



INTERNATIONAL TRUCK AND ENGINE CORPORATION

3033 WAYNE TRACE, FORT WAYNE, IN 46806-3968

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TRUCK GROUP

August 24, 2004

04V-416
(3 pages)

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington D.C. 20590

Subject: Vehicle Safety Defect Initial Information Report

Pursuant to Part 573.6 (c) (1), this Vehicle Safety Defect Initial Information Report is submitted to the National Highway Traffic Safety Administration by International Truck and Engine Corporation.

(1) IDENTIFICATION OF VEHICLES [Part 573.6 (c)(2)]

- Vehicle Models Involved:
 - 9000 Series models
- Vehicle Manufacturing Dates:
 - 7/26/2004 thru 7/28/2004
- Other Identification Necessary to Describe Vehicles:
 - Vehicles built at our Chatham, Ontario Assembly plant.

(2) COMPONENT MANUFACTURER [Part 573.6 (c)(2)(iv)]

- This report does not relate to a component supplied by a manufacturer other than International Truck and Engine Corporation.

(3) VEHICLE POPULATION INVOLVED [Part 573.6 (c)(3)]

<i>Model</i>	<i>U.S. Quantity</i>	<i>Canadian Quantity</i>
9200I4X2	14	2
9200I6X4	68	11
9400I6X4	109	6
9900I6X4	11	4
<i>Grand Total</i>	<i>202</i>	<i>23</i>

- (4) **PERCENTAGE OF VEHICLES ESTIMATED TO CONTAIN DEFECT** [Part 573.6 (c)(4)]
- 10%
- (5) **DESCRIPTION OF DEFECT** [Part 573.6 (c)(5)]
- The front, non-drive axle, cotter keys and spindle nuts retainer were not installed on certain vehicles. The cotter key and spindle nut retainer aid in wheel retention. If not installed, a vehicle is at higher risk for experiencing a wheel-off condition.
- (6) **CHRONOLOGY OF PRINCIPAL EVENTS WHICH LED TO DETERMINATION OF A SAFETY DEFECT or TEST RESULTS THAT LED TO DETERMINATION OF NONCOMPLIANCE** [Part 573.6 (c)(6)/(7)]
- 7/28/2004 International's Chatham, Ontario Assembly Plant inspected a chassis and found it did not install the spindle nut retainer or cotter key
 - 7/28/2004 Chatham Assembly Plant began containment procedures to ensure cotter key and retainer are installed and inspected to ensure installation.
 - 8/13/2004 Conducted search to determine extent of suspect population.
 - 8/16/2004 International declares a safety recall.
- (7) **PROGRAM TO REMEDY DEFECT** [Part 573.6 (c)(8)]
- All suspect vehicles will be inspected to determine appropriate level of remedy required.
 - Remedy will consist of:
 - Inspect to determine if vehicle requires a retainer and cotter key installed. If missing, a new retainer and cotter key will be installed.
- (8) **PLAN FOR REIMBURSEMENT** [Part 573.6 (c)(8)(i)]
- None of the vehicles in this recall fall outside the warranty period; therefore, our plan for reimbursement of pre-notification remedies, on file and dated 2/6/2003 does not apply.
- (9) **SCHEDULE FOR RECALL NOTIFICATION** [Part 573.6 (c)(8)(i)]
- Part availability is undetermined as of the date of this report. If parts do not become available within 60 days of the date of this report, dealers and customers will receive an Interim Notice according to the following schedule:
 - Notify International Dealers by: October 22, 2004
 - Notify International Customers by: October 29, 2004
- (10) **INTERNATIONAL RECALL NUMBER** [Part 573.6 (c)(11)]
- 04516 (NHTSA number not assigned yet)

The undersigned should be contacted for any additional information regarding this recall on (260) 461-1890.

Very truly yours,

A handwritten signature in cursive script, reading "R. L. Van Laar".

R. L. Van Laar
Compliance Manager
INTERNATIONAL TRUCK AND ENGINE CORPORATION