

04V-211
(7 pages)

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Report¹

On April 13, 2004, 2004 Tracker Marine, LLC decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: Tuesday, April 13, 2004

Furnish the manufacturer's identification code for this recall (if applicable): TSMG-0004

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Tracker Marine, LLC
2500 E. Kearney
Springfield, MO 65803

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Sharon Hutchens
Advocacy Response Supervisor
Telephone Number: 417-873-4528 Fax No.: 417-873-5036

Name and Title of Person who prepared this report.

Sharon Hutchens
Advocacy Response Supervisor

04/13/04
10:41 AM
04/13/04

¹Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

<u>Make(s): Trailstar</u>	<u>Model Years Involved: 2003</u>	<u>Model(s): Procraft Super Pro 200</u>
<u>Trailstar</u>	<u>2004</u>	<u>Procraft Super Pro 200</u>
<u>Trailstar</u>	<u>2003</u>	<u>Procraft 205</u>
<u>Trailstar</u>	<u>2004</u>	<u>Procraft 205</u>
<u>Trailstar</u>	<u>2003</u>	<u>Procraft 215</u>
<u>Trailstar</u>	<u>2004</u>	<u>Procraft 215</u>

Production Dates: Beginning: 04/14/2003 Ending: 06/30/2003

VIN Range: Beginning: 4TM1DF204B001000 Ending: 4TM1DKH2X4B001000

Vehicle Type: Trailer Bodystyle: Boat

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Models included in the recall are based on part number present in Bill of Material and Production date known to encompass receipt of parts affected from supplier.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

100%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
<u>ProCraft Super Pro 200</u>	<u>2004</u>	<u>9</u>

ProCraft 205 2004

3

ProCraft 215 2004

6

Total Number Potentially Affected by the Recall: 18

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: Unknown

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

We traced original purchase orders from supplier to determine possible trailer manufacturing dates.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

The wheel on the above mentioned models may not have been properly machined by our supplier to accept the center hubcap which could cause the wheel to become loose.

Describe the cause(s) of the defect or noncompliance condition.

The beveled edge for seating the chrome center cap was machined by the supplier with a beveled edge rather than an indented groove edge.

Describe the consequence(s) of the defect or noncompliance condition.

Left uncorrected, this condition could deteriorate and may result in the wheel becoming disengaged from the wheel hub.

Identify any warning which can (a) precede or (b) occur.

While consumer is following directions on Caution decal affixed to trailer, they will note loose lug nuts. Lug nuts could possibly loosen allowing for vibration to gradually become worse prior to disengagement from wheel hub.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

GREENBALL CORP.
466 S.R. #314 NORTH
MANSFIELD, OH 44903

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

JENNY, EXT.203
419 5290777
419 5291441

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

6. On January 15, 2004 concern noted during inspection walk-through of production line by quality control personnel.

On January 29, 2004 Service bulletin was released to Dealers Via Internet Website (TracNet)

On January 29, 2004 Service bulletin was mailed to Dealers known to have received product.

On January 29, 2004 Letter sent via Certified mail to consumers known to have purchased product

On February 3, 2004 NHTSA notified regarding Service bulletin TSB@NHTSA.dot.gov

On March 22, 2004 Agreed to update Bob Squire regularly regarding participation figures

On April 13, 2004 Spoke with Sonny Murianka and agreed to file Part 573 Defect and Non-compliance report.

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Inspect the wheel. If the wheel has a beveled edge preventing the cap from setting flush, the wheel assembly is effected. Dealer to contact Tracker at TMGCOMPLIANCE@TRACKERMARINE.COM. Include serial number of the trailer and the number of wheel/tires that need replacing. Tracker Marine Group will order replacement wheels/tires from the supplier. The wheel/tire will be sent at no charge. Once the new wheel/tire arrives, replace the effected wheel/tire following normal wheel/tire installation procedures. A UPS call tag will be sent with the new wheel/tire. Follow the instructions on the UPS call tag to return the old wheel/tire to the supplier at no cost. File warranty claim for labor on TracNet.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

If the wheel has an indented groove so the cap sets flush, the wheel assembly is not affected.

If the wheel has a beveled edge preventing the cap from setting flush, the wheel assembly is effected.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Production remedy is the same as the field remedy – Corrected parts ordered from supplier and used.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

- January 29, 2004 Service Bulletin published to TracNet – online Dealer Information Management Site

- January 29, 2004 Mailed Dealer Packet regarding Service Bulletin. Included letter to Dealer, copy of Service Bulletin, copy of letter sent to consumers, listing of potentially affected serial numbers known to have shipped to the dealer.
- January 29, 2004 Mailed consumer notification letters to warranty registered consumers via certified mail.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.