



Fax

David R. Cooper
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03V-146 ① of ③

Benson International Inc.
P.O. Box 970
Mineral Wells, WV26150
Ph: 877-489-9020
Fax: 304-489-2828

Date: 3/23/04

Number of sheets including this page: 8

TO: George H. Person, Chief
Recall Management Division
National Highway Traffic Safety Administration

Safety Recall: EQ04-006

Benson International was notified by NHTSA by Fax on 3/19/04 of the defect.
Parker Hannifin Corporation notified Benson by letter on 3/19/04 of the defect.

If you need any further information, please contact me at any time.

Thank you,

A handwritten signature in cursive script that reads 'David R. Cooper'.

David R. Cooper
877-489-9020

RECEIVED
2004 MAR 24 A 9:01
OFFICE OF INVESTIGATIONS
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On March 19, 2004, Benson International [MFR] decided that (a defect which relates to motor vehicle safety) (a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: March 23 2004

Furnish the manufacturer's identification code for this recall (if applicable): 2004 PHC

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Benson International INC.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

David R. Cooper General Service/Warranty
304 489 9020 Manager

Telephone Number: 304 489 9020 Fax No.: 304 489 2828

Name and Title of Person who prepared this report:

David R. Cooper
General Service/Warranty Manager

Signed:

David R. Cooper

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 2004 MAR 24 A 8:0
 OFFICE OF DEFECTORS
 INVESTIGATION

¹ Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210 or by FAX at (202) 366-7882.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Benson Model Years Involved: 2002 Model(s): Dump Trailer
 Production Dates: Beginning: ~~5/12/01~~ ^{6/12/01} Ending: 6/1/01
 VIN Range: Beginning: 50MDFALB72B⁰⁰⁰¹⁶³ Ending: Same
 Vehicle Type: Dump Trailer Bodystyle: Frameless

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

One specific trailer had a recalled Hoist installed ONLY. We purchased only one Hoist from Parker.

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period. 100% of 1

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Vehicles Model	Year	Number of Potentially
<u>Involved</u> Job# 1 300036	2002	1
<u>Frameless Dump Trailer</u>		

Total Number Potentially Affected by the Recall: 1

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 100% of 1

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Beason contacted Parker Hannifin Corp. and determined how many of the Hoists in question were purchased. Only one was purchased.

Research was done using the date of purchase. From that we found the Hoist was ordered for a specific Trailer.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Refer To Parker Hannifin Notice

Describe the cause(s) of the defect or noncompliance condition.

Refer To Parker Hannifin Notice

Describe the consequence(s) of the defect or noncompliance condition.

Refer To Parker Hannifin Notice

Identify any warning which can (a) precede or (b) occur.

Refer To Parker Hannifin Notice

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

*Parker Hannifin Corp. POBox 239 Youngstown OH
44501-0239*

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

David B. Crowley

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

Benson was notified by NHTSA March 19 2004
by FAX 8:42am.

Benson was notified by Parker Hannifin Corp by
Mail March 19 2004

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

Benson has given Parker Hannifin the
details of the Trailer and owner of the
one and only recalled Trailer. We were
Told by Parker Hannifin They would handle
The recall from here.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Refer To Parker Hannifin

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Refer To Parker Hannifin

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Refer To Parker Hannifin

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Refer To Parker Hannifin

VII. Furnish Recall Communications

11. **Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.**

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.