



Fleetwood Enterprises, Inc.
Recreational Vehicle Group
Engineering & Product Compliance
2970 Myers Street, P.O. Box 7638
Riverside, California 92513-7638

July 15, 2004

Dir/RV/ENG&PC 05-07

Mr. Kenneth Weinstein
Administration for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, DC 20590

04V-352
(9 pages)

Re: Safety Defect Report

Dear Mr. Weinstein:

Fleetwood Enterprises Inc., has determined that a safety defect exists in motor homes as listed below, and is furnishing this notification in accordance with 49 CFR Part 573 Defect and Noncompliance reports.

The following is the information required by 49 CFR Part 573:

- This report was prepared on July 14, 2004.
- Fleetwood has assigned 40715 as an identification code to this recall.

- (1) The affected motor homes were manufactured by the following wholly owned subsidiaries of Fleetwood Enterprises, Inc.

Fleetwood Motor Homes of California, Inc. #47
5300 Via Ricardo, P.O. Box 5726
Riverside, California 92517

Fleetwood Motor Homes of Pennsylvania, Inc. #71
Route 487, R.F.D. #1 P.O. Drawer 5
Paxinos, Pennsylvania 17860

The agency should contact the following person with respect to this recall:
Robert E. Wozniak
Director of Engineering and Product Compliance
Recreational Vehicle Group
Fleetwood Enterprises, Inc.
2970 Myers St.
Riverside, CA 92513-7638
Telephone (909) 351-3814 Fax (909) 351-3644

RECEIVED
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COMMERCIAL DEFECTS
DIVISION

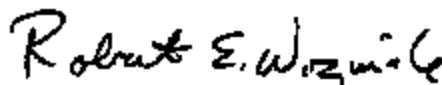
- (2) The vehicles involved in this recall are 2002, 2003 and 2004 model year Terra, Fiesta, Flair, Storm, Boulder, Pace Arrow and Northwind class A motor homes and 2002, 2003, 2004 model year Jamboree, Jamboree GT, Tioga and Tioga SL class C motor homes manufactured from November 1, 2002 through March 23, 2004. The March 23, 2004 date coincides with the correctly welded Draw Tite hitch receiver being incorporated into production. These motor homes were built with a Fleetwood identification number range of (this information is not available at this time).

- (3) Fleetwood reports 8219 as an approximate number of motor homes containing the safety defect.
- (4) Fleetwood estimates that 1% of the above motor homes contain the safety defect.
- (5) On motor homes affected by this recall the Draw Tite brand hitch receiver (manufactured by Cequent Towing Products, Inc., 47774 Anchor Court West, Plymouth, Michigan 48170, telephone number 734-656-3041) and installed by Fleetwood Enterprises, Inc., may be missing one or more welds that would normally exist between the hitch receiver box and the bottom support plate. During use, forces may be applied that could cause the existing welds to break and the hitch receiver box and towed load to separate from the towing vehicle.
- (6) Not applicable.
- (7) Fleetwood began an investigation in March, 2004 when this situation was identified during motor home manufacture.
- Fleetwood is not aware of any injuries that have resulted from this safety defect.
Fleetwood is aware of four accidents that may have resulted from this safety defect.
- (8) Fleetwood will inspect and if necessary replace the hitch receiver if a defect is found. Fleetwood will perform this service at no charge to the customer.
- (9) Fleetwood intends to conduct a dealer notification mailing on July 30, 2004.
- (10) Fleetwood intends to conduct a customer notification mailing on August 16, 2004.
- (11) Fleetwood does not foresee any problems with implementing this voluntary recall campaign.
- (12) Copies of subsequent correspondence will be submitted to NHTSA within five (5) working days of distribution. This correspondence will include:
- I) Letter of dealer notification
 - II) Letter of customer notification
 - III) Service Bulletin

In accordance with our customary practice, we are requesting your review of the enclosed drafts of the service bulletin and letters to dealers and owners.

If additional information is required, please contact myself.

Sincerely,



Robert E. Wozniak
Director of Engineering and Product Compliance
Recreational Vehicle Group

IMPORTANT RECALL INFORMATION # 40715

August, 2004

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that a defect relating to motor vehicle safety exists in certain 2002, 2003 and 2004 model year Terra, Fiesta, Flair, Storm, Boulder, Pace Arrow and Southwind, class A motor homes and 2002, 2003, 2004 model year Jamboree, Jamboree GT, Toga and Toga SL class C motor homes.

WHAT IS THE PROBLEM?

On motor homes affected by this recall, the Draw Tite brand hitch receivers manufactured by Cequent Towing Products, Inc., and installed by Fleetwood Enterprises, Inc., may be missing one or more welds that would normally exist between the hitch receiver box and the bottom support plate. During use, forces may be applied that could cause the existing welds to break and the hitch receiver box and towed load to separate from the towing vehicle.

WHAT SHOULD YOU DO?

Due to safety related reasons, and the potential for an accident please make certain your motor home is immediately inspected and/or repaired by contacting the dealer who sold you the motor home and making an appointment to have this inspection and/or repair performed. If they are not available, another Fleetwood motor home dealer may do this work for you.

If it is necessary for you to operate your motor home before inspection and/or repair, do not tow or otherwise use your hitch receiver.

WHAT WILL FLEETWOOD DO?

Fleetwood will inspect and replace the hitch receiver as necessary at no cost to you. This inspection and repair could take up to 3.0 hours.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information contact Fleetwood Owner Relations at (800) 322-8216.

When you deliver your motor home for repairs, your dealer will complete a Fleetwood Repair Order. Upon completion of the repair, please sign the Fleetwood Repair Order.

If you no longer own this motor home, please take a moment to provide the name and address of the new owner on the enclosed **Vehicle Information Update Card** and return it to Fleetwood. This will enable us to send this important recall information to the new owner.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

Fleetwood Owner Relations
P.O. Box 51833
Riverside, California 92517
(800) 322-8215

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street S.W.
Washington, DC 20590

Or call the toll-free Auto Safety Hotline at (888) 327-4236.

Fleetwood Enterprises, Inc., regrets any inconvenience this may cause you. We are taking these steps in the interest of your safety. We appreciate your prompt assistance in eliminating this potential hazard.

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

FLEETWOOD ENTERPRISES, INC.

Tina Inkrote
Service Coordinator
Recreational Vehicle Division

IMPORTANT RECALL INFORMATION

August, 2004

**TO: ALL FLEETWOOD DEALER PRINCIPALS,
SERVICE MANAGERS,
AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #40715
Draw Tite Hitch Receiver**

Fleetwood Enterprises, Inc., is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Highway Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that a defect relating to motor vehicle safety exists in certain 2002, 2003 and 2004 model year Terra, Fleetstar, Fair, Storm, Boulder, Pace Arrow, Southwind, class A motor homes and 2002, 2003, 2004 model year Jamboree, Jamboree GT, Tioga and Tioga SL class C motor homes. These motor homes were manufactured at our Riverside, California and Padnos, Pennsylvania manufacturing plants.

We are notifying owners in order to correct the problem. A copy of the letter sent to owners is enclosed for your information.

WHAT IS THE PROBLEM?

On motor homes affected by this recall, the Draw Tite brand hitch receivers manufactured by Cequent Towing Products, Inc., and installed by Fleetwood Enterprises, Inc., may be missing on or more welds that would normally exist between the hitch receiver box and the bottom support plate. During use, forces may be applied that could cause the existing welds to break and the hitch receiver box and towed load to separate from the towing vehicle.

If it is necessary for you to operate the motor home before inspection and/or repair, do not tow or otherwise use the hitch receiver.

To correct this safety defect it is necessary to inspect and maybe replace the hitch receiver as described in the enclosed Recall Service Bulletin #40715.

WHAT SHOULD YOU DO?

Owners of the above mentioned motor homes have been asked to contact a Fleetwood dealer to have the described defective condition remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the enclosed Recall Service Bulletin #40715 prior to beginning the inspection.

and/or repairs. Should a customer have you perform this service, please complete the Fleetwood Repair Order (form X-SR-042).

Once the inspection and repairs, if necessary, are completed, have the customer sign the Fleetwood Repair Order and return it to your National Warranty Processing Center in Decatur, Indiana for payment. You will be reimbursed in accordance with Service Bulletin #40715. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act of 1966) requires that:

If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step by step procedure and implement the Voluntary Safety Recall Campaign.

Thank you for helping Fleetwood with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your regional Fleetwood Service Center

Sincerely,

FLEETWOOD ENTERPRISES, INC.

Tina Inkrote
Service Coordinator
Recreational Vehicle Division

Enclosures: Recall #40715 Customer Letter
Recall #40715 Service Bulletin

ATT:

BOB WOZNIAK

FLEETWOOD

FROM:

MILKE KUTZSCHER

Cognate / Fleetwood Hitch Evaluation

Part Numbers

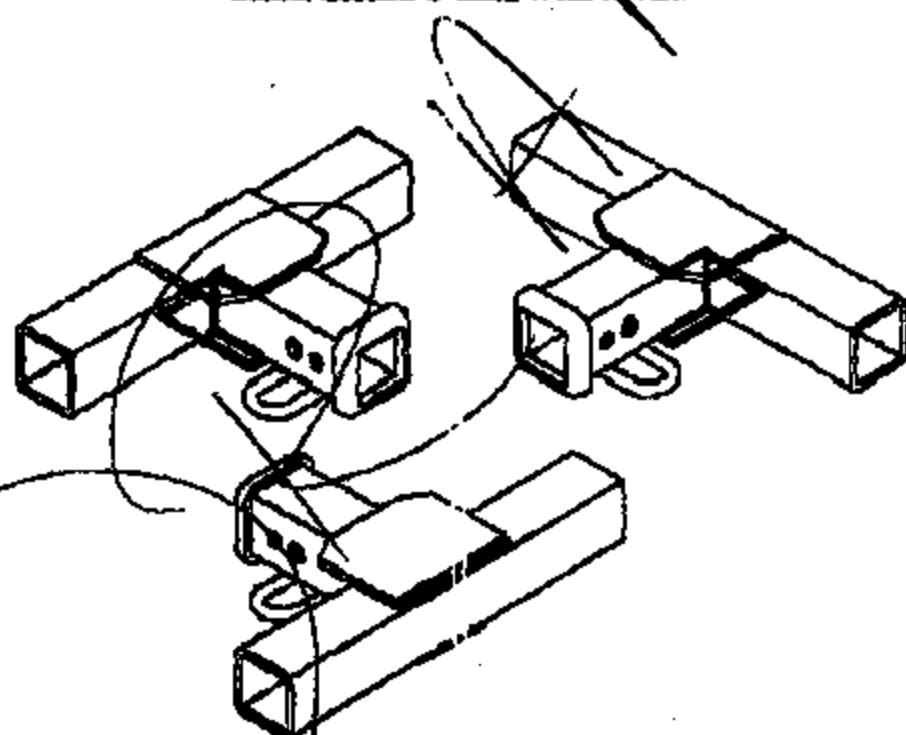
Cognate

Fleetwood

5276

837-0107

Center Section Critical Weld Review



-  Top Plate Welds
-  Bottom Plate Welds
-  Receiver Tube Welds

- All welds shown above in center section must be present.
- If welds are missing, remove hitch and replace.
- Some receivers may have additional welds which are not cause for rejection.

Cumant / Fleetwood Hitch Evaluation

Part Numbers

Cumant

Fleetwood

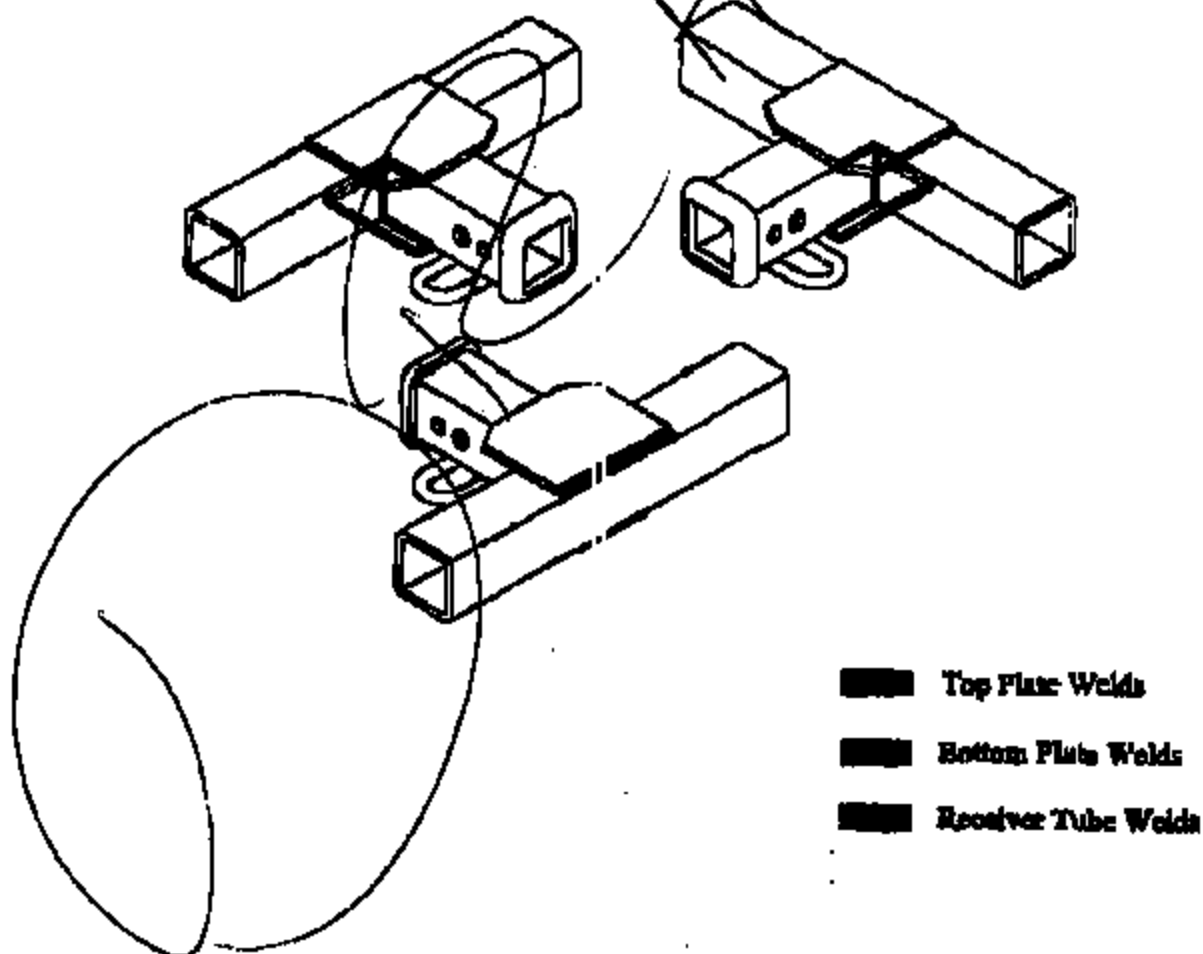
8412

B37-0031

8490

B37-0110

Center Section Critical Weld Review



- All welds shown above in center section must be present.
- If welds are missing, remove hitch and replace.
- Some receivers may have additional welds which are not cause for rejection.