



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh Street, SW
Washington, DC 20590

**ACKNOWLEDGMENT FAX SHEET OF RECEIPT OF DEFECT INFORMATION
REPORT SUBMITTED UNDER 49 CFR PART 573**

Assigned Recall No. **04V-309** by the
National Highway Traffic Safety Administration

Part 573 Report Date: **June 25, 2004**

Date Faxed: **June 30, 2004**

MANUFACTURER: **Mack Trucks, Inc.**

MANUFACTURER CONTACT: **Donna Lamarche, Campaign Administrator**

FAX: **610-709-3800**

SUBJECT: 219 Mack 2004 CH and CX chassis. The steering gear mounting bolts were over-torqued at installation. The steering gear is mounted to the vehicle's frame rail with 3 bolts. Failure of two of the three bolts could result in the loss of steering, which could result in loss of vehicle control. Mack Recall No. SC0288.

This is an acknowledgment for this recall. A formal acknowledgment letter will be written only if we have additional comments or concerns.

We have reviewed your proposed owner notification letter and it does not meet the requirements of Part 577. Please add the words, "which could result in a crash without warning, at the end of the "Safety Risk" paragraph.

As stated in Part 573.6, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, owner notification is expected to begin during July 2004. Therefore, the first quarterly report will be due by October 30, 2004.

If you have any questions, please call:

Patricia Wallace, Safety Defects Analyst on (202) 366-5232 or
George Person, Chief on (202) 366-5210
or Fax at (202) 366-7882
or e-mail at Patricia.Wallace@nhtsa.dot.gov
Recall Management Division