

July 27, 2004

Mr. George Person
Recall Analysis Division
Office of Defects Investigation Safety Assurance
NHTSA
400 Seventh St., S.W.
Washington, D.C. 20590

Re: Recall No. 04V-357, Supplemental Information

Dear Mr. Person:

Kawasaki Motors Corp., U.S.A. ("KMC") hereby provides additional information needed to fully comply with the reporting requirements of 49CFR 573.5(c). This correspondence supplements the previous Defect Report dated July 16, 2004 (Kawasaki VN2000 motorcycle front brake hose).

6) A chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, filed or service reports, and other information with their dates of receipt:

- May 2004 - Kawasaki Heavy Industries, Ltd., receives information from Japan and KMC about a VN2000 brake hose that was abraded by the front fork cover.
- Mid-May through June 2004 - KHI requests and receives samples from markets illustrating the same abrasion pattern. KHI attempts to determine what external forces can cause the brake hose to be pushed forward into contact with fender and front fork. KHI conducts testing to determine the extent of damage if the brake hose remains in contact with the fender and fork.
- July 13, 2004 - KHI determines from its investigation that the abrading action of the front fork against a brake hose wedged between the fender and fork has the potential to damage the hose enough to result in brake failure. KHI determines the need to take recall action, and notifies KMC.

9) A representative copy of all notices, bulletins and other communications that relate directly to the defect or noncompliance:

The relevant documents (Service Bulletin, Recall Letter) are in preparation. A final copy of the customer letter is attached. The customer letter will begin mailing on August 2, 2004. A copy of the Service Bulletin will be supplied when it is finalized.

Please contact the undersigned if there are any questions regarding information in this submission, or if additional information is required.

Sincerely,
KAWASAKI MOTORS CORP., U.S.A.


Roger F. Hagie
Director Public Affairs