



MITSUBISHI FUSO
TRUCK OF AMERICA, Inc.

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04V-436

September 10, 2004

Jonathan D. White, Chief, Defects and Recall Information Analysis Division
Office of Defects Investigation, Safety Assurance
U.S. Department of Transportation
National Highway Traffic Safety Administration, Room 6219
400 Seventh Street, S.W.
Washington, DC 20590

Subject: Safety Recall Notification on Cab Hook Bending; Model Years: 1996-1999;
Models: FK617, FM617, FM657
MFTA Safety Recall - R3120420 Cab Tilt Main Hook

Dear Mr. White:

This is an update to the Safety Recall Notification sent on September 7, 2004. The updates are in bold and underlined text. This update also includes the "Summary Report of All Warranty Claims, Field or Service Reports, and Other Information, with their Date of Receipt" requested in Item six (6) below.

Pursuant to 49 CFR, Part 573, Mitsubishi Fuso Truck of America, Inc. (MFTA) herewith files a defect and noncompliance information report concerning the cab hook bending on certain 1996 through 1999 model year FK617, FM617 and FM657 Mitsubishi Fuso trucks for all states. The contents of this report are arranged to follow the sequence set forth in Section 573.6

The Dealer Recall Information Bulletin and a sample of the letter that will be sent to each Mitsubishi Fuso truck owner affected by this recall will be forwarded to you upon completion.

Sincerely,

William P. Mohr
Director, Service Operations.
Mitsubishi Fuso Truck of America, Inc.
Phone: (856) 467-3917 Fax: (856) 467-4665

Enclosure: As stated

Defect and Noncompliance Information Report

1. The manufacturer's name:

Mitsubishi Fuso Truck & Bus Corporation (MFTBC), Japan

2. Identification of the vehicles or items of motor vehicle equipment potentially containing the defect or non compliance:

Models	Model Year Range
FKB17	1996-1999
FMB17	1996-1999
FM657	1996-1999

- a) Inclusive dates of manufacture:

Models	Vehicle Production
FKB17	April 10, 1995 through November 19, 1998
FMB17	April 10, 1995 through October 27, 1998
FM657	April 10, 1995 through September 22, 1998

- b) GVWR or class of truck:

Models	GVWR	Class
FKB17	23,000 lbs	6
FMB17	25,995 lbs	6
	30,000 lbs	7
FM657	32,900 lbs	7

- c) Names of the components:

Cab main hook assembly (MC964611), Lock lever (MC964616), Control lever hook bracket (MC964620) and related parts.

3. The total number of vehicles or items of equipment potentially containing the defect or noncompliance, and where available, the number of vehicles or items of equipment in each group identified pursuant to paragraph (c) (2) of the section:

Models	Number of Vehicles
96-99 FKB17	369
96-99 FMB17	1822
96-99 FM657	418
Total	2609

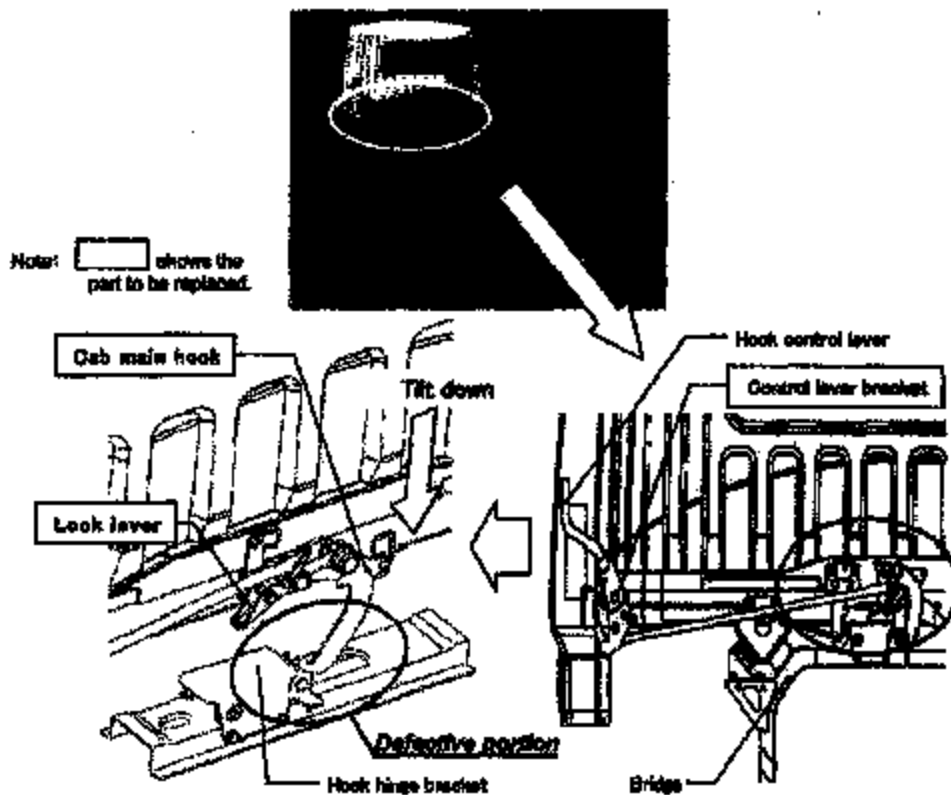
Please note: This is the total number of affected vehicles in the U.S. market. There were no affected vehicles in the Canadian market. Also, the total number of affected vehicles has been reduced by ten (10) to 2609. Ten (10) trucks entered the United States as test vehicles only, never received a V.I.N., and were never offered for sale in the U.S. market.

4. The percentage of vehicles or items of equipment specified pursuant to paragraph (c) (2) of the section estimated to actually contain the defect or noncompliance:

Unknown

5. A description of the defect or noncompliance, including both a brief summary and a detailed description, with graphic aids as necessary, of the nature and physical location (if applicable) of the defect or noncompliance:

On affected vehicles, the clearance between the cab main hook and the surrounding components may be insufficient. Repeated normal cab tilting operation could cause the cab tilt system components to become damaged in the area of the cab main hook. If damage occurs, the cab main hook could latch improperly, and in the worst case, the cab could tilt forward during normal vehicle operation.



6. In the case of defect, a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their date of receipt:

On September 1, 2004, MFTBC notified MFTA that they had determined that a defect related to motor vehicle safety existed and instructed MFTA to perform a safety recall.

After deliberate study of failed sample parts, MFTBC determined that the cause of the failures was insufficient clearance between the cab main hook and the surrounding components.

Between October 17, 1995 and November 3, 2003, MFTA received three hundred thirty two (342) Warranty Service Claims (WSC) and twenty three (23) Product Quality Reports (PQR). The summary report of all warranty claims, field or service reports, and other information MFTA has received, with their date of receipt is attached. Copies of the WSC's and PQR's are available upon request.

7. In the case of noncompliance, the test results or other data on the basis of which the manufacturer determined the existence of the noncompliance:

Not applicable.

8. A description of the manufacturer's program for remedying the defect or noncompliance:

Replace the cab hook, lock lever and control lever bracket with modified components. MFTA will initiate a safety recall campaign to correct all potentially affected vehicles by replacement of the parts mentioned above.

MFTA intends to instruct its Dealer body to initiate a safety recall campaign as soon as the parts and notification become available.

MFTA will inform NHTSA of the campaign schedule as soon as it has been determined.

9. Furnish a final copy of all notices, bulletins and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, dealer or purchaser:

MFTA will provide NHTSA with a final copy of all related documents when they have been completed.

If you have any questions or concerns, please do not hesitate to contact me at the number listed below.

Sincerely,



William P. Mohr
Director, Service Operations
Mitsubishi Fuso Truck of America, Inc.
Phone: (856) 467-3917 Fax: (856) 467-4886

- c: K. Iota (MFTBC)
T. Kawai (MFTBC)
H. Imamura (MFTA)

Summary Report of All Warranty Claims, Field or Service Reports,
and Other Information, with their Date of Receipt

Warranty Service Claims (WSC)

Warranty Service Claims (WSC) cont'd

<u>Date of Receipt</u>	<u>MFTA WSC Number</u>	<u>Date of Receipt</u>	<u>MFTA WSC Number</u>
10/17/95	D2084E178	3/17/97	D2074G274
10/19/95	D3047E008	3/27/97	D1034G887
11/7/95	D1082E602	4/1/97	D2055G015
11/22/95	D3048E082	4/1/97	D2056G016
1/4/96	D2052F161	4/3/97	D1163G434
1/23/96	D1136F162	4/3/97	D2038G182
2/16/96	D2003F107	4/3/97	D2038G167
3/5/96	D2038F404	4/4/97	D3034G350
4/19/96	D3041F188	4/7/97	D3034G355
4/22/96	FF103F991	4/11/97	D3040G587
4/24/96	D1147F333	4/15/97	D3029G469
5/2/96	D1022F878	4/29/97	D2003G629
6/3/96	D3034F106	4/30/97	D1122G891
6/14/96	D3028F912	4/30/97	D3023G503
7/8/96	D2015F511	5/1/97	D2001G440
7/11/96	D1187F035	5/6/97	D3014G079
7/24/96	D3034F170	5/9/97	D1136G645
7/26/96	D1099F021	5/13/97	D1154G927
8/2/96	D2011F447	5/16/97	D1122G904
8/20/96	D1136F339	5/20/97	D1025G163
8/20/96	D2056F867	5/21/97	D1011G971
9/3/96	D3034F198	5/22/97	D1136G856
9/18/96	D1136F389	6/2/97	D2055G047
9/23/96	D1025F876	6/3/97	D1029G985
9/26/96	D1034F664	6/5/97	D3014G106
9/26/96	D2011F582	6/9/97	D3023G574
10/1/96	D1124F883	6/10/97	D1099G255
10/1/96	D3030F909	6/11/97	D1143G455
10/7/96	D1025F908	6/16/97	D1008G354
10/15/96	D2003F398	6/18/97	D3048G300
10/24/96	D2055F910	6/18/97	D1025G166
11/5/96	D1132F851	6/20/97	D1154G957
11/19/96	D9181F081	6/25/97	D1136G712
11/22/96	D2003F434	7/1/97	D3028G229
11/22/96	FF112F179	7/8/97	D1079G084
12/5/96	D2074F224	7/9/97	D3041G285
12/6/96	D1151F072	7/14/97	D2064G437
12/23/96	D2038F916	7/23/97	D3034G426
12/26/96	D1025F995	7/25/97	D1124G650
1/9/97	D2064G341	7/25/97	D3023G672
1/14/97	D1154G789	7/28/97	D1023G225
1/21/97	D1034G810	7/29/97	D1132G112
1/22/97	D1117G838	8/1/97	FF103G085
1/30/97	D1132G920	8/1/97	D3039G958
1/30/97	D1132G927	8/5/97	D2064G457
1/31/97	D1132G949	8/5/97	D1111G154
1/31/97	D1154G798	8/12/97	D2033G211
2/3/97	D1011G758	8/13/97	D2052G801
2/5/97	D2068G125	8/13/97	D9143G217
2/5/97	D2068G135	8/15/97	D1176G023
2/11/97	D3044G267	8/18/97	D1132G121
2/25/97	D2038G057	8/19/97	D1132G127
2/28/97	D1124G747	8/21/97	D1116G588

Warranty Service Claims (WSC) cont'd

<u>Date of Receipt</u>	<u>MFTA WSC Number</u>
9/3/97	D3035G152
9/9/97	D1149G399
9/11/97	D3040G631
9/19/97	D3030G053
9/25/97	D3014G254
9/25/97	D2011G182
10/1/97	D1132G147
10/8/97	D2038G587
10/13/97	D1136G815
10/14/97	D1029G247
10/16/97	D2003G849
10/18/97	D1023G415
10/21/97	D1025G307
10/22/97	D1030G697
10/22/97	D1030G698
10/23/97	D1023G440
10/24/97	D3034G511
10/28/97	D1001G472
10/31/97	D1162G398
11/4/97	D1030G723
11/4/97	D2055G148
11/4/97	D9160G149
11/5/97	D2045G505
11/5/97	D2064G508
11/10/97	D3042G328
11/11/97	D2038G629
11/14/97	D1044G787
11/17/97	D9173G003
11/18/97	D1177G041
11/20/97	D9162G030
11/20/97	D1102G594
11/25/97	D2052G726
11/28/97	D9160G174
12/5/97	D1140G443
12/5/97	D3014G329
12/9/97	D3032G929
12/9/97	D3032G928
12/12/97	D9160G188
12/18/97	D1122G050
12/18/97	D3028G456
12/22/97	D1173G227
12/30/97	D1008G464
12/30/97	D1008G485
12/30/97	D1008G486
1/2/98	D1136H941
1/2/98	D9175H081
1/7/98	D2009H352
1/7/98	D2072H178
1/7/98	D3014H378
1/13/98	D2015H686
1/20/98	D1138H568
1/22/98	D3014H395
1/26/98	D2008H862
1/26/98	D3040H696
1/28/98	D1030H809
1/29/98	D3014H423

Warranty Service Claims (WSC) cont'd

<u>Date of Receipt</u>	<u>MFTA WSC Number</u>
1/29/98	D3034H645
2/3/98	D1122H087
2/5/98	D9144H246
2/5/98	D9176H086
2/12/98	D1029H655
2/13/98	D9175H103
2/26/98	D2033H311
3/2/98	D1025H442
3/10/98	D1119H067
3/16/98	D2045H604
3/17/98	D2033H318
3/19/98	D3023H103
3/19/98	D9181H020
3/20/98	D1124H978
3/26/98	D2003H029
3/30/98	D1139H875
3/31/98	D1162H507
4/7/98	FF104H918
4/8/98	D1157H938
4/13/98	D2001H538
4/16/98	D1107H384
5/1/98	D1049H806
5/5/98	D1124H007
5/8/98	D1050H672
5/13/98	D3014H657
5/15/98	D3047H163
5/18/98	D1164H222
5/21/98	D1052H906
5/21/98	D1169H408
5/28/98	D1102H821
5/29/98	D3023H245
5/29/98	D3023H249
6/1/98	FF112H334
6/2/98	D2035H020
6/4/98	D9143H319
6/8/98	D1029H072
6/13/98	D1029H131
6/15/98	D1049H856
6/25/98	D3014H712
6/25/98	D3040H753
6/30/98	D1155H674
6/30/98	D2055H268
7/2/98	D1157H995
7/7/98	D1032H331
7/7/98	D9175H156
7/9/98	D1029H186
7/10/98	D2074H586
7/11/98	D3014H743
7/13/98	D2074H587
7/14/98	D2074H588
7/21/98	D2038H952
7/23/98	D2074H588
7/24/98	D3014H785
8/3/98	D1011H621
8/5/98	D1052H944
8/5/98	D2035H28

Warranty Service Claims (WSC) cont'd

<u>Date of Receipt</u>	<u>MTA WSC Number</u>
8/19/98	D1049H913
8/19/98	D1049H916
8/19/98	D1160H244
8/19/98	D2045H711
8/20/98	D1049H933
8/25/98	D1164H298
8/25/98	D1155H726
8/28/98	D3034H903
8/31/98	D1052H960
9/3/98	D1136HA02
9/10/98	D2038HA31
9/15/98	D1151H539
9/15/98	D3028H778
9/18/98	D1049H960
9/23/98	D1165H749
9/25/98	D9160H448
10/5/98	D1151H552
10/6/98	D1029HD63
10/6/98	D1166H762
10/7/98	D2038HA52
10/7/98	D2074H862
10/23/98	D1109H800
10/26/98	D1011H757
10/26/98	R8002H009
10/28/98	D9124H029
10/29/98	D1173H561
10/30/98	D1132H377
11/2/98	D1050H984
11/3/98	D1029HE28
11/4/98	D1079H268
11/6/98	D1034H783
11/10/98	D1161H355
11/12/98	D1119HA64
11/30/98	D1180H068
12/1/98	D1173H581
12/1/98	FF112H468
12/7/98	D1180H074
12/8/98	D2038HB28
12/10/98	D1156H797
12/28/98	D1162H611
12/29/98	D1155H807
12/31/98	D2003HB47
12/31/98	D2003HB49
1/5/99	D1034J028
1/6/99	D3040J004
1/6/99	D3028J006
1/7/99	D9160J002
1/11/99	D3014J004
1/12/99	D3014J009
1/13/99	D3031J006
1/15/99	D1110J002
1/25/99	D1154J011
1/26/99	D1034J043
2/16/99	D1029J049
2/24/99	R8015J008
2/25/99	D1034J104

Warranty Service Claims (WSC) cont'd

<u>Date of Receipt</u>	<u>MTA WSC Number</u>
2/25/99	D3014J037
3/14/99	D2074J034
3/18/99	D1163J006
3/24/99	D2074J039
4/5/99	D1032J028
4/9/99	D2074J061
4/15/99	FF110J015
4/19/99	D1102J064
4/19/99	D1155J082
5/3/99	D3060J021
5/4/99	D1102J067
5/5/99	D1029J251
5/14/99	D3031J068
5/25/99	D2039J053
5/25/99	D2055J043
6/3/99	D1182J026
6/11/99	D1151J075
6/11/99	D3031J087
6/17/99	D3031J090
6/22/99	D1161J083
6/23/99	D1011J192
6/23/99	D1155J125
6/24/99	D9160J093
6/27/99	D3023J188
6/29/99	D1011J206
6/29/99	D1030J083
7/5/99	D2074J106
7/7/99	D2072J042
7/13/99	D1136J143
7/30/99	D3028J128
8/4/99	D1162J089
8/9/99	D2062J051
8/20/99	D3034J123
9/20/99	D1008J068
9/28/99	D1154J085
9/29/99	D3014J185
9/30/99	D1109J083
10/5/99	D2033J087
10/11/99	D1124J087
10/23/99	D1136J229
11/8/99	D3028J181
12/1/99	D1180J129
12/4/99	D3027J236
12/10/99	D2074J193
12/17/99	D1001J158
1/8/00	D2068K004
1/10/00	D3040K002
1/18/00	R8018K004
1/27/00	D1179K004
2/2/00	D2039K010
4/11/00	R8022K010
4/25/00	D2074K070
5/6/00	D1107K061
6/21/00	FF118K008
6/30/00	D1185K050
7/6/00	D1102K128

Warranty Service Claims (WSC) cont'd

<u>Date of Receipt</u>	<u>MFTA WSC Number</u>
8/8/00	D1119K208
9/28/00	D2074K138
10/8/00	D2074K151
10/24/00	D1178K137
11/8/00	D1178K153
11/14/00	D2082K188
1/3/01	D1023L002
1/3/01	D3019L006
2/10/01	D1180L035
6/8/01	D3019L038
6/20/01	D1142L094
5/9/02	D2090M125

Product Quality Reports (PQR)

<u>Date of Receipt</u>	<u>MFTA PQR Number</u>
3/22/96	FVGDT160 (QRS)
5/10/96	FVGDT160 (QRS)
6/28/96	FVGDT160
6/28/96	FVGDT160 (QRS)
10/4/96	FVGDT177
3/5/97	FVGDT160 (QRS)
3/5/97	FVGDV028
3/10/97	FVGDT160 (QRS)
3/12/97	FVGDT160 (QRS)
3/12/97	FVGDT160 (QRS)
4/7/97	FVGDT160 (QRS)
4/11/97	FVGDT160 (QRS)
5/2/97	FVGDT160 (QRS)
7/1/97	FVGDT160 (QRS)
7/1/97	FVGDT160 (QRS)
7/1/97	FVGDT160 (QRS)
8/8/97	FVGDV144
8/12/97	FVGFV144 (QRS)
11/12/97	FVGDV175
11/18/97	FVGDV174
12/19/97	FVGDV194
2/7/00	FVG DY032
4/4/00	FVG DY106
11/3/03	FV03T087A