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OFFICE OF SAFETY
DIVISION

Mr. Kenneth N Weinstein
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590

July 12, 2004

Dear Mr. Weinstein:

Re.: Submission of Part 573 report for 2000 through 2002 model year Mazda MPV minivans

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, "Defect and Noncompliance Reports," Mazda North American Operations (MNAO), on behalf of Mazda Motor Corporation of Hiroshima, Japan (Mazda), submits the following information concerning a safety-related recall action that it is initiating.

This is a revised version of the report submitted on May 19. We have modified sec. 573.6(c)(8) of the report to reflect our current plan for dealing with the vehicles in Group 2.

Sec. 573.6 (c)(1):

Mazda Motor Corporation with Designated Agent:

David G. Robertson
Manager,
Environmental and Safety Engineering
Mazda North American Operations
1500 Enterprise Drive, Allen Park
Michigan 48101-2053

Sec. 573.6 (c)(2):

Group 1; All 2001 model year Mazda MPV minivans equipped with cruise control (ACC) built between April 1, 2001 and November 15, 2001 with the Vehicle Identification Number (VIN) range between JM3LW28**10197858 and JM3LW28**10214776.

Group 2; Certain 2000 and 2001 model year Mazda MPV minivans equipped with cruise control (ACC) built between March 31, 1999 and March 31, 2001 with the Vehicle Identification Number (VIN) range between JM3LW28***0100038 and JM3LW28***0214776 that have had their cruise control repaired and possibly had a defective cable installed during that repair.

Sec. 573.6 (c)(3):

Group 1; Approximately 10 thousand vehicles

Group 2; Approximately 2 hundred

Sec. 573.6 (c)(4):

Unknown.

Sec. 573.6 (c)(5):

The cruise control actuator cable may be broken due to insufficient strength. There will be no cruise control malfunction as a result of the broken actuator cable. However, it is possible that the broken actuator cable may be out of position and in the worst case; it may interfere with the operation of the accelerator cable, preventing a decrease in engine speed while driving.

Sec. 573.6 (c)(6):

Mazda first became aware of this problem as a result of field reports and owner reports on February 7, 2004.

Further investigation determined that on rare occasions it was possible for a broken cruise control actuator cable to interfere with the accelerator cable, which was the cause of the problem. Mazda subsequently determined that the root cause of the problem was inadequate strength of the cruise control actuator cable installed in MPVs produced between April 2001 and March 2002.

Additionally approximately 2 hundred MPV minivans produced from March 31, 1999 through March 31, 2001 might be equipped with defective cruise control cables that might have been installed during repairs made after April 1, 2001.

Sec. 573.6 (c)(7):

Not Applicable

Sec. 573.6 (c)(8):

Group 1; All owners who have 2001 model year Mazda MPV minivan built between April 1, 2001 and November 15, 2001 will be notified of the defect by first class mail in June 2004 and be instructed to bring their vehicle to Mazda dealer.

Group 2; All owners who have 2000 and 2001 model year Mazda MPV minivans built between March 31, 1999 and March 31, 2001 will be notified of the defect by first class mail in June 2004 and be advised that their

MPV was not equipped with the defective cruise control cable when assembled at the Mazda factory. However, a Mazda dealer or other repair shop may have installed a defective cruise control cable on MPV as a replacement part after it left the Mazda factory.

They will be advised to bring their MPV to a Mazda dealer if they:

- have had any cruise control system or engine repair work performed on MPV
- bought MPV used, or
- are not sure about their MPV's repair history.

They will be advised that if they purchased their MPV new, and are certain that it has never had any cruise control system or engine repair work, they may disregard this notice. We further recommend that they discuss their MPV's repair history with all members of their household and anyone else who may have had repairs performed to determine if they need to bring their MPV to the dealer. Finally, we tell them that if they have concerns or are uncertain about their MPV's repair history, they should make an appointment with any authorized Mazda dealer to have the cruise control cable inspected as soon as possible.

Groups 1 and 2: Repair will be performed at no cost to the vehicle owner.

A copy of the reimbursement plan to be sent to owners and dealers as an attachment to the owner notification letter is enclosed. With respect to reimbursement, customers will be reimbursed based on the submission of a receipt indicating the amount paid by the customer to remedy this defect. However, customers who have had a repair to their cruise control system will also be instructed to inspect their vehicle to determine if it contains a defective cruise control cable.


Sec. 573.6 (c)(9) & (10):

A copy of the notification letter to be sent to owners and dealers is enclosed.

Sec. 573.6 (c)(11):

Mazda has assigned recall number 2004F to this action.

Sincerely yours,
Mazda North American Operations



David G. Robertson
Manager,
Environmental & Safety Engineering

Group 2 DRAFT

Mazda North American Operations



June 2004

2000-2001 MPV Actuator Cable Recall 2004F

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain auto cruise control system actuator cables, which may have been installed during dealer service or aftermarket repair to your cruise control system in certain 2000-2001 MPV vehicles produced from March 31, 1999 through March 31, 2001.

If repairs were made to the cruise control system on your Mazda MPV after April 1, 2001, there is a strong possibility that your vehicle is equipped with the defective actuator cable. If your Mazda MPV is not equipped with the affected actuator cable, your vehicle is not included in this campaign.

What is the problem?

On some 2000-2001 MPV vehicles equipped with specific auto cruise control system actuator cables, it is possible that the actuator cable may break. If the actuator cable breaks, it may interfere with the accelerator cable, preventing the engine speed from decreasing during driving, which could result in a crash without warning.

What will Mazda do?

Your Mazda dealer will inspect the actuator cable and replace it if necessary with a modified one free of charge. The repair may take approximately 1.0 hour to complete depending on the service workload at your Mazda dealership. As a reminder, the Mazda Driver's Assurance Plan may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be within the mileage and time limitations under the Mazda New Vehicle Limited Warranty and adhere to the Rental Car Reimbursement policy. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

What should you do?

Your MPV was not equipped with the defective cruise control cable when assembled at the Mazda factory. However, a Mazda dealer or other repair shop may have installed a defective cruise control cable on your MPV as a replacement part after it left the Mazda factory.

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Bring your MPV to a Mazda dealer if you:

- have had any cruise control system or engine repair work performed on your MPV
- bought your MPV used
- are not sure about your MPV's repair history

If you purchased your MPV new, and are certain that you have never had any cruise control system or engine repair work, you may disregard this notice. We recommend discussing your MPV's repair history with all members of your household and anyone else who may have had repairs performed to determine if you need to bring your MPV to the dealer. If you have concerns or are uncertain about your MPV's repair history, please make an appointment with any authorized Mazda dealer to have the cruise control cable inspected as soon as possible.

What if you have already paid for a repair to the actuator cable?

If you have already paid for the inspection/replacement of a broken auto cruise control system actuator cable, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda MPV, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #4.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, Washington, D.C. 20590. You may also call their toll-free Auto Safety Hotline at (888) 327-4236.

Your safety is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations

REIMBURSEMENT PLAN**Requirements for Reimbursement**

If you meet all of the following requirements, you are eligible to receive reimbursement under this plan:

1. An authorized Mazda dealer has inspected your vehicle and completed the MPV Actuator Cable Recall 2004F.
2. You own or have owned a subject vehicle within the VIN ranges:
JM3LW****Y0 100036 - 165323
JM3LW****10 165324 - 214775
Note: The asterisk "*" can be any number or letter.
3. You have paid for the inspection/repair of a broken auto cruise control system actuator cable after April 1, 2001.
4. The inspection/repair has been paid for before July 2005.
5. You have an original or legible copy of the paid repair order or invoice receipt showing:
 - Description of the concern reported
 - Inspection/Repair of the auto cruise control system actuator cable
 - Itemized part(s) and labor charges
 - Vehicle model and year, and vehicle identification number (chassis number)
 - Repair date
 - Repair mileage
 - Name, address, and telephone number of the authorized Mazda Dealer or a licensed repair shop where such repairs were performed
 - Your name and address at the time of repair
6. Mail this reimbursement application form in the enclosed envelope *before July 2005* to:

Mazda North American Operations
PO Box 5049
Lake Forest, CA 92809-3549

Procedure for Reimbursement Request

Once your vehicle has been inspected or repaired by an authorized Mazda dealer, you may apply for reimbursement by doing the following:

1. Complete the Reimbursement Application Form found on the reverse side of this page.
2. Mail the Reimbursement Application Form with a legible copy of the paid repair order and/or invoice using the enclosed envelope *before July 2005*.
3. Retain copies of the paid repair order or invoice and this application form for your records.

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address and refer to your vehicle identification number (VIN).

Any reimbursement application form that is incomplete, illegible, or sent without the legible copy of the paid repair order or invoice will be returned for completion. If Mazda has any questions concerning your application for reimbursement, you may be contacted. Please allow 6-8 weeks for processing.

REIMBURSEMENT APPLICATION FORM

2000-2001 MPV Actuator Cable Recall 2004F

(Please type or print)

Name: _____
First Middle Last

Address: _____
Street Address

City State Zip Code

Phone Number: Home: _____
Work: _____

Vehicle Identification Number (VIN): _____
(17 digits in length)

Total Amount of Reimbursement Requested: _____
Dollars Cents

INSTRUCTIONS FOR GENERAL RELEASE DESCRIBED BELOW:

- Please read thoroughly
- Fill in vehicle identification number
- Sign the General Release (below)

General Release

I am submitting to Mazda Motor Corporation ("Mazda") a claim for reimbursement for all inspection/repair performed to date in connection with the broken auto cruise control system actuator cable. The vehicle identification number (VIN) is:

VIN: _____

In exchange for Mazda's payment of that claim, I hereby release Mazda, its agents, and its related entities from all claims for such inspection/repair costs. This release shall benefit Mazda and its authorized agent Mazda North American Operations, its regional distributors (foreign and domestic), its authorized dealerships, and all their respective directors, officers, agents, employees, divisions, subsidiaries, and affiliated companies. This release shall bind my heirs, successors and assigns.

Dated: _____ Signed: _____

(SEE REVERSE SIDE FOR REIMBURSEMENT PLAN DETAILS)