

September 15, 2004

Mr. Kenneth Wienstien
Associate Administrator Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

RE: Defect Notification Glaval Bus models:
Universal
Concorde
Apollo
Titan
Primetime.

04V-458
(2 pages)

Dear Mr. Wienstien:

Please find our defect & noncompliance report per part 573 for our Universal, Concorde, Apollo, Titan and Primetime buses. This defect pertains to NHTSA Recall report #04E058 (Sure-Lok Wheelchair Seourmant Retractor Assemblies).

Should you have any questions or require more detail please contact us.

Sincerely,

John B. Skelton
Director of Engineering
Glaval Bus
1-800-445-2825 ext. 3499

RECEIVED
SEP 17 A 8 11
OFFICE OF DEFECTS
INVESTIGATION

PART 573 DEFECT & NONCOMPLIANCE REPORT

Glaval Bus, Inc.
914 County Road #1
Elkhart, In 46515-1647

Contact:
John B. Skelton
Director of Engineering
1-800-445-2825 ext. 3499

1. Glaval models involved in the recall:

Universal
Concorde
Apollo
Titan
Primetime

This affects vehicles built between January 1999 and July 2004

2. Approximate % of total production with noncompliance:

Universal	10%
Concorde	10%
Apollo	3%
Titan	5%
Primetime	40%

3. Total number of vehicles recalled potentially containing the defect or noncompliance:

Universal	67
Concorde	9
Apollo	3
Titan	4
Primetime	12
Total	95

4. Approximate percentage of the total number of vehicles to actually contain the defect or noncompliance.
10%

5. Description the defect or noncompliance:

Sure-Lok, Inc. Wheelchair Securement Retractor Assemblies may contain a defect which places the sprocket teeth of the retractor assembly out of alignment, causing the load pawl to not fully seat in the sprocket." The defect may not be in all retractor assemblies so a inspection procedure is supplied to inspect retractors for faulty assembly.

6. Chronology of events:

On September 10, 2004 Glaval Bus, Inc. was notified of a safety defect involving Sure-Lok, Inc. Wheelchair Securement Retractor Assemblies see NHTSA Recall #04E058 for full details.

7. Remedy for noncompliance

Sure-Lok, Inc. will replace the defective part at no cost.