



GENERAL MOTORS NORTH AMERICA
Structure & Safety Integration

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2004 APR -8 A 9:45

April 08, 2004

Mr. K. N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W., Room 5321
Washington, D.C. 20590

OFFICE OF SAFETY
INVESTIGATION

04V-177
(2 pages)

Dear Mr. Weinstein:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors of a noncompliance involving certain 2004 Chevrolet Venture and Pontiac Montana model vehicles.

573.6(c)(1): Chevrolet and Pontiac Divisions of General Motors Corporation

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that certain 2004 Chevrolet Venture and Pontiac Montana model vehicles fail to conform to Federal Motor Vehicle Safety Standard 213, "Child Restraint Systems." Vehicles built from 10/01/03 to 03/19/04 do not have certain text and formatting on the warning label attached to the available second-row integral child restraint as specified by amendments to the standard that took effect on 10/01/03.

573.6(c)(7): On March 12, 2004, an engineer detected a potential issue with the child restraint label in production while studying an internal memo about a March 10, 2004 Federal Register notice about FMVSS 213. Subsequent investigation by Engineering and the Safety Regulations and Consumer Information (SRCI) Department identified that the label in production, GM part number 10291596, did not have the changes that took effect on 10/01/03.

On March 18, 2004, Engineering initiated an expedited label redesign with the required text and format under Temporary Work Order 319072. Doraville Assembly stopped shipment of vehicles on March 19, 2004. Rework of all in-plant and held vehicles, as well as unshipped child restraints at a supplier facility, was completed by March 20, 2004 by installing new labels.

On March 22, 2004, Product Investigations arranged a discussion with GM Regulatory, Legal, and Labels Engineering and it was agreed that the issue should be addressed through the FPE process. The FPE Director requested preparation of a FPE report on March 25, 2004. The GMNA Senior Management Committee reviewed the issue and on April 2, 2004 the Field Action Decision Committee decided to conduct a noncompliance recall.

573.6(c)(8): GM will send replacement labels to owners and dealers with instructions on how to install them.

Pursuant to 577.11(e), GM does not believe notification about reimbursement is required for this recall. The involved vehicles are current models and are covered by the new vehicle warranty and the recall involves replacing labels.

573.6(c)(9): General Motors will provide copies of the dealer bulletin and owner letters along with mailing information when available.

Sincerely,

Gay P. Kent
Director
Product Investigations

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Attachment

Product Investigations

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2138-073 Letter.doc



**VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
PLUS INCLUSIVE DATES OF MANUFACTURE**

| <u>MAKE</u> | <u>MODEL SERIES</u> | <u>MODEL YEAR</u> | <u>NUMBER INVOLVED</u> | <u>INCLUSIVE MANUFACTURING DATES</u> | | <u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u> | <u>EST. NO. W/CONDITION</u> |
|-------------|-------------------------|-----------------------|----------------------------|--|-------------|--|---------------------------------|
| | | | | <u>(FROM)</u> | <u>(TO)</u> | | |
| Chevrolet | U Van | 2004 | 29,330 | 10/03 | 03/04 | Venture | All |
| Pontiac | U Van | 2004 | <u>1,971</u> | 10/03 | 03/04 | Montana | " |
| | | Total: | 31,301 | | | | |