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MACK TRUCKS, INC.
2100 MACK BOULEVARD
P.O. BOX M
ALLENTOWN, PA 18105-5000

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FILE OF
May 27, 2004 DEFECTS INVESTIGATION

Mr. George Person, Chief, Recall Management Division
Safety Assurance NSA-11
National Highway Traffic Safety Administration
400 Seventh Street, S.W., Room 5318
Washington, DC 20590

044-258
(3 pages)

SUBJECT: Vehicle Recall Campaign NHTSA ID: 04E-002
WEBB Brake Drums on Hendrickson Lift Axes

Dear Mr. Person:

Mack Trucks, Inc., acting under applicable provisions of the National Traffic and Motor Vehicle Safety Act of 1966 and 49 CFR Part 573.5, will voluntarily recall certain of its CL, CV, DM, MR, and RD model vehicles built with Hendrickson lift axes. This report is presented to comply with sub-paragraphs of Section 573.6(c).

1. Truck Manufacturer Corporate Name:

Mack Trucks, Inc.
2100 Mack Boulevard
Allentown, PA 18105-5000

2. Identification of Involved Vehicles:

The vehicles affected are certain Mack class 8 chassis (36) manufactured in our Macungie, PA facility that had Hendrickson lift axes installed. These additional axes were not installed in the production environment. There is a New Vehicle Option Center (NVOC) on-site in Macungie where various modifications can be performed prior to shipment of the vehicle. In this case, the NVOC installed additional axes on production built CL, CV, DM, MR, and RD model vehicles. The NVOC provided a list of chassis on which they installed the lift axes.

3. Total Number of Vehicles Potentially Involved:

36 chassis have been identified. The Mack dealer network made 58 installations of the Hendrickson lift axle. Each affected Mack Dealer has been notified by Webb Wheel Products and directed to search their records to identify the customer and chassis affected by this recall. These axes were shipped directly from Hendrickson to the Mack dealer.

4. Percentage of Vehicles Estimated to be Affected:

Unknown

5. Description of Defect

Webb Wheel Products, Inc. has decided that a defect which relates to motor vehicle safety exists in its' "Platinum Series" brake drums. This decision was based on a higher than expected warranty return rate suggesting the potential for increased brake drum failure with these drums. Refer to report submitted to your office from Webb Wheel Products, Inc.

6. Chronology of Principal Events:

March 22, 2004

Received notification that a defect exists on 94 axle assemblies sold to Mack Trucks, Inc. by Hendrickson Trailer.

WEBB Wheel Products, Inc.
2310 Industrial Drive, SW
Cullman, AL 35055
Contact Person: Ms. Christy Ruek
Phone: (256)775-7540
Email: crusk@webbwheel.com

March 22 – April 28, 2004

Investigation to the total number of chassis involved and number of items shipped for aftermarket installation.

May 12, 2004

Mack's Product Regulation Compliance Committee concurred with Webb's recommendation.

May 13, 2004

Mack Trucks, Inc. supplied the list of aftermarket dealer names and phone numbers to Hendrickson Axle, who in turn provided this information to Webb Wheel.

May 26, 2003

Mack Trucks, Inc. supplied the list of VIN's, with customer names & addresses, to Webb Wheel Products, Inc.

7. Not Applicable

8. Remedy Program:

Webb Wheel Products, Inc. has accepted the responsibility of notifying customers of this recall and the inspection the suspect vehicles. Webb Wheel Products, Inc. has offered to make the necessary defect notification mailings and to submit to your office, the required campaign status quarterly reports.

9. Notices, Bulletins and Communications:

Not applicable

If the owner has already experienced the problem described above and has paid to have it corrected, a receipt for the pre-notification remedy, which may be an original or copy, itemizing the

repairs, along with proof of payment (such as cancelled check, copy of money order, etc.), may be sent to the following address for reimbursement: Mack Trucks, Inc. PO Box 1791, Allentown, PA 18105-1791, Attention: Campaign Administration.

Sincerely yours,

MACK TRUCKS, INC.

A handwritten signature in cursive script that reads "Donna Lamarche". The signature is written in black ink and is positioned below the printed name.

D.L. Lamarche
Campaign Administration