

**Safety Defect and Noncompliance Report Guide for Vehicles**  
**PART 573 Defect and Noncompliance<sup>1</sup>**

04V-142 of 3

On March 10, 2004 Jayco Inc. was notified of a potential defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: 3/15/04

Furnish the manufacturer's identification code for this recall (if applicable):

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Jayco Inc  
P.O. Box 460  
903 S. Main  
Middlebury IN 46540

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Janas' Kurtz  
Director Of After Market Services

Name and Title of Person who prepared this report.

David C. VanderMolen  
Technical research Liaison

Signed:

*David C Vander Molen*

Date

3/17/04

<sup>1</sup>Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

RECEIVED  
MAY 18 A 10 07  
OFFICE OF SAFETY DEFECTS  
AND NONCOMPLIANCE



4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Jayco can not determine which ones may or may not contain the defect, therefore, we are basing our decision on the consideration that they all may contain the defect.

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Jayco has determined the population shall represent all vehicles manufactured under the F36Z design from its inception until the change was implemented in production.

### III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

The 1-inch by 1-inch steel angle, located on the front and rear of the axle plate which helps eliminate side to side movement of the axle plate, may not have been welded properly or may have been welded in an improper location.

Describe the cause(s) of the defect or noncompliance condition.

Improper welding, or errors in locating the 1-inch by 1-inch support angel during production.

Describe the consequence(s) of the defect or noncompliance condition.

The 1-inch by 1-inch steel angle may come loose from either side of the axle plate, and may drag or separate completely from the vehicle, resulting in the axle plate not being reinforced properly which may allow suspension structure mis-alignment, leading to premature tire wear. If 1-inch by 1-inch steel angle is welded in the wrong location the axle plate may not be reinforced properly and may allow suspension structure mis-alignment leading to premature tire wear

Identify any warning, which can (a) precede or (b) occur.

Dragging or loss of the 1-inch by 1-inch steel angle support, premature tire wear, or the wheel and tire assembly may visibly extend out more on one side of the vehicle than the other.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Leland Engineering  
P.O. Box 698  
Whits Pigeon, MI 49099

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Mike Doering General Manager of Leland Engineering.

IV. Provide the Chronology in Determining the Defect/Noncompliance

*If the recall is for a defect, complete Item 6, otherwise item 7.*

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

On or about September 15, 2003 Jayco was notified of a complaint with suspension components which Jayco and Leland associated with a non-warrantable repair. Subsequently, Jayco was notified of 3 additional complaints which have led to this voluntary recall. At the current time, Jayco is not aware of any death or injury claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

N/A

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Jayco will supplement this information within 30 days.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Jayco will supplement this information within 30 days.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

In October 2003 Jayco changed the design of the 36Z floor plan and the frame design of this floor plan was discontinued.

**VI. Identify the Recall Schedule**

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Submission to NHTSA of repair process by March 30, 2004

Submission to NHTSA of owner/dealer letters by April 15, 2004

Mailing to owners/dealers by April 30, 2004

**VII. Furnish Recall Communications**

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.