

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On _____, 2004, Webb Wheel ^{#573} (MFR) decided that (a defect which relates to motor vehicle safety) (a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: 4-5-04

Furnish the manufacturer's identification code for this recall (if applicable): 04E-002

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Clark Trailer Services Inc.
24988 US Highway 29 Andalusia, AL 36420

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

John H. Clark Vice Pres.

Telephone Number: 334-222-7214 Fax No.: 334-222-8646

Name and Title of Person who prepared this report.
John H. Clark
Vice Pres

Signed:

John H. Clark

¹ Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210 or by FAX at (202) 366-7882.

1. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): CLARK Model Years Involved: 2003 Model(s): CFBT-03

Production Dates: Beginning: Feb 03 Ending: April 03

VIN Range: Beginning: 7649 Ending: 7929

Vehicle Type: Flatbed Bodystyle: Flat Bed

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

1CD2L48253A007649

Make(s): CLARK Model Years Involved: 2003 Model(s): CFBT-03

Production Dates: Beginning: Feb 03 Ending: April 03

VIN Range: Beginning: 7649 Ending: 7929

Vehicle Type: Sem Trailer Bodystyle: Flatbed TRAILER

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

1CD2L48213A007650

Make(s): CLARK Model Years Involved: 2003 Model(s): CFBT-03

Production Dates: Beginning: Feb 03 Ending: April 03

VIN Range: Beginning: 7649 Ending: 7929

Vehicle Type: Sem Trailer Bodystyle: Flatbed

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

1CD2L43213A007929

1CD2L40243A007928

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

3.2%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Vehicles Model	<u>CFBT-03</u>	Year	<u>2003</u>	Number of Potentially	<u>4</u>
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Involved

Total Number Potentially Affected by the Recall: 4

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 3.2%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

When they Platinum Brake Drum came out we had what gave Clark trailer 8 drums except for 2 trucks that were going to a show. we knew who we sold those trucks to. in April of that same year (2003) we had a customer request Platinum Brake Drums for 2 trailers. so we knew we had sold only 4 trailers with Platinum Drums. & we have located those trailers.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Platinum Series Brake Drums made by
Webb wheels are subjected to excessive heat checks &
sometimes cracks. See illustrating on attached sheet

Describe the cause(s) of the defect or noncompliance condition.

Webb wheels say they do not know the cause of it
But the Brake drums are dragging & should be replaced
if they show excessive heat checks

Describe the consequence(s) of the defect or noncompliance condition.

Brake drums could crack & they would be no
brakes on that wheel

Identify any warning which can (a) precede or (b) occur. None

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Webb wheels Products Inc
2310 Industrial Drive S.W.
Cullman AL 35055

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier: Kent Embeliner

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

*We were not the company that determined the defect
all of the dates & warranty claims in para. 6
apply to vehicle vehicle 573*

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

See webb wheels 573

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

webb wheels 573

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

we stopped using webb Platinum Series Drums

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

*I have sent all the information How to fix Problems
+ with webb wheels paying the Bill to all customers that
bought trailer with Platinum Series Drums*

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A *DRAFT* copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.

*See attached copies of web vehicle inspection
Procedure & Reimbursement for inspecting Platinum Series
Brake drums or Replacement*



January 7, 2004

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VEHICLE INSPECTION PROCEDURE

The following procedure should be used to check vehicles that are equipped with "Platinum Series" brake drums:

STEP 1. Check Vehicle.

Check the vehicle to verify that it has (1) or more "Platinum Series" brake drums installed. Locate and record the vehicle VIN number (see attached form(s) and photo). If the vehicle does not have any "Platinum Series" brake drums on it, the vehicle can be returned to service after placing a blue dot (sticker) on the VIN number plate.

STEP 2. Check cast date code.

If the vehicle contains (1) or more "Platinum Series" brake drums, check the cast date code on each drum to determine if it is one of the cast date codes covered in this recall.

"Platinum Series" brake drum cast date codes covered in this recall:

Cast date codes from 017-01 to 273-02 (Julian style date) are covered in this recall. Reference Figures 1 & 2 for cast date location.



If the "Platinum Series" brake drum is not one of the cast date codes covered in this recall, then the vehicle can be returned to service after placing a blue dot (sticker) on the VIN number plate.

If the "Platinum Series" brake drum is one of the cast date codes covered in this recall, then STEP 3.



STEP 3. If the vehicle contains (1) or more "Platinum Series" brake drums, remove and check each drum as follows:





Clean and inspect each "Platinum Series" brake drum . To be suitable for further service, the brake drum should pass the following checks.

- a. The brake surface should be free of excessive heat checks (medium & heavy heat checks) (see page 3).**
- b. The brake surfaces should be free of cracks (see page 3).**

If the brake drum(s) is (are) free of excessive heat checks or cracks, the vehicle can be returned to service after placing a blue dot (sticker) on the VIN number plate.

If any of the above conditions are not met, the brake drum should be replaced before returning the vehicle to service after placing a blue dot (sticker) on the VIN number plate. Failure to replace the brake drum will result in an unreliable braking system. Do not turn or resurface the braking surface. Adhere to all proper maintenance practices and procedures during the inspection.

BRAKE SURFACE CONDITION

EXAMPLE	PROBLEM	SOLUTION
	Light Heat Checks	Does not impair brake performance. Returns brake drum to service.
	Medium Heat Checks	Replace brake drum.
	Heavy Heat Checks	Replace brake drum.
	Cracked Brake Drums	Replace brake drum.

PLEASE PRINT (Last name, first name and middle initial)

Name

Room No.

Room No.

Room No.

Room No.

Room No.

THIS UNIT IS FOR THE USE OF THE OFFICE OF THE DIRECTOR OF THE FBI AND IS TO BE USED ONLY FOR THE PURPOSES OF THE FBI. IT IS NOT TO BE USED FOR ANY OTHER PURPOSES.

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**REIMBURSEMENT FOR INSPECTING "PLATINUM SERIES"
BRAKE DRUMS ON VEHICLES**

To obtain a reimbursement for checking non-defective drums on vehicles, contact Christy Runk Amy Williamson at 1-800-633-3256 or fax to 256-739-6246 for any questions regarding this policy.

1. MAKE OF VEHICLE _____ YEAR _____
2. VEHICLE VIN # _____
3. MILEAGE _____
4. PART NUMBER OF "PLATINUM SERIES" BRAKE DRUM _____
5. CAST DATE CODES _____
6. VEHICLE OWNER'S NAME _____
7. REPAIR LOCATION OR DEALER NAME _____
8. PHONE NUMBER / FAX NUMBER _____

To demonstrate the work has been completed, the above information must be returned to Webb along with the documentation of the work order. Webb will reimburse you for up to .65 hours maximum labor per drum at your current shop labor rates. This includes all the maintenance required to remove the disc wheel(s) and the brake drum, inspect the brake drum, and reinstall the brake drum and disc wheel(s) using proper maintenance procedures.



REIMBURSEMENT FOR REMOVING AND REPLACING "PLATINUM SERIES" BRAKE DRUMS ON VEHICLES

To obtain a reimbursement for removing and replacing drums on vehicles, contact Christy Rusk or Amy Williamson at 1-800-633-3256 or fax to 256-739-6246 for any questions regarding this policy.

1. MAKE OF VEHICLE _____ YEAR _____
2. VEHICLE VIN # _____
3. MILEAGE _____
4. PART NUMBER OF "PLATINUM SERIES" BRAKE DRUM _____
5. CAST DATE CODES _____
6. VEHICLE OWNER'S NAME _____
7. REPAIR LOCATION OR DEALER NAME _____
8. PHONE NUMBER / FAX NUMBER _____
9. RETURN AUTHORIZATION NUMBER _____

- Webb will give you a return authorization number for the "Platinum Series" brake drums being replaced.
- The owner or dealer should replace the "Platinum Series" brake drums per the Vehicle Inspection Procedure dated 1/7/04 and return them to Webb within 60 days freight collect by Overnight.
- To demonstrate the work has been completed, the "Platinum Series" brake drum(s) must be returned to Webb and the above information must be returned to Webb along with the documentation of the work order. Webb will reimburse you for up to .65 hours maximum labor per drum at your current shop labor rates. This includes all the maintenance required to remove the disc wheel(s) and the brake drum, inspect the brake drum, and reinstall the brake drum and disc wheel(s) using proper maintenance procedures. A one time allowance of \$105.00 (freight allowance included) per brake drum will be reimbursed for the purchase of a replacement brake drum.



Webb Wheel Products, Inc. • 2310 Industrial Drive, S.W. • Cullman, Alabama 35055

Clark Trailer
24988 Us Hwy 29
Andalusia, AL 36420

January 20, 2004

Dear Woody Clark:

The National Highway Traffic Safety Administration (NHTSA) has approved a voluntary recall of our Platinum Series Brake Drums. Our records indicate that your company purchased Platinum drums during the time period defined. We would appreciate your assistance in implementing this recall.

Enclosed are the following documents:

- Recall Notice
- Vehicle Inspection Procedure
- Reimbursement for Inspecting
- Reimbursement for Removing and Replacing

Brake drum part numbers included in this recall:

- 60528B
- 60545B
- 60672B
- 60864B
- 60875B
- 60893B
- 60895B

Please check your inventory for any affected drums. If you have any drums in the suspect date range, please follow the instructions in the enclosed Recall Notice document. In the event no affected drums are found, please respond to that effect to aid us in tracking progress. In addition, you should compile a list of your customers who have purchased product that may be affected by this recall and notify those customers regarding this issue and the required corrective action. Please notify us of any customer locations to whom you want us to send the inspection instructions.

The safety and integrity of our product is important to us. That is why we are issuing this voluntary recall of our Platinum Series Brake Drums. If you have any questions or need additional information, please call us at 1-800-633-3256. The recall number for NHTSA is 04E-002

Sincerely,

Kent Finkbiner
Director of Marketing and OEM Sales