

Carriage

RECEIVED
NHS-215

P.O. BOX 246 MILLERSBURG, IN 46543 PHONE: 574*642*3622 FAX: 574*642*4145 COMMUNICATIONS SECTION 04

OFFICE OF
DEFECT INVESTIGATION

Date: 4/30/04

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
U.S. Department of Transportation
400 Seventh Street SW
Washington, D.C. 20590

04V-206
(24 pages)

Re: Request for Assignment of Recall Campaign Number for Voluntary Recall by
Carriage, Inc.

Dear Sir or Madam,

Please find enclosed one original of the Part 573 Defect and Noncompliance Report along with Dealer Notification Letter, Dealer Service Bulletin, Dealer Parts Order Form, Dealer VIN # Listing of Affected Units, Owner Notification Letter and Owner Notification and Claim Card as prepared by Carriage, Inc. This mailing follows the FAX sent to your office on 4/29/04 that included the 573 Defect and Noncompliance Report.

Please contact me if you have any questions.

Sincerely,



Mark E. Colglazier
Director of Information Systems
Carriage, Inc.
574-642-3622 Ext 612

Carriage

P.O. BOX 246 MILLERSBURG, IN 46543 PHONE: 574*642*3622 FAX: 574*642*4145 WWW.CARRIAGEINC.COM

April 30, 2004

**CERTIFIED MAIL
RETURN RECEIPT REQUESTED**

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
U.S. Department of Transportation
400 Seventh Street SW
Washington, DC 20590

Dear Sir or Madam:

Pursuant to 49 CFR Part 573, Carriage ("Carriage" or the "Company") is submitting this report to NHTSA concerning a recall campaign, which is being voluntarily initiated. Specific information is as follows:

Identification of Vehicles in Campaign

Affected Vehicles are specific Carriage Cameo, Carriage Carri-Lite, Carriage Lite Series, and Carriage model year(s) 2001, 2002, 2003, and 2004 fifth wheel trailers.

The recall population was determined from the manufacturing records for the Company's manufacturing plants in Millersburg, Indiana that produced the affected fifth wheel trailers. More specifically, the scope has been derived by identification of units equipped with a specific appliance that was offered in the above models during the stated model years.

Campaign Population

A total of three hundred and eighty-one (381) fifth wheel vehicles are in the recall population. Specific Carriage Serial Numbers and VIN break points are as follows:

Cameo:	Beginning:	16F62E4R341A05335
	Ending:	16F62E3R241A05850
Carri-Lite:	Beginning:	16F62C4R911014893
	Ending:	16F62C5R041B15776
Carriage Lite-Series:	Beginning:	16F62B5R811011380
	Ending:	16F62B5R421C11600
Carriage:	Beginning:	16F62B5R231D11602
	Ending:	16F62B5R041D11728

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Defect Estimate

Carriage cannot determine the number of 5th wheels that have the defect and is basing this report on the determination that they may all contain the defect.

Description of Defect

Carriage has determined that certain 5th wheel trailers equipped with side-by-side refrigerators may have insufficient clearance between the refrigerator L.P. Gas supply hose and the burner box/return line assembly of the refrigerator. Under certain conditions, heat from the burner box/return line assembly could cause damage to the L.P. Gas supply hose. This condition could lead to a failure of the L.P. Gas supply hose, which could result in fire.

Chronology of Events

On or about March 10, 2004 Carriage received a call from a dealer indicating a fire had occurred in a Carriage fifth wheel in the area of the refrigerator. On March 26, 2004 Carriage received notification that the investigating insurance company believes the probable cause of the fire to be failure of the LP Gas supply hose to the refrigerator. Carriage immediately initiated an investigation of units in inventory at the Carriage facility as well as those still in dealer inventories. On April 20, 2004, the company concluded the investigation and determined that in some cases the L.P. Gas supply hose may not have been installed properly.

Remedy Program

The repair includes a steel hose clamp and fastener to secure hose at required clearance and will be provided to dealers along with detailed inspection and repair instructions. The hose itself will be thoroughly inspected and replaced if necessary as part of the repair. The repairs will be provided to all customers at no charge.

Once Carriage has been notified of the recall campaign number, notification of our dealers will begin within fourteen (14) days. Owner notification will begin fourteen (14) days later, and will be completed within thirty (30) days.

Please acknowledge receipt of this defect information report and provide the undersigned with the recall number that will be assigned by NHTSA to this campaign.

Thank you for your assistance.

Sincerely,



Mark E. Colglazier
Carriage Incorporated



P.O. BOX 246 MILLERSBURG, IN 46543 PHONE: 574*642*3622 FAX: 574*642*4145 WWW.CARRIAGEINC.COM

IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT

To: All Carriage Dealers **Date:** May 14, 2004
Subject: Safety Recall Campaign XXX-XXX
Models: Certain 2004 Cameo, certain 2001 thru 2004 Carri-Lite, certain 2001 thru 2002 Carriage LS, and certain 2003 thru 2004 Carriage fifth wheel trailers

Dear Carriage Dealer,

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DEFECT INVOLVED

Carriage, Inc. has determined that a defect, which relates to motor vehicle safety, exists in certain 2004 Cameo fifth wheel trailers, certain 2001 thru 2004 Carri-Lite fifth wheel trailers, certain 2001 thru 2002 Carriage LS fifth wheel trailers, and certain 2003 thru 2004 Carriage fifth wheel trailers.

The nature of the defect relates to the incorrect positioning of the L.P. Gas supply hose at the refrigerator. In some trailers, errors during installation may have resulted in insufficient clearance between the L.P. Gas supply hose and the refrigerator burner box/return line assembly. Under certain conditions, heat from the burner box/return line assembly could cause damage to the L.P. Gas hose. This damage could lead to failure of the L.P. Gas hose, which could result in a fire, or personal injury.

The remedy includes inspection of the L.P. Gas supply hose and it's position relative to the refrigerator burner box/return line assembly. The L.P. hose will be repositioned with a steel clamp to achieve required minimum clearance. If the L.P. Gas hose shows any evidence of heat damage it must be replaced. Please review the step-by-step instructions for performing this repair. If for any reason you are unable to perform this repair, please contact Carriage Customer Service toll free at 1-800-895-0108 for assistance.

DEALER CAMPAIGN RESPONSIBILITY

Authorized Carriage dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership. Recall campaigns should receive the highest priority in your shop due to the safety factor involved and should be scheduled promptly regardless of where the vehicle was purchased. Repair affected fifth wheel trailers within 30 days of initial owner contact. Contact Carriage

Customer Service toll free at 1-800-895-0108 should you have any questions regarding the repair.

Important: Some of the involved fifth wheel trailers may still be in your inventory. Federal law requires you to complete the recall service on those trailers **before** retail delivery.

OWNER NOTIFICATION

Retail owners of record will be receiving notification of this campaign. A copy of the Owner Notification Letter and Owner Claim Form is attached for your review. Dealers are required to contact owners of unregistered fifth wheel trailers or to provide Carriage with name and address information.

The list of fifth wheel trailers enclosed is arranged in Vehicle Identification Number sequence. The lists are for your reference in arranging for service of involved fifth wheel trailers.

PARTS AVAILABILITY

Steel clamps and fasteners for the L.P. Gas hose will be shipped to you in bulk at no charge upon notification to Carriage's Warranty Department that you have an affected unit scheduled in for repair. For obtaining replacement L.P. Gas hose when required, use the enclosed order blank to submit your parts order.

FILING A CLAIM

Claim Fault Code: 9000101-14

Labor Time:	Typical	.4 hours	Inspect and Secure Hose
	Hose Replacement (if required)	1.0 hours	Inspect, Replace, Secure Hose, and Pressure Test

You will be reimbursed for this service work in accordance with normal Carriage warranty policy.

If you have any questions concerning this recall or instructions, call Carriage Customer Service toll free at 1-800-895-0108.

Your assistance in this important effort is greatly appreciated

Carriage, Inc.

Encl:



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Carriage Recall Repair Procedure

Affected Units: Certain 2004 Cameo fifth wheel trailers, certain 2001 thru 2004 Carri-Lite fifth wheel trailers, certain 2001 thru 2002 Carriage Lite-Series fifth wheel trailers and certain 2003 thru 2004 Carriage fifth wheel trailers. See affected VIN number list for a complete listing of units or call Carriage, Inc. at 1-800-895-0108 for application.

Scheduling: Scheduling is to be made at the earliest time available for both the repairing facility and the affected unit owner.

Important: Before you begin to perform these procedures, read the instructions *carefully* and make sure you thoroughly understand them. If not, please call Carriage, Inc. at 1-800-895-0108 for further assistance. It is very important that these procedures be followed for a proper repair. Any deviation from these procedures can result in an unsatisfactory repair, property damage or personal injury.

REFER L.P.G. SUPPLY HOSE INSPECTION AND REPAIR PROCEDURE

Step A. Remove exterior lower refrigerator vent by turning the two latches at the top of panel ¼ turn.

Step B. Inspect Position of L.P.G. hose.

Minimum clearance between L.P.G. hose and burner box must be a least 1" at closest point (see diagram 1). Tie down strap should be positioned to hold hose in place with this minimum clearance. If the hose is found to be closer to burner box than 1" at any point proceed to step C for further inspection and repair. If the hose is secured with at least 1" of clearance from burner box no further service is required.

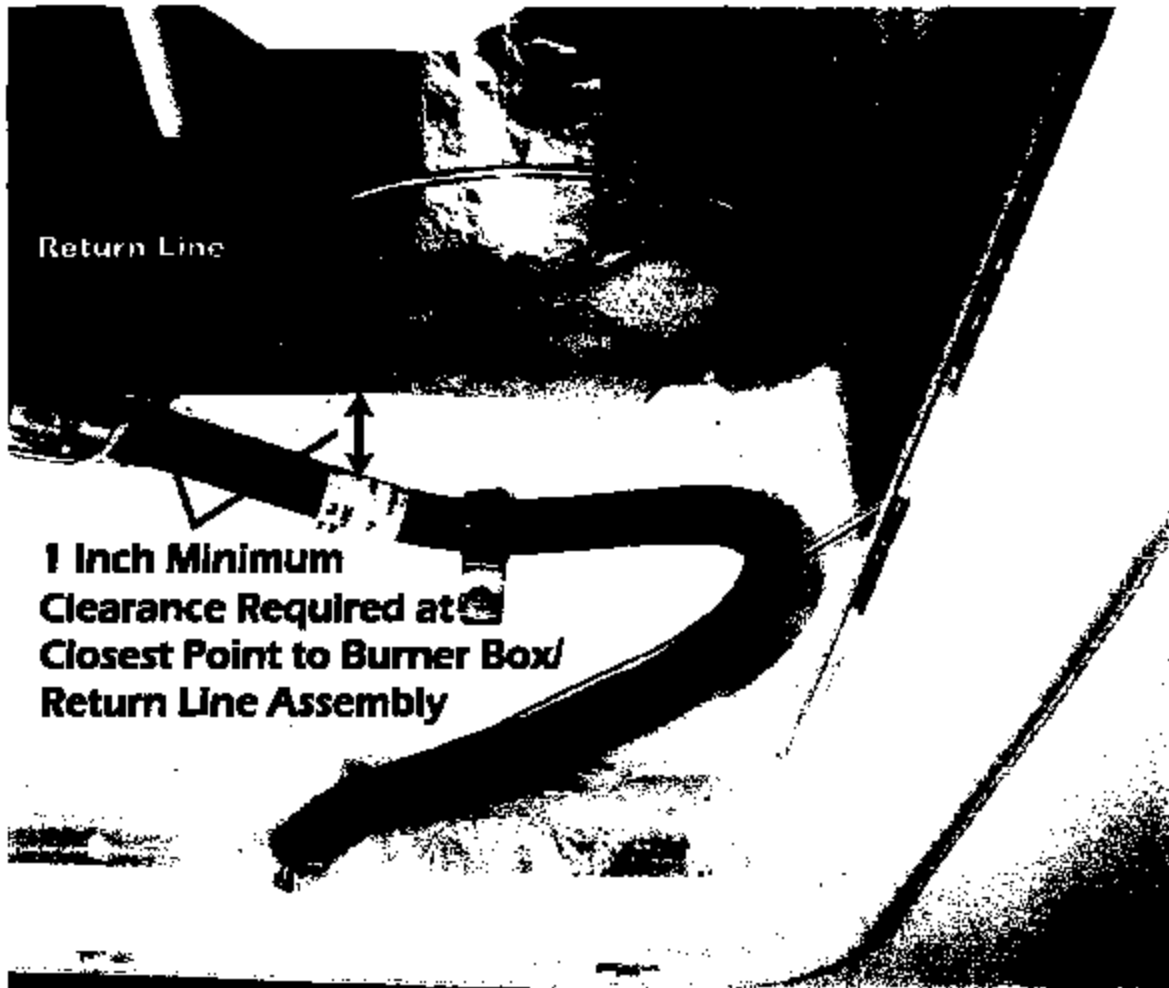
Step C. Inspection and Repositioning of L.P.G.hose.

1. Remove screw holding down clamp or strap securing hose.
2. Inspect hose for defects. Look for any evidence of excessive heat (blistering, hardening, or melting) on hose at area where hose has been close to burner box. **If evidence of exposure to excessive heat is observed the hose must be replaced. Proceed to step D to replace hose and complete the repair.**
3. If no defect in the hose is found reposition hose with supplied clamp to obtain minimum clearance of 1" from burner box . See diagram 1 for hose positioning and clamp placement.
4. Repair is complete.

Step D. L.P.G. Hose Replacement (ONLY when required from Step C. inspection)

1. Close valves on L.P.G. tanks
2. Remove damaged hose.
3. Replace with new L.P.G. hose obtained from Carriage Parts Department.
4. Position hose with supplied clamp to obtain minimum clearance of 1" from burner box. See diagram 1 for hose positioning and clamp placement.
5. Caulk around L.P.G. hose entrance hole.
6. Test L.P.G. system per ANSI A119.2 5.4.18. See attachment A-70 and A-71 illustrating two different methods for testing L.P.G. system. Either test is acceptable.
7. Repair is complete.

DIAGRAM 1



TEST METHOD 2: USING TEST EQUIPMENT AT THE PRESSURE SOURCE**STEP 1:**

Disconnect the flexible hose from the RV regulator and connect a test apparatus similar to the one shown below and reattach to the system.

STEP 2:

Pressurize the system to 10 - 14 in. water column (6-8 oz./sq.in.) and be sure the pressure is equalized within the entire system.

STEP 3:

Shut off the pressure source by closing the shutoff valve on the test apparatus that is downstream of the test apparatus regulator.

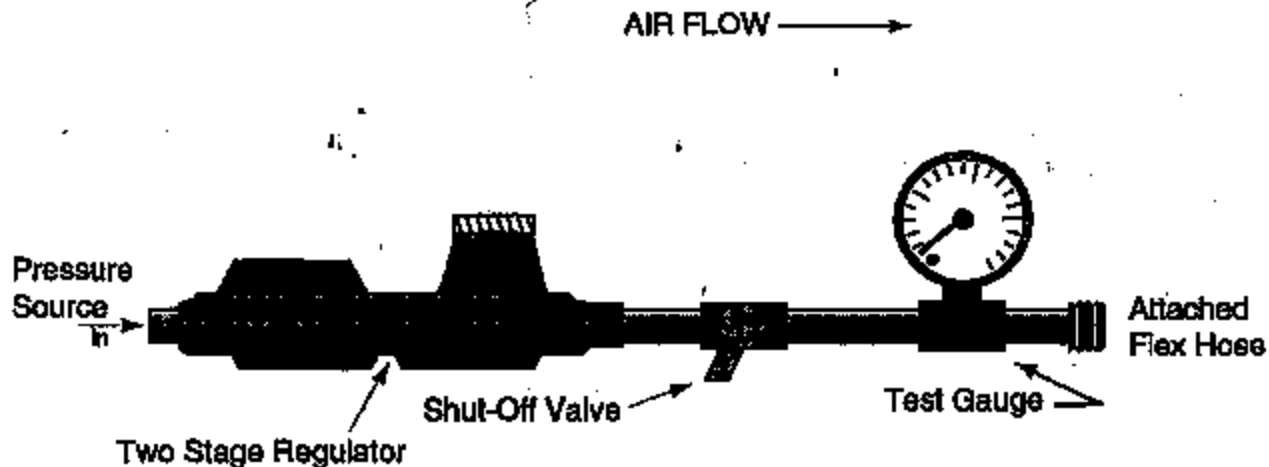
STEP 4:

Monitor the test for a minimum test period of three minutes, no pressure drop should be detected. The gauge used must be calibrated in minimum of 1/2 ounce or 1" water column increments, and must be in good condition (e.g., needle returns to zero, cover in place and needle straight).

STEP 5:

After a successful test has been performed, the QC check list shall be signed (full signature) by the test personnel.

Equipment such as that shown below may be used for this test:



B. BUBBLE SOLUTION TEST

STEP 1:

Ensure all appliances are fully installed and tubing connections are tight.

STEP 2:

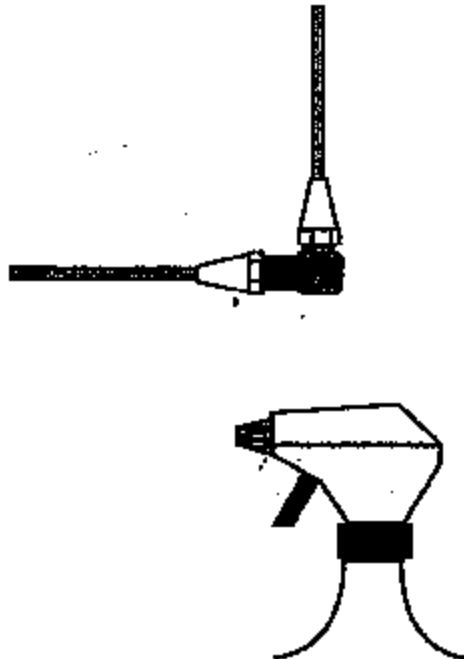
Pressurize the entire system to 10 to 14 inches water column (6-8 oz./sq.in.). Do not disconnect the pressure source. Since the test, pressure is required to be maintained, an adequate monitor or test gauge shall be employed to ensure proper test pressure. Pressures over 14 inches water column (8 oz./sq.in) may potentially damage appliance components or valves within the piping system and are not permitted.

STEP 3:

Spray each appliance connection fitting with a soapy water or leak detector bubble solution. Do not use any product containing either ammonia or chlorine. If a leak is present, the soapy water or bubble solution will "BUBBLE" at the leakage point. Repair if a leak is present and retest until a successful test has been performed.

STEP 4:

After a successful test has been performed, the QC check list shall be signed (full signature) by the test personnel.



CARRIAGE, INC.

Date: 4/27/2004

**SAFETY RECALL CAMPAIGN XXX-XXX
VIN NUMBER LISTING OF AFFECTED UNITS**

CAMEO	A05335	16F62E4R341A05335	F35CKQ	2004
CAMEO	A05366	16F62E4R341A05366	F35CKQ	2004
CAMEO	A05428	16F62E4RX41A05428	F35CKQ	2004
CAMEO	A05560	16F62E4RX41A05560	F35CKQ	2004
CAMEO	A05618	16F62E4R441A05618	F35CKQ	2004
CAMEO	A05718	16F62E4R841A05718	F35CKQ	2004
CAMEO	A05748	16F62E4R641A05748	F35CKQ	2004
CAMEO	A05850	16F62E4R841A05850	F32KS3	2004
CARRI-LITE	B14893	16F62C4R911014893	734SK3	2001
CARRI-LITE	B14976	16F62C4R211014976	734RIK3	2001
CARRI-LITE	B14985	16F62C5R511014985	736KI3	2001
CARRI-LITE	B15007	16F62C5R911015007	736KI3	2001
CARRI-LITE	B15018	16F62C5R311015018	736KI3	2001
CARRI-LITE	B15025	16F62C5R011015025	736KI3	2001
CARRI-LITE	B15039	16F62C4R911015039	734SK3	2001
CARRI-LITE	B15045	16F62C5R611015045	736KI3	2001
CARRI-LITE	B15109	16F62C5R721B15109	736KI3	2002
CARRI-LITE	B15110	16F62C5R321B15110	736KI3	2002
CARRI-LITE	B15211	16F62C5R921B15211	CL36KI3	2002
CARRI-LITE	B15271	16F62C5R331B15271	CL36KI3	2003
CARRI-LITE	B15272	16F62C5R531B15272	CL36KI3	2003
CARRI-LITE	B15277	16F62C5R431B15277	CL36KI3	2003
CARRI-LITE	B15296	16F62C5R631B15296	CL36KI3	2003
CARRI-LITE	B15289	16F62C5R331B15289	CL36KI3	2003
CARRI-LITE	B15301	16F62C5R831B15301	CL36KI3	2003
CARRI-LITE	B15309	16F62C5R231B15309	CL36KI3	2003
CARRI-LITE	B15310	16F62C5R931B15310	CL36KI3	2003
CARRI-LITE	B15314	16F62C5R631B15314	CL36KI3	2003
CARRI-LITE	B15331	16F62C5R631B15331	CL36KI3	2003
CARRI-LITE	B15332	16F62C5R831B15332	CL36KI3	2003
CARRI-LITE	B15338	16F62C5R931B15338	CL36KI3	2003
CARRI-LITE	B15341	16F62C5R931B15341	CL36KI3	2003
CARRI-LITE	B15342	16F62C5R031B15342	CL36KI3	2003
CARRI-LITE	B15354	16F62C5R731B15354	CL36KI3	2003
CARRI-LITE	B15359	16F62C5R631B15359	CL36KI3	2003
CARRI-LITE	B15363	16F62C5R831B15363	CL36KI3	2003
CARRI-LITE	B15365	16F62C5R131B15365	CL36KI3	2003
CARRI-LITE	B15368	16F62C5R731B15368	CL36XTR	2003
CARRI-LITE	B15377	16F62C5R831B15377	CL36XTR	2003

CARRIAGE, INC.

Date: 4/27/2004

**SAFETY RECALL CAMPAIGN XXX-XXX
VIN NUMBER LISTING OF AFFECTED UNITS**

CARRI-LITE	B15379	16F82C5R131B15379	CL36XTR	2003
CARRI-LITE	B15382	16F82C5R131B15382	CL36XTR	2003
CARRI-LITE	B15383	16F82C5R331B15383	CL36KI3	2003
CARRI-LITE	B15385	16F82C5R731B15385	CL36KI3	2003
CARRI-LITE	B15391	16F82C5R231B15391	CL36XTR	2003
CARRI-LITE	B15392	16F82C5R431B15392	CL36KI3	2003
CARRI-LITE	B15393	16F82C5R631B15393	CL36KI3	2003
CARRI-LITE	B15395	16F62C5RX31B15395	CL36KI3	2003
CARRI-LITE	B15398	16F82C5R531B15398	CL36XTR	2003
CARRI-LITE	B15404	16F82C5R731B15404	CL36XTR	2003
CARRI-LITE	B15407	16F82C5R231B15407	CL36XTR	2003
CARRI-LITE	B15411	16F82C5R431B15411	CL36XTR	2003
CARRI-LITE	B15414	16F82C5RX31B15414	CL36KI3	2003
CARRI-LITE	B15418	16F82C5R731B15418	CL36XTR	2003
CARRI-LITE	B15421	16F82C5R731B15421	CL36KI3	2003
CARRI-LITE	B15422	16F62C5R931B15422	CL36XTR	2003
CARRI-LITE	B15425	16F82C5R431B15425	CL36XTR	2003
CARRI-LITE	B15429	16F82C5R131B15429	CL36XTR	2003
CARRI-LITE	B15433	16F82C5R331B15433	CL36XTR	2003
CARRI-LITE	B15435	16F82C5R731B15435	CL36XTR	2003
CARRI-LITE	B15436	16F82C5R931B15436	CL36XTR	2003
CARRI-LITE	B15439	16F82C5R431B15439	CL36XTR	2003
CARRI-LITE	B15446	16F82C5R131B15446	CL36XTR	2003
CARRI-LITE	B15447	16F82C5R331B15447	CL36XTR	2003
CARRI-LITE	B15448	16F82C5R531B15448	CL36XTR	2003
CARRI-LITE	B15450	16F62C5R331B15450	CL36KI3	2003
CARRI-LITE	B15451	16F82C5R531B15451	CL36XTR	2003
CARRI-LITE	B15454	16F82C5R031B15454	CL36XTR	2003
CARRI-LITE	B15455	16F82C5R231B15455	CL36XTR	2003
CARRI-LITE	B15456	16F62C5R431B15456	CL36XTR	2003
CARRI-LITE	B15463	16F82C5R131B15463	CL36XTR	2003
CARRI-LITE	B15465	16F82C5R531B15465	CL36XTR	2003
CARRI-LITE	B15467	16F62C5RX31B15467	CL36XTR	2003
CARRI-LITE	B15472	16F62C5R231B15472	CL36KI3	2003
CARRI-LITE	B15474	16F82C5R631B15474	CL36XTR	2003
CARRI-LITE	B15476	16F62C5R831B15475	CL36XTR	2003
CARRI-LITE	B15478	16F82C5R331B15478	CL36XTR	2003
CARRI-LITE	B15481	16F82C5R331B15481	CL36XTR	2003
CARRI-LITE	B15483	16F82C5R731B15483	CL36XTR	2003

**SAFETY RECALL CAMPAIGN XXX-XXX
VIN NUMBER LISTING OF AFFECTED UNITS**

CARRI-LITE	B15484	16F62C5R931B15484	CL36XTR	2003
CARRI-LITE	B15485	16F62C5R031B15485	CL36KI3	2003
CARRI-LITE	B15488	16F62C5R631B15488	CL36XTR	2003
CARRI-LITE	B15489	16F62C5R831B15489	CL36XTR	2003
CARRI-LITE	B15492	16F62C5R831B15492	CL36XTR	2003
CARRI-LITE	B15495	16F62C5R331B15495	CL36XTR	2003
CARRI-LITE	B15496	16F62C5R531B15496	CL36XTR	2003
CARRI-LITE	B15499	16F62C5R031B15499	CL36XTR	2003
CARRI-LITE	B15501	16F62C5R531B15501	CL36XTR	2003
CARRI-LITE	B15506	16F62C5R431B15506	CL36XTR	2003
CARRI-LITE	B15509	16F62C5RX31B15509	CL36XTR	2003
CARRI-LITE	B15510	16F62C5R631B15510	CL36XTR	2003
CARRI-LITE	B15515	16F62C5R531B15515	CL36XTR	2003
CARRI-LITE	B15516	16F62C5R731B15516	CL36XTR	2003
CARRI-LITE	B15517	16F62C5R931B15517	CL36XTR	2003
CARRI-LITE	B15519	16F62C5R231B15519	CL36XTR	2003
CARRI-LITE	B15520	16F62C5R931B15520	CL36XTR	2003
CARRI-LITE	B15523	16F62C5R241B15523	CL36KS3	2004
CARRI-LITE	B15529	16F62C5R341B15529	CL36XTR	2004
CARRI-LITE	B15530	16F62C5RX41B15530	CL36XTR	2004
CARRI-LITE	B15531	16F62C5R141B15531	CL36XTR	2004
CARRI-LITE	B15532	16F62C5R341B15532	CL34KS3	2004
CARRI-LITE	B15533	16F62C5R541B15533	CL34KS3	2004
CARRI-LITE	B15534	16F62C5R741B15534	CL36KIQ	2004
CARRI-LITE	B15535	16F62C5R941B15535	CL36KSQ	2004
CARRI-LITE	B15537	16F62C5R241B15537	CL36XTR	2004
CARRI-LITE	B15538	16F62C5R441B15538	CL36XTR	2004
CARRI-LITE	B15540	16F62C5R241B15540	CL36KIQ	2004
CARRI-LITE	B15541	16F62C5R441B15541	CL36XTR	2004
CARRI-LITE	B15545	16F62C5R141B15545	CL36XTR	2004
CARRI-LITE	B15546	16F62C5R341B15546	CL36XTR	2004
CARRI-LITE	B15547	16F62C5R541B15547	CL36KSQ	2004
CARRI-LITE	B15548	16F62C5R741B15548	CL36KSQ	2004
CARRI-LITE	B15549	16F62C6R941B15549	CL36XTR	2004
CARRI-LITE	B15552	16F62C5R941B15552	CL36XTR	2004
CARRI-LITE	B15553	16F62C6R041B15553	CL36XTR	2004
CARRI-LITE	B15554	16F62C5R241B15554	CL36KSQ	2004
CARRI-LITE	B15556	16F62C5R641B15556	CL36XTR	2004
CARRI-LITE	B15557	16F62C5R841B15557	CL36XTR	2004

CARRIAGE, INC.

Date: 4/27/2004

**SAFETY RECALL CAMPAIGN XXX-XXX
VIN NUMBER LISTING OF AFFECTED UNITS**

MODEL	VIN	PLANT	DESCRIPTION	YEAR
CARRI-LITE	B15559	16F62C5R141B15559	CL36XTR	2004
CARRI-LITE	B15562	16F62C5R141B15562	CL36K5Q	2004
CARRI-LITE	B15563	16F62C5R341B15563	CL36XTR	2004
CARRI-LITE	B15565	16F62C5R741B15565	CL36XTR	2004
CARRI-LITE	B15566	16F62C5R841B15566	CL36XTR	2004
CARRI-LITE	B15567	16F62C5R041B15567	CL36KIQ	2004
CARRI-LITE	B15571	16F62C5R241B15571	CL36K5Q	2004
CARRI-LITE	B15572	16F62C5R441B15572	CL36K5Q	2004
CARRI-LITE	B15573	16F62C5R641B15573	CL36XTR	2004
CARRI-LITE	B15574	16F62C5R841B15574	CL36XTR	2004
CARRI-LITE	B15576	16F62C5R141B15576	CL36XTR	2004
CARRI-LITE	B15579	16F62C5R741B15579	CL36XTR	2004
CARRI-LITE	B15581	16F62C5R541B15581	CL36XTR	2004
CARRI-LITE	B15583	16F62C5R941B15583	CL36XTR	2004
CARRI-LITE	B15584	16F62C5R041B15584	CL36KIQ	2004
CARRI-LITE	B15585	16F62C5R241B15585	CL36XTR	2004
CARRI-LITE	B15586	16F62C5R441B15586	CL36K5Q	2004
CARRI-LITE	B15587	16F62C5R641B15587	CL36XTR	2004
CARRI-LITE	B15588	16F62C5R841B15588	CL36K5Q	2004
CARRI-LITE	B15589	16F62C5RX41B15589	CL34K53	2004
CARRI-LITE	B15592	16F62C5RX41B15592	CL36XTR	2004
CARRI-LITE	B15593	16F62C5R141B15593	CL36K5Q	2004
CARRI-LITE	B15594	16F62C5R341B15594	CL36XTR	2004
CARRI-LITE	B15595	16F62C5R541B15595	CL36XTR	2004
CARRI-LITE	B15596	16F62C5R741B15596	CL36K5Q	2004
CARRI-LITE	B15597	16F62C5R941B15597	CL36XTR	2004
CARRI-LITE	B15599	16F62C5R241B15599	CL36XTR	2004
CARRI-LITE	B15602	16F62C5R841B15602	CL36XTR	2004
CARRI-LITE	B15603	16F62C5R041B15603	CL36XTR	2004
CARRI-LITE	B15604	16F62C5R241B15604	CL36K5Q	2004
CARRI-LITE	B15605	16F62C5R441B15605	CL36XTR	2004
CARRI-LITE	B15607	16F62C5R641B15607	CL36K5Q	2004
CARRI-LITE	B15608	16F62C5RX41B15608	CL36K5Q	2004
CARRI-LITE	B15609	16F62C5R141B15609	CL36XTR	2004
CARRI-LITE	B15611	16F62C5RX41B15611	CL36XTR	2004
CARRI-LITE	B15612	16F62C5R141B15612	CL36XTR	2004
CARRI-LITE	B15613	16F62C5R341B15613	CL36XTR	2004
CARRI-LITE	B15615	16F62C5R741B15615	CL36K5Q	2004
CARRI-LITE	B15616	16F62C5R941B15616	CL36K5Q	2004

**SAFETY RECALL CAMPAIGN XXX-XXX
VIN NUMBER LISTING OF AFFECTED UNITS**

CARRI-LITE	B15618	16F62C5R241B15618	CL36XTR	2004
CARRI-LITE	B15619	16F62C5R441B15619	CL36KIQ	2004
CARRI-LITE	B15620	16F62C5R041B15620	CL36XTR	2004
CARRI-LITE	B15622	16F62C5R441B15622	CL36XTR	2004
CARRI-LITE	B15623	16F62C5R841B15623	CL36XTR	2004
CARRI-LITE	B15624	16F62C5R841B15624	CL36XTR	2004
CARRI-LITE	B15625	16F62C5RX41B15625	CL36XTR	2004
CARRI-LITE	B15627	16F62C5R341B15627	CL36KS3	2004
CARRI-LITE	B15628	16F62C5R541B15628	CL36KSQ	2004
CARRI-LITE	B15629	16F62C5R741B15629	CL36KSQ	2004
CARRI-LITE	B15630	16F62C5R341B15630	CL36KSQ	2004
CARRI-LITE	B15632	16F62C5R741B15632	CL36KI3	2004
CARRI-LITE	B15633	16F62C5R841B15633	CL36XTR	2004
CARRI-LITE	B15634	16F62C5R041B15634	CL36XTR	2004
CARRI-LITE	B15635	16F62C5R241B15635	CL36XTR	2004
CARRI-LITE	B15637	16F62C5R641B15637	CL36KIQ	2004
CARRI-LITE	B15638	16F62C5R841B15638	CL36KIQ	2004
CARRI-LITE	B15639	16F62C5RX41B15639	CL36KSQ	2004
CARRI-LITE	B15644	16F62C5R341B15644	CL36KIQ	2004
CARRI-LITE	B15646	16F62C5R741B15646	CL36KIQ	2004
CARRI-LITE	B15647	16F62C5R941B15647	CL36XTR	2004
CARRI-LITE	B15648	16F62C5R041B15648	CL36XTR	2004
CARRI-LITE	B15652	16F62C5R241B15652	CL36XTR	2004
CARRI-LITE	B15654	16F62C5R641B15654	CL36KSQ	2004
CARRI-LITE	B15655	16F62C5R841B15655	CL36XTR	2004
CARRI-LITE	B15656	16F62C5RX41B15656	CL36KSQ	2004
CARRI-LITE	B15657	16F62C5R141B15657	CL36XTR	2004
CARRI-LITE	B15659	16F62C5R541B15659	CL36XTR	2004
CARRI-LITE	B15661	16F62C5R341B15661	CL36KIQ	2004
CARRI-LITE	B15662	16F62C5R541B15662	CL36XTR	2004
CARRI-LITE	B15665	16F62C5R041B15665	CL36XTR	2004
CARRI-LITE	B15666	16F62C5R241B15666	CL36XTR	2004
CARRI-LITE	B15667	16F62C5R441B15667	CL36KIQ	2004
CARRI-LITE	B15668	16F62C5R641B15668	CL36XTR	2004
CARRI-LITE	B15669	16F62C5R841B15669	CL36KS3	2004
CARRI-LITE	B15670	16F62C5R441B15670	CL36XTR	2004
CARRI-LITE	B15671	16F62C5R641B15671	CL36XTR	2004
CARRI-LITE	B15673	16F62C5RX41B15673	CL36XTR	2004
CARRI-LITE	B15675	16F62C5R341B15675	CL36KSQ	2004

CARRIAGE, INC.

Date: 4/27/2004

**SAFETY RECALL CAMPAIGN XXX-XXX
VIN NUMBER LISTING OF AFFECTED UNITS**

CARRI-LITE	B15676	16F62C5R541B15676	CL36KSQ	2004
CARRI-LITE	B15677	16F62C5R741B15677	CL36KSQ	2004
CARRI-LITE	B15679	16F62C5R041B15679	CL36XTR	2004
CARRI-LITE	B16681	16F62C5R941B15681	CL36KSQ	2004
CARRI-LITE	B15683	16F62C5R241B15683	CL36KSQ	2004
CARRI-LITE	B15684	16F62C5R441B15684	CL36XTR	2004
CARRI-LITE	B15685	16F62C5R841B15685	CL36XTR	2004
CARRI-LITE	B15686	16F62C5R841B15686	CL36XTR	2004
CARRI-LITE	B15687	16F62C5RX41B15687	CL36XTR	2004
CARRI-LITE	B15692	16F62C5R341B15692	CL36KSQ	2004
CARRI-LITE	B15693	16F62C5R541B15693	CL36KSQ	2004
CARRI-LITE	B15694	16F62C5R741B15694	CL36XTR	2004
CARRI-LITE	B15696	16F62C5R041B15696	CL36KSQ	2004
CARRI-LITE	B15697	16F62C5R241B15697	CL36KS3	2004
CARRI-LITE	B15698	16F62C5R441B15698	CL36XTR	2004
CARRI-LITE	B15699	16F62C5R841B15699	CL36KIQ	2004
CARRI-LITE	B15703	16F62C5R441B15703	CL36KSQ	2004
CARRI-LITE	B15704	16F62C5R841B15704	CL36XTR	2004
CARRI-LITE	B15705	16F62C5R841B15705	CL36XTR	2004
CARRI-LITE	B15708	16F62C5R341B15708	CL36XTR	2004
CARRI-LITE	B15711	16F62C5R341B15711	CL36XTR	2004
CARRI-LITE	B15712	16F62C5R641B15712	CL36XTR	2004
CARRI-LITE	B15713	16F62C5R741B15713	CL36KSQ	2004
CARRI-LITE	B15714	16F62C5R941B15714	CL36XTR	2004
CARRI-LITE	B15716	16F62C5R241B15716	CL36KSQ	2004
CARRI-LITE	B15717	16F62C5R441B15717	CL36KI3	2004
CARRI-LITE	B15718	16F62C5R641B15718	CL36XTR	2004
CARRI-LITE	B15719	16F62C5R841B15719	CL36XTR	2004
CARRI-LITE	B15720	16F62C5R441B15720	CL36XTR	2004
CARRI-LITE	B15721	16F62C5R641B15721	CL36XTR	2004
CARRI-LITE	B15722	16F62C5R841B15722	CL36KIQ	2004
CARRI-LITE	B15723	16F62C5RX41B15723	CL36KSQ	2004
CARRI-LITE	B15724	16F62C5R141B15724	CL36KSQ	2004
CARRI-LITE	B15725	16F62C5R341B15725	CL36KSQ	2004
CARRI-LITE	B15726	16F62C5R541B15726	CL36XTR	2004
CARRI-LITE	B15727	16F62C5R741B15727	CL36KSQ	2004
CARRI-LITE	B15728	16F62C5R941B15728	CL36KIQ	2004
CARRI-LITE	B15729	16F62C5R041B15729	CL36KIQ	2004
CARRI-LITE	B15730	16F62C5R741B15730	CL36XTR	2004

CARRIAGE, INC.

Date: 4/27/2004

**SAFETY RECALL CAMPAIGN XXX-XXX
VIN NUMBER LISTING OF AFFECTED UNITS**

CARRI-LITE	B15732	16F62C5R041B15732	CL36KSQ	2004
CARRI-LITE	B15733	16F62C5R241B15733	CL36XTR	2004
CARRI-LITE	B15734	16F62C5R441B15734	CL36XTR	2004
CARRI-LITE	B15735	16F62C5R641B15735	CL36XTR	2004
CARRI-LITE	B15736	16F62C5R841B15736	CL36KIQ	2004
CARRI-LITE	B15739	16F62C5R341B15739	CL36XTR	2004
CARRI-LITE	B15740	16F62C5RX41B15740	CL36XTR	2004
CARRI-LITE	B15742	16F62C5R941B15742	CL36KSQ	2004
CARRI-LITE	B15744	16F62C5R741B15744	CL36KSQ	2004
CARRI-LITE	B15745	16F62C5R941B15745	CL36KS3	2004
CARRI-LITE	B15747	16F62C5R241B15747	CL36XTR	2004
CARRI-LITE	B15748	16F62C5R441B15748	CL36KIQ	2004
CARRI-LITE	B15749	16F62C5R641B15749	CL36KS3	2004
CARRI-LITE	B15750	16F62C5R241B15750	CL36KIQ	2004
CARRI-LITE	B15752	16F62C6R641B15752	CL36KSQ	2004
CARRI-LITE	B15754	16F62C5RX41B15754	CL36XTR	2004
CARRI-LITE	B15755	16F62C5R141B15755	CL36KSQ	2004
CARRI-LITE	B15756	16F62C5R341B15756	CL36KSQ	2004
CARRI-LITE	B15757	16F62C5R541B15757	CL36XTR	2004
CARRI-LITE	B15758	16F62C5R741B15758	CL36KSQ	2004
CARRI-LITE	B15759	16F62C5R941B15759	CL36XTR	2004
CARRI-LITE	B15760	16F62C5R541B15760	CL36KSQ	2004
CARRI-LITE	B15761	16F62C5R741B15761	CL36KSQ	2004
CARRI-LITE	B15762	16F62C5R941B15762	CL36XTR	2004
CARRI-LITE	B15763	16F62C5R041B15763	CL36XTR	2004
CARRI-LITE	B15765	16F62C5R441B15765	CL36XTR	2004
CARRI-LITE	B15766	16F62C5R641B15766	CL36XTR	2004
CARRI-LITE	B15767	16F62C5R841B15767	CL36XTR	2004
CARRI-LITE	B15768	16F62C5RX41B15768	CL36KS3	2004
CARRI-LITE	B15770	16F62C5R841B15770	CL36XTR	2004
CARRI-LITE	B15771	16F62C5RX41B15771	CL36XTR	2004
CARRI-LITE	B15773	16F62C5R341B15773	CL36XTR	2004
CARRI-LITE	B15776	16F62C5R941B15776	CL36XTR	2004
CARRIAGE	D11602	16F62B5R231D11602	CW376	2003
CARRIAGE	D11607	16F62B5R131D11607	CW376	2003
CARRIAGE	D11611	16F62B5R331D11611	CW376	2003
CARRIAGE	D11613	16F62B5R731D11613	CW376	2003
CARRIAGE	D11614	16F62B5R931D11614	CW376	2003
CARRIAGE	D11615	16F62B5R031D11615	CW376	2003

CARRIAGE, INC.

Date: 4/27/2004

**SAFETY RECALL CAMPAIGN XXX-XXX
VIN NUMBER LISTING OF AFFECTED UNITS**

CARRIAGE	D11616	16F62B5R231D11616	CW376	2003
CARRIAGE	D11617	16F62B5R431D11617	CW376	2003
CARRIAGE	D11620	16F62B5R431D11620	CW376	2003
CARRIAGE	D11621	16F62B5R631D11621	CW368	2003
CARRIAGE	D11622	16F62B5R831D11622	CW376	2003
CARRIAGE	D11623	16F62B5RX31D11623	CW368	2003
CARRIAGE	D11625	16F62B5R331D11625	CW368	2003
CARRIAGE	D11626	16F62B5R531D11626	CW368	2003
CARRIAGE	D11628	16F62B5R931D11628	CW376	2003
CARRIAGE	D11635	16F62B5R631D11635	CW376	2003
CARRIAGE	D11636	16F62B5R831D11636	CW376	2003
CARRIAGE	D11637	16F62B5RX31D11637	CW376	2003
CARRIAGE	D11640	16F62B5RX31D11640	CW376	2003
CARRIAGE	D11641	16F62B5R131D11641	CW376	2003
CARRIAGE	D11646	16F62B5R031D11646	CW368	2003
CARRIAGE	D11647	16F62B5R231D11647	CW376	2003
CARRIAGE	D11650	16F62B5R231D11650	CW368	2003
CARRIAGE	D11651	16F62B5R431D11651	CW376	2003
CARRIAGE	D11656	16F62B5R331D11656	CW376	2003
CARRIAGE	D11659	16F62B5RX31D11659	CW368	2003
CARRIAGE	D11666	16F62B5R631D11666	CW376	2003
CARRIAGE	D11667	16F62B5R831D11667	CW368	2003
CARRIAGE	D11668	16F62B5R841D11668	CW376	2004
CARRIAGE	D11669	16F62B5RX41D11669	CW374	2004
CARRIAGE	D11670	16F62B5R641D11670	CW374	2004
CARRIAGE	D11671	16F62B5R841D11671	CW368	2004
CARRIAGE	D11672	16F62B5RX41D11672	CW374	2004
CARRIAGE	D11673	16F62B5R141D11673	CW374	2004
CARRIAGE	D11674	16F62B5R341D11674	CW374	2004
CARRIAGE	D11676	16F62B5R741D11676	CW374	2004
CARRIAGE	D11678	16F62B5R041D11678	CW374	2004
CARRIAGE	D11679	16F62B5R241D11679	CW374	2004
CARRIAGE	D11682	16F62B5R241D11682	CW374	2004
CARRIAGE	D11684	16F62B5R641D11684	CW374	2004
CARRIAGE	D11685	16F62B5R841D11685	CW374	2004
CARRIAGE	D11686	16F62B5RX41D11686	CW374	2004
CARRIAGE	D11688	16F62B5R341D11688	CW374	2004
CARRIAGE	D11689	16F62B5R541D11689	CW374	2004
CARRIAGE	D11690	16F62B5R141D11690	CW374	2004

CARRIAGE, INC.

Date: 4/27/2004

**SAFETY RECALL CAMPAIGN XXX-XXX
VIN NUMBER LISTING OF AFFECTED UNITS**

CARRIAGE	D11694	16F82B5R941D11694	CW374	2004
CARRIAGE	D11695	16F82B6R041D11695	CW376	2004
CARRIAGE	D11696	16F82B5R241D11696	CW374	2004
CARRIAGE	D11697	16F82B5R441D11697	CW374	2004
CARRIAGE	D11699	16F82B5R841D11699	CW374	2004
CARRIAGE	D11700	16F82B5R041D11700	CW374	2004
CARRIAGE	D11701	16F82B5R241D11701	CW374	2004
CARRIAGE	D11702	16F82B5R441D11702	CW374	2004
CARRIAGE	D11704	16F82B5R841D11704	CW374	2004
CARRIAGE	D11705	16F82B5RX41D11705	CW374	2004
CARRIAGE	D11708	16F82B5R541D11708	CW374	2004
CARRIAGE	D11709	16F82B5R741D11709	CW368	2004
CARRIAGE	D11710	16F82B5R341D11710	CW374	2004
CARRIAGE	D11712	16F82B5R741D11712	CW374	2004
CARRIAGE	D11714	16F82B5R041D11714	CW374	2004
CARRIAGE	D11715	16F82B5R241D11715	CW376	2004
CARRIAGE	D11716	16F82B5R441D11716	CW374	2004
CARRIAGE	D11718	16F82B5R841D11718	CW374	2004
CARRIAGE	D11719	16F82B5RX41D11719	CW374	2004
CARRIAGE	D11720	16F82B5R841D11720	CW374	2004
CARRIAGE	D11721	16F82B5R841D11721	CW374	2004
CARRIAGE	D11722	16F82B5RX41D11722	CW376	2004
CARRIAGE	D11723	16F82B5R141D11723	CW374	2004
CARRIAGE	D11724	16F82B5R341D11724	CW374	2004
CARRIAGE	D11725	16F82B5R541D11725	CW374	2004
CARRIAGE	D11726	16F82B5R741D11726	CW374	2004
CARRIAGE	D11727	16F82B5R941D11727	CW368	2004
CARRIAGE	D11728	16F82B5R041D11728	CW376	2004
CARRIAGE LS	C11380	16F82B5R811011380	LS368	2001
CARRIAGE LS	C11382	16F82B5R111011382	LS361	2001
CARRIAGE LS	C11394	16F82B5R811011394	LS368	2001
CARRIAGE LS	C11399	16F82B5R711011399	LS368	2001
CARRIAGE LS	C11407	16F82B5R211011407	LS361	2001
CARRIAGE LS	C11413	16F82B5R811011413	LS361	2001
CARRIAGE LS	C11414	16F82B5RX11011414	LS368	2001
CARRIAGE LS	C11431	16F82B5RX11011431	LS368	2001
CARRIAGE LS	C11433	16F82B5R311011433	LS368	2001
CARRIAGE LS	C11434	16F82B5R511011434	LS361	2001
CARRIAGE LS	C11438	16F82B5R211011438	LS368	2001

**SAFETY RECALL CAMPAIGN XXX-XXX
VIN NUMBER LISTING OF AFFECTED UNITS**

CARRIAGE LS	C11441	16F62B5R211011441	LS368	2001
CARRIAGE LS	C11442	16F62B5R411011442	LS368	2001
CARRIAGE LS	C11445	16F62B5RX11011445	LS368	2001
CARRIAGE LS	C11446	16F62B5R111011446	LS368	2001
CARRIAGE LS	C11457	16F62B5R811011457	LS368	2001
CARRIAGE LS	C11458	16F62B5R811011458	LS368	2001
CARRIAGE LS	C11462	16F62B5RX11011462	LS368	2001
CARRIAGE LS	C11464	16F62B6R311011464	LS368	2001
CARRIAGE LS	C11471	16F62B5RX11C11471	LS368	2001
CARRIAGE LS	C11476	16F62B5R911C11476	LS361	2001
CARRIAGE LS	C11483	16F62B5R811C11483	LS368	2001
CARRIAGE LS	C11485	16F62B5RX11C11485	LS368	2001
CARRIAGE LS	C11508	16F62B5R521C11508	LS36K13	2002
CARRIAGE LS	C11523	16F62B5R121C11523	LS36K13	2002
CARRIAGE LS	C11526	16F62B5R721C11526	LS36K13	2002
CARRIAGE LS	C11527	16F62B5R921C11527	LS36K13	2002
CARRIAGE LS	C11529	16F62B5R221C11529	LS36K13	2002
CARRIAGE LS	C11535	16F62B5R821C11535	LS36K13	2002
CARRIAGE LS	C11538	16F62B5R321C11538	LS36K13	2002
CARRIAGE LS	C11541	16F62B5R321C11541	LS36K13	2002
CARRIAGE LS	C11553	16F62B5RX21C11553	LS36K13	2002
CARRIAGE LS	C11556	16F62B5R521C11556	LS36K13	2002
CARRIAGE LS	C11557	16F62B5R721C11557	LS36K13	2002
CARRIAGE LS	C11567	16F62B5RX21C11567	LS36K13	2002
CARRIAGE LS	C11568	16F62B5R121C11568	LS36K13	2002
CARRIAGE LS	C11571	16F62B5R121C11571	LS36K13	2002
CARRIAGE LS	C11573	16F62B5R521C11573	LS36K13	2002
CARRIAGE LS	C11590	16F62B5R521C11590	LS36K13	2002
CARRIAGE LS	C11599	16F62B5R121C11599	LS36K13	2002
CARRIAGE LS	C11600	16F62B5R421C11600	LS36K13	2002



P.O. BOX 246 MILLERSBURG, IN 46543 PHONE: 574*642*3622 FAX: 574*642*4145 WWW.CARRIAGEINC.COM

VEHICLE SAFETY DEFECT SERVICE BULLETIN

Recall Campaign XXX-XXX

Date 4/28/04

Dear Cameo, Carri-Lite, Carriage LS or Carriage Fifth Wheel Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Carriage, Inc. has determined that a defect, which relates to motor vehicle safety, exists in certain 2004 Cameo fifth wheel trailers, certain 2001 thru 2004 Carri-Lite fifth wheel trailers, certain 2001 thru 2002 Carriage LS fifth wheel trailers, and certain 2003 thru 2004 Carriage fifth wheel trailers. According to our records you own one of these vehicles.

The nature of the defect relates to the incorrect positioning of the L.P. Gas supply hose at the refrigerator. In some trailers, errors during installation may have resulted in insufficient clearance between the L.P. Gas supply hose and the refrigerator burner box/return line assembly. Under certain conditions, heat from the burner box/return line assembly could cause damage to the L.P. Gas hose. This damage could lead to failure of the L.P. Gas hose, which could result in a fire, or personal injury.

To correct this condition, your dealer will inspect and if necessary reposition and secure the hose to maintain minimum tolerances. The service and required parts as described in this letter will be provided by an authorized Carriage service facility at no charge to you.

Please contact your Carriage dealer as soon as possible to schedule a service date while allowing time for the proper parts to be ordered for your vehicle. If you have difficulties locating a Carriage dealer please call Carriage Customer Service toll free at 1-800-895-0108 and we will assist you in finding a dealer to perform this service. Instructions for performing this service have been sent to your dealer and the parts are available. This service will typically require less than ½ hour to complete. Please ask your dealer how much additional time may be required to schedule and process your vehicle.

To obtain this free service you should:

- Contact your dealer as soon as possible to schedule an appointment for this work to be done. Provide your dealer with the VIN number information from the enclosed Dealer Claim Form.

VEHICLE SAFETY DEFECT SERVICE BULLETIN

Recall Campaign XXX-XXX

- **Take the enclosed Dealer Claim Form with you at the time of your appointment and give it to your dealer. The form identifies the vehicle and the service that is required and will assist in making the repair in the shortest possible time.**

If you have changed your address or no longer own this vehicle please fill out the enclosed prepaid postcard portion of the enclosed Dealer Claim Form and mail it to us so we can update our records. If you have sold the vehicle, the information you provide will be used to notify the new owner about this safety recall. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days. A plan is established for reimbursement to owners who have paid previously to have this service performed. Send request for reimbursement in writing along with all supporting documentation to Carriage, Inc. P.O. Box 246 Millersburg, IN 46543-0246 within 10 days of receiving this notification.

Your Carriage dealer is best equipped to provide service to insure that your fifth wheel travel trailer is corrected as promptly as possible. If, however, you take your fifth wheel trailer to your dealer on the agreed upon service date and the dealer does not remedy this condition on that date or within three (3) working days, please call Carriage Customer Service toll-free at 1-800-895-0108. A Carriage representative will arrange for prompt attention to your vehicle.

After contacting your dealer and Carriage Customer Service, if you are still not able to get your vehicle repaired in a reasonable time or without charge, you may write to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street S.W.
Washington, D.C. 20590

Or call the toll-free Auto Safety Hotline at 1-888-327-4236.

Carriage, Inc. along with its dealerships is committed to providing you with a superior service and ownership experience. While we regret the inconvenience caused by this program, we have taken this action in the interest of your continued safety and satisfaction with Carriage fifth wheel trailers.

Thank you for your attention to this important matter.

Sincerely,

Carriage, Inc.
Service and Warranty Dept.
Encl:

CUSTOMER NOTIFICATION & DEALER CLAIM FORM

Carriage Claim # XXXXXXX
Recall Campaign # 9000101-14

Description of Parts Replaced, If Component, Record Brand Name, Model & Serial Number	Dealer Cost for Non Returnable Parts	Description of Services Performed	Claim Code	Time or Flat Rate	Labor Cost
HOSE CLAMP & FASTENER		inspect and service L.P. Gas supply hose	9000101-14	0.4	

Claim must be Submitted within 15 days after completion of work.
Return Claims Form WITH any Returnable Parts, (if required)

I confirm the performance of the above work and accept it as being satisfactory.

Dealer Signature _____ Date _____
mm/dd/yyyy Recall # XXXXXXX

Customer Signature _____ Date _____
Service Dealer: _____

mm/dd/yyyy Recall # XXXXXXX

RECALL NOTIFICATION RETURN THIS POSTCARD

S If the vehicle was sold / transferred:	S _____ I have already had the vehicle inspected
E _____ I have moved to the address below:	E and/or repaired at an authorized dealership.
C _____ I no longer own the vehicle.	C The vehicle identified below was inspected _____
T It has been transferred on (m/d/y) _____	T or repaired _____ on (m/d/y) _____
I Name: _____	I By (Dealer name): _____
O Address: _____	O City / State: _____
N _____	N Owner Signature: _____
1 City, State, Zip _____	2 Date: _____

S _____ I was unable to have the Recall Service Performed.	S I do not possess the
E Because _____	E vehicle identified below
C _____	C for the following reason:
T _____	T _____ Destroyed / Totaled
1 I took the vehicle identified below on (m/d/y) _____	I _____ Stolen
O to (Dealer) _____	O _____ Exported
N City, State, Zip _____	N _____
3 Phone () _____ Owner Signature _____	4 _____

CUSTOMER NAME
CUSTOMER ADDRESS
CITY, STATE ZIP CODE

VIN#
SERIAL#

TO THE OWNER:
The enclosed letter describes a condition which may exist on your RV - Recreational Vehicle. Contact an authorized dealer for an appointment to have service performed at no charge to you. Please REMOVE this return postcard and present the remainder of this form intact to the servicing dealer. The dealer will complete the form and notify CARRIAGE, INCORPORATED that your vehicle has been repaired.

ATTN: Service Writer

If the postcard is still attached, Please remove it at the perforation and provide it to the Owner.
Please give a copy of this completed form to the owner, retain a copy for dealership records, and return the original COMPLETED form to CARRIAGE.

RETURN THIS POSTCARD IF: (Please Print):

Section 1) You have moved or no longer own the vehicle.
Section 2) You have already had the vehicle inspected and / or repaired by a dealer as instructed in your owner letter.
Section 3) You were unable to have the Recall Service performed.
Section 4) The vehicle identified on the postcard has been exported, stolen or destroyed / totaled.