaign - SC0290
CV Fuel Tank Strap Poor Weld

Dear Mr. Person:

Mack Trucks, Inc., acting under applicable provisions of the National Traffic and Motor Vehicle Safety Act of 1986 and 49 CFR Part 573.5, will voluntarily recall certain of its "CV" model vehicles. This report is presented to comply with sub-paragraphs of Section 573.6(c).

1. Truck Manufacturer Corporate Name:

Mack Trucks, Inc.
2100 Mack Boulevard
Allentown, PA 18105-8000

2. Identification of Involved Vehicles:

Certain CV chassis manufactured between July 19 and August 25, 2003.

3. Total Number of Vehicles Potentially Involved:

920 chassis have been identified. Chassis were determined by searching for part numbers BMB429 and BMB430 where used.

4. Percentage of Vehicles Estimated to be Affected:

100%

5. Description of Defect:

The nature of the defect involves the welding of the BMB429 and BMB430 fuel tank mounting straps as supplied by Falls Stamping.

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SAFETY

The fuel tank strap supports and fastens the steps for operator and passenger ingress/egress of the vehicle. The problem was found in the Mack Macungie manufacturing plant when a step was noticed to be loose. Investigation revealed that the 8MB429 and 8MB430 step strap pedestals were not properly welded to the fuel tank straps. The straps were traced to a batch of parts used in the dates specified above.

If the pedestal step mounting bracket separated from the fuel tank strap, under normal operating conditions, there is a risk that an operator or passenger could fall from the vehicle when entering or exiting. This could result in personal injury.

6. Chronology of Principal Events:

September 21, 2004

The Macungie plant discovered the first chassis with poor welds on CV fuel tank straps from Falls Stamping.

September 21, 2004

The supplier, Falls Stamping was visited by SQD. The weld fixture was modified to locate the lower step bracket more coincidently and all welds will be 100% inspected for the next ninety days.

Falls Stamping and Welding
2900 Vincent Street
Cuyahoga Falls, OH 44222
Phone: 330/928-1191
Contact Person: Mr. Jeff Wilson

September 21, 2004

All parts manufactured by Falls Stamping were 100% inspected by the supplier.

October 21, 2004

Mack's Product Regulation Compliance Committee approved this campaign.

7. Not Applicable

8. Remedy Program:

All known owners of the subject vehicles will be notified by first class mail of Mack's program involving suspect vehicles and the correction process to be taken, if necessary. All Mack Authorized Service Centers will be sent a service bulletin detailing the program we have undertaken.

This recall is tentatively scheduled to commence within 21 days from the date of this notification.

9. Notices, Bulletins and Communications:

A draft of the owner notification is attached. The dealer notification letter and dealer repair instructions will be forwarded when available.

If the owner has already experienced the problem described above and has paid to have it corrected, a receipt for the pre-notification remedy, which may be an original or copy, itemizing the repairs, along with proof of payment (such as cancelled check, copy of money order, etc.), may be

sent to the following address for reimbursement: Mack Trucks, Inc. PO Box 1791, Allentown, PA
18105-1791, Attention: Campaign Administration.

Sincerely yours,

MACK TRUCKS, INC.

A handwritten signature in black ink, appearing to read "D.L. Lamarche". The signature is fluid and cursive, with a long horizontal stroke at the end.

D.L. Lamarche
Campaign Administration

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MACK TRUCKS, INC.
2100 MACK BOULEVARD
P.O. BOX M
ALLENTOWN, PA 18105-5000

DEAR MACK TRUCK OWNER:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mack Trucks, Inc. has decided that a defect, which relates to motor vehicle safety, exists in the fuel tank bracket on certain CV model chassis built between August 18, 2003 and August 28, 2003.

SAFETY DEFECT: The fuel tank mounting strap was not welded to specifications and may fail.

POTENTIAL RISK: The fuel tank strap supports and fastens the steps for the operator and passenger to enter and exit the cab. If the pedestal step mounting bracket separated from the fuel tank strap, under normal operating conditions, there is a risk that an operator or passenger could fall from the vehicle when entering or exiting the cab. This could result in personal injury.

PRECAUTIONS YOU CAN TAKE: There are no precautions you can take other than having your vehicle repaired.

TIME REQUIRED FOR THE REPAIR: It will take 0.2 hour to inspect the fuel tank mounting straps. If necessary, the replacement of the fuel tank mounting straps can take from ??? hour to ??? hours, depending on how many brackets are affected.

WHAT YOU SHOULD DO: We urge you to call the nearest Mack Parts and Service Center and make an appointment. If the Mack dealer you select to perform this recall does not have the fuel tank support brackets in stock when you call, the dealer can order the parts and also schedule an appointment to coincide with delivery of the parts. New fuel tank support brackets will be installed at a Mack Parts and Service Center at no charge to you.

NOTICE REGARDING LEASED VEHICLES: If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

**OWNER RECALL
RESPONSE CARD:**

The enclosed "Notice of Vehicle Recall" identifies your vehicle. If you no longer own the truck, please help us update our records. Complete the "Vehicle Disposition Record" portion of the enclosed postage-free Notice of Mandatory Safety Campaign card and mail it to us.

ASSISTANCE:

If you have already experienced the problem described above and have paid to have it corrected, you may send your original invoice or repair order itemizing the repairs, along with proof of payment (such as cancelled check, copy of money order, etc.) to the following address for reimbursement: Mack Trucks, Inc. PO Box 1791, Allentown, PA 18105-1791, Attention: Campaign Administration.

If you experience any difficulty in obtaining the corrective service, you should contact the Mack Regional Service Office in your area (listed under "Regional Offices" in the Mack Sales, Parts & Service Center Directory) for assistance. The Regional Office will take the necessary action to ensure prompt correction of your vehicle.

If Mack Trucks, Inc. has not fixed your truck free within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at (888) 327-4236.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Mack's commitment to provide our customers with the best possible product.

MACK TRUCKS, INC.