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Audi

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DEFECT INVESTIGATION

October 8, 2004

Product Compliance
3600 Hamlin Road
Auburn Hills, MI 48326
Tel. (248) 754-5000

Mr. Kenneth N. Weinstein
National Highway Traffic Safety Administration
U.S. Department of Transportation
400 Seventh Street, S.W.
Washington, DC 20590

04V-495
(6 pages)

**Subject: Notification of Recall Pursuant to 49 CFR 573 (2004)
1998-1999 Model Year Audi A8 Vehicles**

Dear Mr. Weinstein:

This information is submitted in accordance with the requirements of Part 573 of Title 49 of the Code of Federal Regulations (49 CFR 573 (2004)).

573.6 (c) (1) Manufacturer's Name
Audi AG

Importer
Volkswagen of America, Inc. (VWoA)

573.6 (c) (2) Identification of Vehicles

Make : Audi

Line : A8

Model Years : 1998-1999

Month/Year
of Manufacture : August 1997 to July 1999

VIN Numbers
of Affected
Vehicles : WAUBA64B_WN028706 to WAUBA34B_XN142340

Other
Identification : All "C5" 1998-1999 model year Audi A8 vehicles equipped with
2.8L V8 5-valve engine and automatic transmission.

573.6 (c) (3) Number of Vehicles Potentially Containing the Defect
Approximately 28,300 vehicles in the United States in cold weather states.

- 573.6 (c) (4) **Percentage of Vehicles Actually Containing Defect**
VWoA is unable to determine the percentage of vehicles actually containing the defect.
- 573.6 (c) (5) **Description of Noncompliance/Defect**
VWoA has determined that, in rare cases while driving for a considerable period of time at a steady rate of speed during extremely low ambient temperatures (5°F or below), the throttle on affected vehicles may not return to idle position due to ice accumulating in the throttle body. In this instance the driver can apply additional brake force or take other actions (such as shifting into Neutral, turning off the ignition, etc.) to positively stop the vehicle. In the absence of such action, the vehicle may maintain speed when the driver expects the vehicle to slow.
- 573.6 (c) (6) **Basis for Determination**
VWoA identified the potential for this defect while preparing the response to EA04-017.
- 573.6 (c) (7) **Noncompliance Test Result**
Not applicable.
- 573.6 (c) (8) **Proposed Remedial Program**
VWoA plans to notify all owners of affected vehicles in cold-weather states and instruct them to bring their vehicles in so that a replacement throttle body kit can be installed at no charge. VWoA has identified the following cold-weather states based on known occurrences or geographic location: Alaska, Colorado, Connecticut, Delaware, Idaho, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Montana, Nebraska, Nevada, New Hampshire, New Jersey, New York, North Dakota, Ohio, Oregon, Pennsylvania, Rhode Island, South Dakota, Vermont, Washington, Wisconsin and Wyoming. VWoA has assigned the code "JB" to this safety recall.
- VWoA will also contact approximately 11,600 owners in the remaining states to notify them that this repair is available at no cost upon request. VWoA has assigned the code "JG" to this service action.
- Notification to dealers: In or about October 2004
Notification to customers: In or about October 2004
- 573.6 (c) (9) **Submission of Communications**
A representative copy of all bulletins and other communications sent to dealers and owners will be submitted within five (5) days of dealer/owner notification.
- 573.6 (c) (10) **Proposed Owner Letter**
A proposed owner notification letter is enclosed for review and approval.
- 573.6 (c) (11) **Manufacturer's Recall Code**
VWoA has assigned the code "JB" to this safety recall.

Sincerely,



John Maddox
Product Compliance Officer

Audi of America, Inc.



October 2004

**Subject: Safety Recall JB
1998-1999 Model Year Audi A6 Vehicles with a 2.8L V6 5-valve Engine
and Automatic Transmission
Install Replacement Throttle Body Kit**

Dear Audi Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in some 1998-1999 model year Audi A6 vehicles with a 2.8L V6 5-valve engine and automatic transmission. Our records show that you are the owner of one of these vehicles and that your vehicle is registered in a state which could likely experience ambient temperatures of 5°F or below.

What is The Problem?

Audi has determined that, in some cases while driving for a period of time at a steady rate of speed during extremely low ambient temperatures (5°F or below), the throttle on affected vehicles may remain in an open position due to ice accumulating in the throttle body. If this occurs, the vehicle may maintain speed when the driver expects the vehicle to slow.

What Will Audi Do?

In order to correct this defect, we will install a replacement throttle body kit on your vehicle free of charge.

What We Would Like You To Do

We recommend that you contact your authorized Audi dealer and arrange for an appointment so that this repair can be performed on your vehicle without delay. This service will take approximately 2 hours, however your dealer may need additional time for the preparation of the repair as well as to accommodate the daily workshop schedule.

We also remind you to follow all the information in your owner's manual regarding the floor mats in your vehicle, including securing your factory floor mats properly to prevent any unwanted interference with the throttle pedal, and using only genuine Audi mats.

Lease Vehicles

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

Have You Changed Your Address Or Sold The Vehicle?

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Reimbursement of Expenses

If you have previously incurred expenses relating to throttle body not returning to idle in extremely low ambient temperatures, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

Service Help from Us

If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, or if you are not satisfied for *any reason* with the repair please call or write to:

Audi of America, Inc.
Attn: Customer Relations (JB)
3489 West Hamlin Road
Rochester Hills, MI 48309
1-800-822-2834

If you still cannot obtain satisfaction, you may file a complaint with: Administrator, National Highway Traffic Safety Administration, U.S. Department of Transportation, 400 Seventh Street, SW, Washington, DC 20590. Telephone: (888) 327-4236.

We regret any inconvenience this matter may cause. Thank you for your continued loyalty.

Sincerely,

Maria Cotter
Product Compliance

Audi of America, Inc.



October 2004

**Subject: Service Action JG
1998-1999 Model Year Audi A6 Vehicles with a 2.8L V6 5-valve Engine
and Automatic Transmission
Install Replacement Throttle Body Kit**

Dear Audi Owner:

We are writing to you to inform you of a condition that exists in some 1998-1999 model year Audi A6 vehicles with a 2.8L V6 5-valve engine and automatic transmission when operated in extremely low ambient temperatures. Our records show that you are the owner of one of these vehicles, however your vehicle is not registered in a state that is likely to experience temperatures 5°F or below.

What Is The Problem?

Audi has determined that, in some cases while driving for a period of time at a steady rate of speed during extremely low ambient temperatures (5°F or below), the throttle on affected vehicles may remain in an open position due to ice accumulating in the throttle body. If this occurs, the vehicle may maintain speed when the driver expects the vehicle to slow. Audi is conducting a safety recall for this matter in cold weather states.

What We Would Like You To Do

Because this condition is present only in cold climates, it is not expected to cause a safety problem for you. However, if you plan on traveling to areas where it is possible for temperatures to drop to 5°F or below, or if you should decide to move to or sell your vehicle to a resident in the states of: Alaska, Colorado, Connecticut, Delaware, Idaho, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Montana, Nebraska, New Jersey, Nevada, New Hampshire, New York, North Dakota, Ohio, Oregon, Pennsylvania, Rhode Island, South Dakota, Vermont, Washington, Wisconsin or Wyoming, please contact your authorized Audi dealer and arrange for an appointment so that this repair can be performed on your vehicle. In any case, you may obtain the free remedy upon request. This service will take approximately 2 hours, however your dealer may need additional time for the preparation of the repair as well as to accommodate the daily workshop schedule.

We also remind you to follow all the information in your owner's manual regarding the floor mats in your vehicle, including securing your factory floor mats properly to prevent any unwanted interference with the throttle pedal, and using only genuine Audi mats.

What Will Audi Do?

At your request, we will install a replacement throttle body kit on your vehicle free of charge.

Lease Vehicles

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

Have You Changed Your Address Or Sold The Vehicle?

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Reimbursement of Expenses

If you have previously incurred expenses relating to throttle body not returning to idle in extremely low ambient temperatures, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

Service Help from Us

If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, or if you are not satisfied for any reason with the repair please call or write to:

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Attn: Customer Relations (JG)
3499 West Hamlin Road
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1-800-822-2834

We regret any inconvenience this matter may cause. Thank you for your continued loyalty.

Sincerely,

Maria Cotter
Product Compliance