

Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Report**<sup>1</sup>

04V-209  
(8 pages)

On April 13, 2004 Tracker Marine, LLC decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: Tuesday, April 13, 2004

Furnish the manufacturer's identification code for this recall (if applicable): TSMG-0005

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Tracker Marine, LLC

2500 E. Kearney

Springfield, MO 65803

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Sharon Hutchens

Advocacy Response Supervisor

Telephone Number: 417-873-4528 Fax No.: 417-873-5036

Name and Title of Person who prepared this report.

Sharon Hutchens

Advocacy Response Supervisor

<sup>1</sup>Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

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**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:**

Make(s): <u>Trailstar</u>	Model Years Involved: <u>2004</u>	Model(s): <u>Super Pro 190</u>
<u>Trailstar</u>	<u>2004</u>	<u>Procraft 200</u>
<u>Trailstar</u>	<u>2004</u>	<u>Procraft 210</u>

**Production Dates: Beginning: 07/29/03 Ending: 12/26/03**

**VIN Range: Beginning: 4TM1DCG174B001017 Ending: 4TM1DFH2X4B001022**

**Vehicle Type: Trailer Bodystyle: Boat**

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

**Only ProCraft models with Fiberglass Fenders. This is not a concern for Non Procraft models with Fiberglass Fenders as they have different molding specifications. For the steel fenders of the ProCraft models, this is not a concern as the fender structure is not molded and the fenders are installed at the trailer manufacturing facility.**

**Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.**

**100%**

**II. Identify the Recall Population**

**3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.**

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
<u>ProCraft SuperPro 190</u>	<u>2004</u>	<u>1</u>

ProCraft 200 2004

44

ProCraft 2004

12

**Total Number Potentially Affected by the Recall:**

57

**4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: unknown %**

**Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:**

Recall population based on new model year design. Population includes all 2004 model year trailers of this design built prior to identification of anomaly.

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### III. Describe the Defect or Noncompliance

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

The fiberglass fender on the above mentioned models have the potential to rub a hole in the disc brake hose allowing the brake fluid to leak out which will depressurize the system rendering the system inoperable.

**Describe the cause(s) of the defect or noncompliance condition.**

Disc brake hose may not be secured away from fiberglass fender.

**Describe the consequence(s) of the defect or noncompliance condition.**

Left uncorrected, the fiberglass fender could rub a hole in the disc brake hose. This would allow brake fluid to leak out. The brake system may depressurize rendering the system inoperable.

**Identify any warning which can (a) precede or (b) occur.**

Drops of brake fluid may be noted on surfaces beneath the trailer. While consumer is following directions on the Caution decal affixed to the trailer, they would note that the Brake Fluid Reservoir is not full. The Caution decal notifies consumer that this indicates a leak in the brake system.

**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

No Supplier.

**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**

No Supplier.

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### IV. Provide the Chronology in Determining the Defect/Noncompliance

*If the recall is for a defect, complete item 6, otherwise item 7.*

**6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

6. On January 8, 2004 concern noted at Bass Pro Shop retail store (oil leak on floor)

On January 30, 2004 Service bulletin was released to Dealers Via Internet Website (TracNet)

On January 30, 2004 Service bulletin was mailed to Dealers known to have received product.

On January 30, 2004 Letter sent via Certified mail to consumers known to have purchased product

On February 3, 2004 NHTSA notified regarding Service bulletin TSB@NHTSA.dot.gov

On March 22, 2004 Agreed to update Bob Squire regularly regarding participation figures

On April 13, 2004 Spoke with Sonny Murianka and agreed to file Part 573 Defect and Non-compliance report.

#### V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Remove the tire/wheel from the trailer. Use a 1/2" open-end wrench to turn the hose fitting clockwise 1/8 turn. Use a 14-inch, UV protected wire tie to pull the hose down to the axle spindle and away from the fender. Do not over tighten the wire tie so that it restricts the brake fluid inside the hose. Replace the tire/wheel.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

The affected models will not have a wire tie binding the brake hose to the axle spindle.

Remedied/corrected models will have wire tie binding. Modified Production models will have steel tube.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

- We changed the rubber hose to a steel tube and configured it so it would not rub the fender.

#### **VI. Identify the Recall Schedule**

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

- January 30, 2004 Service Bulletin published to TracNet – online Dealer Information Management Site
- January 30, 2004 Mailed Dealer Packet regarding Service Bulletin. Included letter to Dealer, copy of Service Bulletin, copy of letter sent to consumers, listing of potentially affected serial numbers known to have shipped to the dealer.
- January 30, 2004 Mailed consumer notification letters to warranty registered consumers via certified mail.

#### **VII. Furnish Recall Communications**

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

Inspect the wheel. If the wheel has a beveled edge preventing the cap from setting flush, the wheel assembly is effected. Dealer to contact Tracker at TMGCOMPLIANCE@TRACKERMARINE.COM. Include serial number of the trailer and the number of wheel/tires that need replacing. Tracker Marine Group will order replacement wheels/tires from the supplier. The wheel/tire will be sent at no charge. Once the new wheel/tire arrives, replace the effected wheel/tire following normal wheel/tire installation procedures. A UPS call tag will be sent with the new wheel/tire. Follow the instructions on the UPS call tag to return the old wheel/tire to the supplier at no cost. File warranty claim for labor on TracNet.

**Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.**

If the wheel has an indented groove so the cap sets flush, the wheel assembly is not affected.

If the wheel has a beveled edge preventing the cap from setting flush, the wheel assembly is effected.

**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

Production remedy is the same as the field remedy - Corrected parts ordered from supplier and used.

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