

Safety Defect and Non-compliance Report Guide for Vehicles
PART 573 Defect and Non-compliance Report⁽¹⁾

04V-432
(4 pages)

On March 5, 2003, Prevost Car decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No.) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Non-compliance Reports.

Date this report was prepared: August 23, 2004

Furnish the manufacturer's identification code for this recall (if applicable): SR04-13

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Prevost Car Inc.
35 Gagnon Blvd
Ste-Claire
Quebec Canada
G0R2V0

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

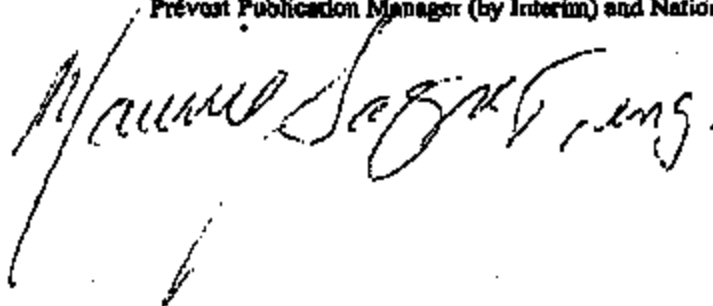
Telephone Number: 418 831-5432 ext : 243 Fax No.: 418 831-9301

Name and Title of Person who prepared this report.

Maurice Gagne, ENG.

Prevost Publication Manager (by Interim) and National Service Manager

Signed:



OFFICE OF DEFECTS
INVESTIGATION

2004 SEP -7 A 9 51

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I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Prevost Model Years Involved: 2004 Model(s): H3 45
Production Dates: Beginning: March 10 2004 Ending: June 18, 2004

Make(s): Prevost Model Years Involved: 2004 Model(s): XL2
Production Dates: Beginning: March 10 2004 Ending: June 18, 2004

VIN Range H3 Model: Beginning: 2PCV3349641014907 Ending: 2PCV3349041014981incl.

Vehicle Type: H3-45

VIN Range XL2 Model: Beginning: 2PCX3349951028391 Ending: 2PCX3349951028438incl.

Vehicle Type: XL2

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall: On the above mentioned vehicles, Material that does not meet Prevost requirements may have been installed, it is necessary to inspect the radius rod support pins to ensure that no cracks are present. This inspection will determine if the radius rod support pins need replacement. The above mentioned vehicles were selected because they may have parts that were produced after the delivery date of the defective raw material.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

100%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or non-compliance.

10-15%

Number of Vehicles : 121

Model Year Potentially Involved: 2004

Total Number Potentially Affected by the Recall: 121

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or non-compliance:

10-15%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

We selected all vehicles that were build with parts that were assemble after the date that the first shipment of raw material was received until the first vehicle that was build with Raw material that is inspected at 100%.

III. Describe the Defect or Non-compliance

5. Describe the defect or non-compliance. The description should address the nature and physical location of the defect or non-compliance. Illustrations should be provided as appropriate.

Cracks were found on the raw material, our specification does not allow any cracks in the raw material in the application that this material is used in. This material is use to make a pin for the suspension radius rods mounting. Several of these pins are included in each vehicle.

Describe the cause(s) of the defect or non-compliance condition.

Poor quality of steel from our steel supplier

Describe the consequence(s) of the defect or non-compliance condition.

Broken radius rod pin that can cause manoeuvrability problems

Identify any warning which can (a) precede or (b) occur.

Loss of stability and control of the vehicle that may vary from minor to severe.

If the defect or non-compliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

SAMUEL & FILS & CIE (QUEBEC) LTÉE
2225, Francis Hughes, LAVAL, QC, H7S 1N5
Tél : (514) 384-6220 Fax : (460) 669-0633

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:
Mrs Marian Morton

IV. Provide the Chronology in Determining the Defect/Non-compliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

June 8th 2004, a first defective part has been found on our assembly line. After investigation of the defect and tracing the supplier lot number of the raw material, the number of vehicles fabricated with potential defect parts was determined. There have never been reports, accidents, injuries, fatalities nor warranty claims related to this defect.

7. With respect to a non-compliance, identify and provide the test results or other data (in chronological order and including dates) on which the non-compliance was determined.

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or non-compliance. Clearly describe the differences between the recall condition and the remedy.

Since the defect is easily detectable by a visual inspection, the remedy consists of visually inspect all parts potentially defective and replace them as necessary. All potential VIN are flagged in our data base until this inspection is performed and reported.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

August 29th preliminary version of the recall done
September 7th mailed to customers