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June 15, 2004

**VIA FACSIMILE AND
CERTIFIED MAIL
RETURN RECEIPT REQUESTED**

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590

National Highway Traffic Safety Administration
Attention: Office of Defects Investigation
400 Seventh Street, S.W.
Washington, DC 20590

Re: Four Winds International Corporation/Fuel Supply Line Recall
Recall No. 04V-249

Gentlemen:

As a follow up to the initial Defect and Non-Compliance Report dated May 25, 2004, Four Winds International Corporation ("Four Winds") is submitting the following information and documents for your review.

A. Update of Information Regarding Recall Population.

Since the filing of the initial Defect and Non-Compliance Report, Four Winds has conducted further investigations to determine the scope of the 2004 model year Class A Hurricane, Windsport, and Infinity motorhomes subject to the recall campaign. Four Winds has determined that the actual number of motorhomes subject to this recall campaign is 195, of which 14 have been sold in Canada. All of these motorhomes were manufactured during the period from September 2003 through May 2004. The number of motorhomes subject to this recall campaign for each of the three separate models and the beginning and ending serial numbers and VIN numbers for the motorhomes are set forth in the attached Exhibit "A."

RECEIVED
JUN 16 A 9:23
OFFICE OF DEFECTS INVESTIGATION
NHTSA

B. Remedying of Defect.

Since the filing of the initial Defect and Non-Compliance Report, Four Winds has finalized the remedy for the defect that resulted in this recall campaign.

The remedy will consist of the inspection of the braided fuel supply line by a Four Winds dealer to determine if the fuel line has become excessively worn or chaffed. If there is no visible damage to the fuel line, the dealer will secure the fuel line to the main wiring loom, which will prevent the fuel line from rubbing against the floor structure. If damage to the fuel line is discovered during the inspection, the fuel line will need to be replaced and then anchored to the main wiring loom by an authorized Workhorse facility.

C. Dealer and Owner Notifications.

Notification letters shall be provided to dealers who may have sold any of the motorhomes subject to this recall campaign. Enclosed as Exhibit "B" is a draft copy of our proposed notification letter to the Four Winds dealers. Notification letters shall also be provided to the owners of the motorhomes that are subject to this recall campaign. Enclosed as Exhibit "C" is a draft copy of our proposed notification letter to the registered owners of the subject vehicles. Both the dealer notification letter and the owner notification letter will also contain a copy of the repair procedures enclosed as Exhibit "D." Also enclosed as Exhibit "E" is a draft of the language to be included on a postcard to be forwarded with the notification letter to the registered owners. I have also enclosed a sample of the envelope containing the notification letter and postcard which will be sent to the registered owners.

The enclosed dealer notification letter, owner notification letter, repair procedures, postcard, and envelope are being submitted for your pre-review. Four Winds intends to mail the dealer notification letters and the owner notification letters within 30 days after receipt of approval from your office.

I would appreciate your providing me with a pre-review determination of the enclosed documents at your earliest convenience. I trust you will find that the enclosed documents comply with the NHTSA regulations and will approve the documents for form and content. If you need any additional information regarding this recall campaign, please feel free to contact me.

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
June 15, 2004
Page 3

Thank you for your prompt attention to this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Dan A. Benaman". The signature is written in a cursive, slightly slanted style.

Daniel A. Benaman

dja

Enclosures

cc: Four Winds International Corporation
Mr. John M. Garmhausen

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EXHIBIT "A"

Affected Units for United States					
Make	Total # Affected	Beg. Serial Number	Ending Serial Number	Beg. VIN Number	Ending VIN Number
Hurricane	36	HAA012957	HAA014017	SB4MP67G0K3377215	SB4MP67GX43382180
Infinity	107	IAA012871	IAA014013	SB4MP67G0K3378501	SB4MP67GX43388433
Windsport	38	WAA012976	WAA013984	SB4MP67G143385047	SB4MP67GX43387797
Total	181				

Affected Units for Canada					
Make	Total # Affected	Beg. Serial Number	Ending Serial Number	Beg. VIN Number	Ending VIN Number
Infinity	12	IAA013075	IAA014020	SB4MP67G0K3387873	SB4MP67G9K338A776
Windsport	2	WAA013047	WAA013371	SB4MP67G5K337792	SB4MP67G8K3385644
2 of the above units were actually sold to retailers in Stodport GB					
Total	14				

Four Winds

INTERNATIONAL

Visit our website at www.fourwinds-rv.com

701 C.R. 15, P.O. Box 1488 ● Elkhart, IN 46515-1488 ● Phone (574) 288-1111 ● Fax (574) 293-5256

May 27, 2004

VEHICLE SAFETY DEFECT SERVICE BULLETIN

Recall Campaign No: 04v-249

Four Winds International Corporation File Number: R030010

Workhorse Chassis Braided Fuel Supply Line

Re: Safety Recall - Braided Fuel Supply Line

Dear Four Winds International Dealer:

Four Winds International has initiated a safety recall campaign relating to 2004 model year Class A motorhomes manufactured from September 2003 to May 2004. A copy of the notification letter that is being sent to owners is enclosed.

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay.

The Issue

Four Winds International has discovered that replacement and/or anchoring of the braided fuel supply line may be required due to excessive wear and chaffing caused by the fuel line rubbing against the floor structure of the motorhome.

Affected Motorhomes

Affected motorhomes are 2004 Class A Hurricanes, Infinity and Windsport motorhomes manufactured on a 20,700 lb and 22,000 lb Workhorse chassis.

If our records indicate that you have any of the affected motorhomes in your inventory you will also receive an owner notification letter identifying those units.

The Repair

The repair will consist of removing the engine cover to inspect the fuel line. The fuel line is located at the rear of the engine compartment. If there is no visible wear then it will only be necessary to anchor the fuel line to the wiring loom. Should excessive wear and chaffing be evident then it will be necessary for an authorized Workhorse facility to replace the fuel line and secure it to the main wiring loom with a cable tie. The time allotted to inspect the motorhome and secure the fuel line is .40 of an hour and instructions are enclosed for your records. Should it be necessary to replace the fuel line and then secure it to the main wiring loom we will pay an authorized Workhorse facility up to 1 hour.

Dealer Campaign Responsibility

All unsold motorhomes in your possession that are subject to this recall campaign must be held and inspected/repared in accordance with the service procedure of this campaign bulletin before owners can take possession of these motorhomes. Please service all motorhomes subject to this recall campaign at no charge to the owners, regardless of mileage, age or vehicle ownership, from this time forward.

In addition to a letter, owners will receive a recall card. The motorhome owner will present this card to you upon arrival for the service appointment. Once the repair has been completed please fill in the appropriate information and return it to Four Winds International along with your claim for payment.

You should contact owners of motorhomes recently sold from your vehicle inventory for which you have received the owner notification letter and make arrangements to perform the required correction according to the instructions enclosed with this bulletin. At a minimum, mail the owner a copy of the owner notification letter accompanying this bulletin.

In summary, whenever a motorhome subject to this campaign enters your vehicle inventory or is in your dealership for service in the future, please take the necessary steps to be sure the campaign correction has been made before selling or releasing the motorhome.

Sincerely,



Tony Piwozkin
Director of Customer Service
Four Winds International

Four Winds INTERNATIONAL

Visit our website at www.fourwinds-rc.com

701 C.R. 16, P.O. Box 1488 • Elkhart, IN 48515-1488 • Phone (574) 288-1111 • Fax (574) 293-5258

RECALL 04V-249 **Braided Fuel Supply Line** June 3, 2004

The following 2004 models with unit Serial/VIN Numbers will be affected by this procedure:

Affected Units for the United States

HURRICANE:

Serial Numbers - HAA012987 through HAA014017

VIN Numbers - 5B4MP67G043377215 through 5B4MP67GX43382180

INFINITY:

Serial Numbers - IAA012871 through IAA014013

VIN Numbers - 5B4MP67G043378501 through 5B4MP67GX43388433

WINDSPORT:

Serial Numbers - WAA012976 through WAA013984

VIN Numbers - 5B4MP67G143385047 through 5B4MP67GX43387787

Affected Units for Canada

INFINITY:

Serial Numbers - IAA013075 through IAA014020

VIN Numbers - 5B4MP67G043387873 through 5B4MP67G943384778

WINDSPORT:

Serial Numbers - WAA013047 through WAA013371

VIN Numbers - 5B4MP67G543377792 through 5B4MP67G843385644

The following recall procedures must be performed by an authorized service center.

PROBLEM

The Braided Fuel Supply Line (Refer to Figure 4), which is located at the rear of the engine compartment, may be rubbing against the floor structure, causing premature wear and/or failure to the Supply Line.

DIAGNOSIS

The Braided Fuel Supply Line must be pulled away from the floor structure and anchored to the main wiring loom with a cable tie. This procedure must be performed on all units within the designated serial number range.

If replacement of the Braided Fuel Supply Line is required, due to excessive wear and chaffing, replacement service must be performed by an authorized Workhorse Chassis Service Center.

CORRECTIVE PROCEDURE

- **Locate the Braided Fuel Supply Line:** Remove the engine cover, the fuel line is located at the rear of the engine compartment (Refer to Figure 1).
- **Inspect the Braided Fuel Supply Line:** Ensure that the line has not been chaffed due to rubbing against the floor structure (Refer to Figure 2).
- **Secure the Braided Fuel Supply Line:** If wear of the Braided Fuel Supply Line is not visible, position the Braided Fuel Supply Line along the main wiring loom and secure the line using a cable tie. To ensure proper clearance for the Braided Fuel Supply Line, using your hand gently push the metal supply line, which is located below the braided supply line, toward the engine prior to installing the cable tie (Refer to Figure 3). When pressing the metal supply line forward be cautious as to not put the supply line in a binding position.

NOTE: In the event that the Braided Fuel Supply Line will need replaced, this procedure will need to be done following installation of the new Braided Fuel Supply Line, to prevent future premature chaffing and wear to the Supply Line.

Time Allowed: To inspect and secure fuel line: 0.40 of an hour
To replace fuel line and secure: 0.90 of an hour

*If you have any questions and/or concerns regarding this recall, please contact
Four Winds International at 574-268-1111.*

Workhorse Billing Procedures
for
Recall 04V-249 Braided Fuel Line

Workhorse must verify that unit is part of the recall.

When the authorized Workhorse facility completes the replacement of the fuel line they must submit an original claim (this can be a service invoice from the independent Workhorse facility) to Four Winds International for payment by sending it to Four Winds International by way of the US mail.

Four Winds International
701 C.R.15, P.O. Box 1488
Elkhart, Indiana 46515

Upon receipt of the claim Four Winds International will process the claim for payment using the same criteria that we utilize for our own dealer network.

Four Winds International issues checks on the 10th and 25th of each month for claims processed at least two business days before the scheduled check run.

Note: Please allow up to 30 to 45 days to process payment to an authorized Workhorse facility as we will need to add them to our customer data base before we are able to process the claim for payment.

Workhorse Dealers: If you have any questions and/or concerns regarding this recall please contact the WCC Technical Assistance Center.

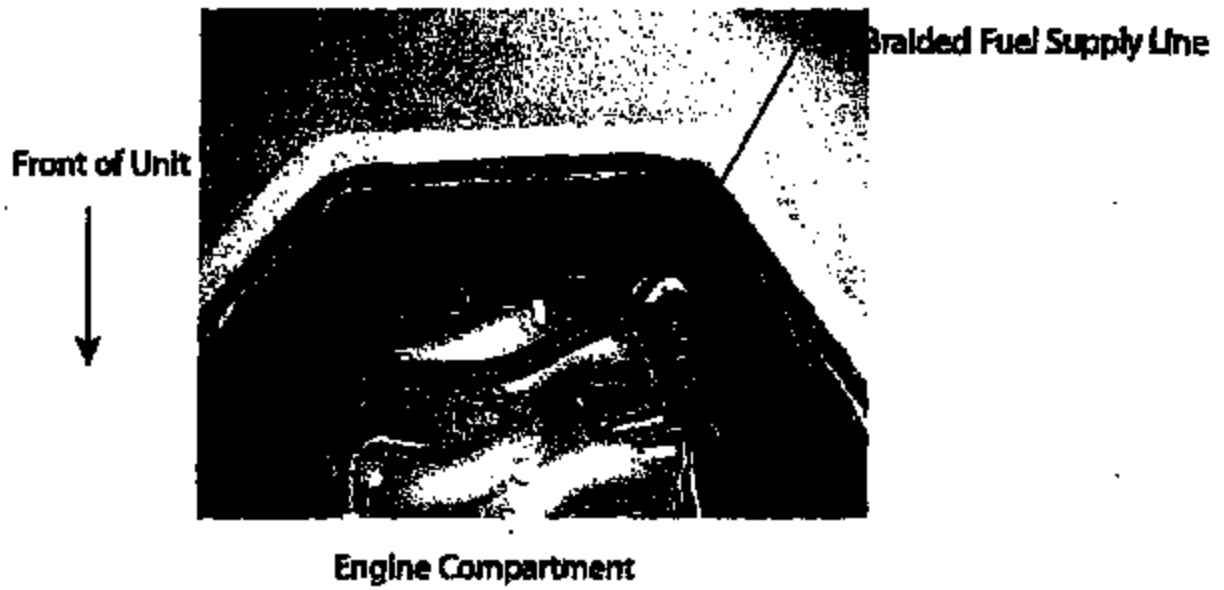


FIGURE 1

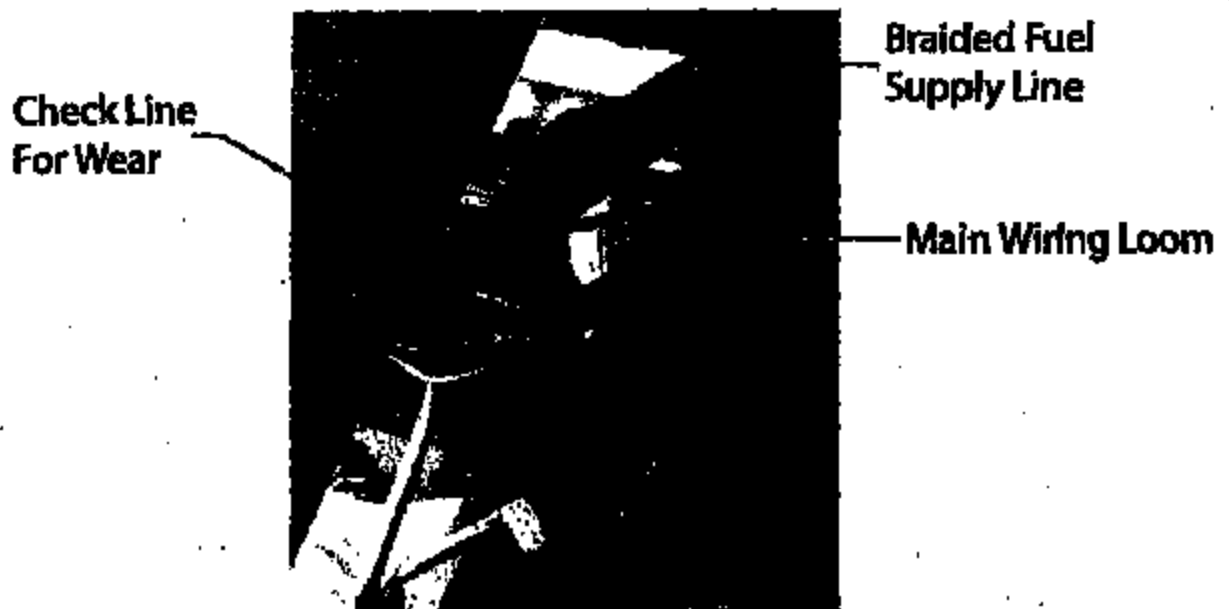


FIGURE 2

Braided Fuel Supply Line

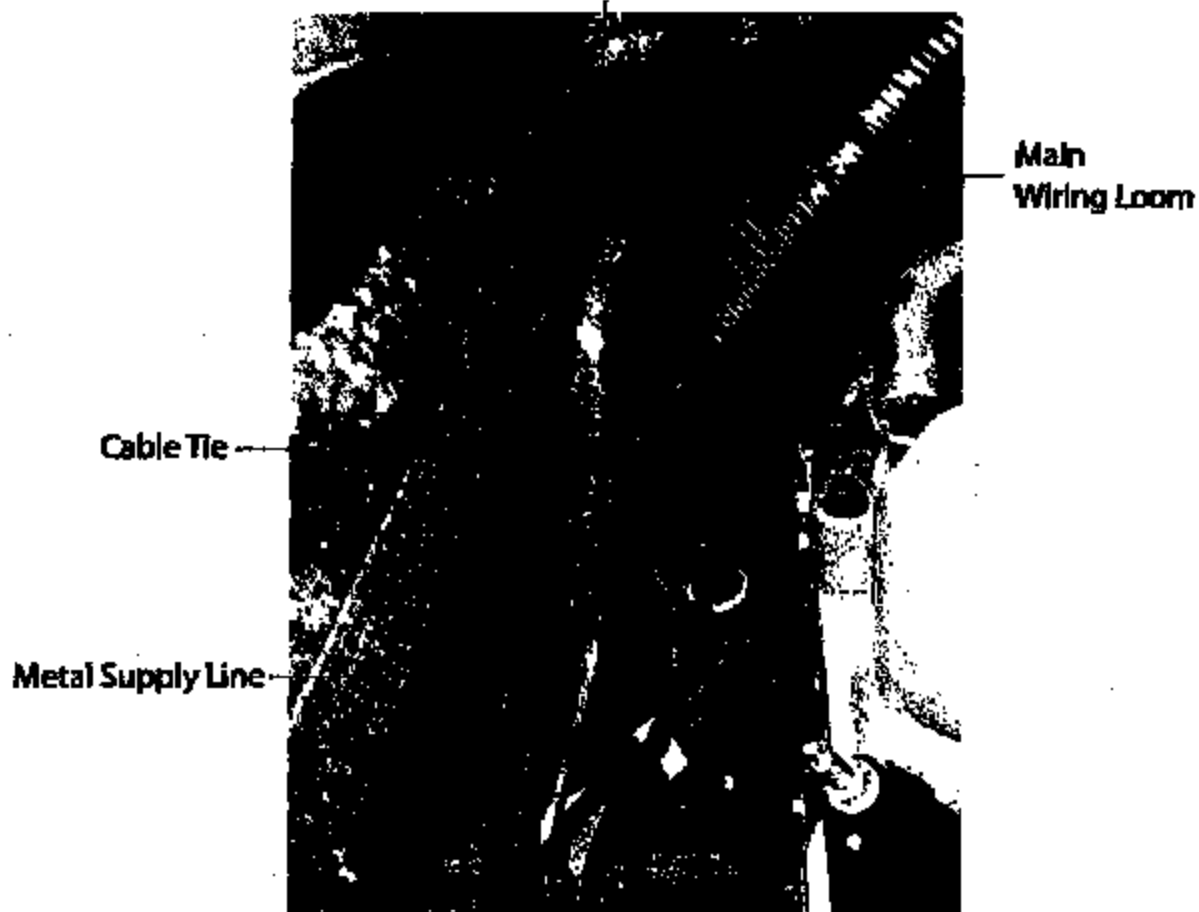


FIGURE 3



FIGURE 4 - Fuel Supply Line Part Number W0005112

EXHIBIT "E"

**FOUR WINDS INTERNATIONAL CORPORATION
BRAIDED FUEL SUPPLY LINE RECALL**

**NHTSA Recall #04V-249
Transport Canada Recall # TBD**

Please complete the following information and mail this card immediately if your motorhome has been sold. If the unit is still in your possession, please return this card after the repair of the braided fuel supply line has been completed. The serial number is printed on the data tag located on the interior wall of your motorhome next to the driver's seat.

VIN Number _____

_____ The repair of the braided fuel supply line has been completed by:

Service Center: _____

Date: _____

_____ I have sold my motorhome to:

Name: _____

Address: _____

City: _____

Four Winds

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May 27, 2004

VEHICLE SAFETY DEFECT SERVICE BULLETIN

Recall Campaign No: 04V-249

Four Winds International Corporation File Number: R030010

Workhorse Braided Fuel Supply Line

Re: Safety Recall – Braided Fuel Supply Line

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Four Winds International has decided that a defect which relates to motor vehicle safety exists in certain 2004 Four Winds Class A Hurricane, Infinity and Windsport motorhomes manufactured between September 2003 and May 2004. These motorhomes are showing excessive wear and chaffing on the braided fuel supply line. According to our records, your motorhome may contain this potential defect.

This defect is due to the fuel supply line rubbing against the floor structure and causing chaffing and excessive wear on the braided fuel supply line on 20,700 pound and 22,000 pound Workhorse chassis. Under certain conditions this defect can cause a fire to occur that could result in a death or injury.

The remedy will consist of inspecting the braided fuel supply line to determine if wear and tear has occurred. If there is no damage visible to the fuel line, your dealer will be able to secure the fuel line to the main wiring loom. Should damage be present at inspection the fuel line will need to be replaced and then anchored to the main wiring loom by an authorized Workhorse facility. This repair will be done at no charge to you.

You may contact your Four Winds International dealer or service center to arrange for a service appointment. If you need assistance in locating a dealer or service center in your area or you are having difficulty setting a service appointment, please contact us at 574-266-1111. Instructions for making this correction have been sent to your dealer and parts are readily available.

While the time for the remedy of the defect is expected to take approximately an hour depending on the outcome of the inspection, your dealer or service center may require you to leave the motorhome for a longer period of time to allow for the scheduling of such remedy.

If the non-compliance referred to above has been repaired on your motorhome prior to the receipt of this recall notification, and if you incurred any direct cost in connection with obtaining such repair, you may seek reimbursement from Four Winds International. In order to obtain such reimbursement you must submit the following information: (1) Your name and mailing address; (2) The VIN (vehicle identification number) number for your motorhome; (3) A reference to this recall campaign; and (4) A copy of the receipt or invoice for the repair.

This reimbursement may be obtained by sending your request for reimbursement along with the requested information referred to above to Four Winds International Corporation, P.O. Box 1486, Elkhart, IN 46515-1486.

Four Winds has notified the National Highway Traffic Safety Administration of this recall and the procedures involved. However, should Four Winds fail or be unable to correct the non-compliance without charge, you may write to Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590 or call the toll free Auto Safety Hotline at 888-327-4236.

Federal regulation requires any lessor receiving this letter to forward it to the lessee within 10 days.

Sincerely,



Tony Piwozki
Director of Customer Service
Four Winds International

*Four Winds International Corporation
P.O. Box 1486
Elkhart, Indiana 46515-1486*

SAFETY RECALL NOTICE