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March 23, 2004

04V-139 0of0

**VIA E-MAIL AND
CERTIFIED MAIL,
RETURN RECEIPT REQUESTED**
National Highway Traffic Safety Administration
Attention: Office of Defects Investigation
400 Seventh Street, S.W.
Washington, DC 20590

Re: Four Winds International Corporation Recall
Defect and Non-Compliance Report

Gentlemen:

Our office is general counsel for Four Winds International Corporation ("Four Winds"), which is located in Elkhart, Indiana. On behalf of Four Winds, we are hereby notifying the National Highway Traffic Safety Administration of a defect in certain Class A motorhomes which has been determined by Four Winds to be safety related.

A. Manufacturer; Identification of Vehicles.

The manufacturer is Four Winds International Corporation, 701 County Road 15, P. O. Box 1486, Elkhart, Indiana 46515-1486. Four Winds has determined that a defect may be present on certain 2003 model year Class A Hurricane, Windsport and Infinity motorhomes manufactured between June, 2002 and March, 2003. The total number of motorhomes that originally contained this defect was 424, which included 16 motorhomes sold in Canada. However, as a result of warranty work performed on this defect to date, 152 of the motorhomes have been repaired, including 4 motorhomes sold in Canada. As a result the total number of motorhomes subject to this recall campaign is 274, which includes 12 motorhomes that were sold in Canada. This total includes all motorhomes located on the premises of Four Winds that were produced before the defect was discovered and all motorhomes retail sold or currently located on dealer lots. The information available to Four Winds indicates that 100% of the subject motorhomes contain the defect.

B. Recall Population.

1. **Hurricane Models.** The total number of 2003 Hurricane motorhomes subject to this recall campaign is 166, which includes 7 motorhomes that were sold in Canada. The Hurricane motorhomes subject to this recall campaign have serial numbers beginning at HAA011347 and ending at HAA012345.
2. **Infinity Models.** The total number of 2003 Infinity motorhomes subject to this recall campaign is 42, which does not include any motorhomes sold in Canada. The Infinity motorhomes subject to this recall campaign have serial numbers beginning at IAA011351 and ending at IAA012283.
3. **Windsport Models.** The total number of 2003 Windsport motorhomes subject to this recall campaign is 66, which includes 5 motorhomes that were sold in Canada. The Windsport motorhomes subject to this recall campaign have serial numbers beginning at WAA011357 and ending at WAA012289.

C. Description of Defect.

The defect identified by Four Winds results from the improper use of a 20/15 amp breaker on certain Class A motorhomes with the slide out option rather than the proper 15/15 amp breaker. The use of the incorrect breaker size may cause the failure of the breaker to trip when the circuit is overloaded. The failure of the breaker to trip may cause a fire, which could in turn result in injury or death to the occupants of the motorhome.

D. Remedying of Defect.

The program to be implemented by Four Winds to remedy the defect will include notification to all registered owners of the subject motorhomes. The owners will be advised to bring their motorhome to an authorized Four Winds' dealer or service center for repair. The repair of the defect will consist of replacing the 20/15 amp breaker with the correct 15/15 amp breaker. The procedure for the replacement of the breaker has been provided to Four Winds' authorized dealers as set forth in the Technical Service Bulletin referred to below. As set forth in the enclosed owner notification, the defect will be corrected by Four Winds at no expense to the owner.

E. Recall Notifications.

Enclosed as Exhibit "A" is the proposed notification entitled "Vehicle Safety Defect Service Bulletin" that will be sent to registered owners of the subject motorhomes. Enclosed as Exhibit "B" is the proposed notification also entitled "Vehicle Safety Defect Service Bulletin" that will be sent to Four Winds' authorized dealers, along with the

attached Technical Service Bulletin which outlines the procedures to be used by the dealers to correct the defect. Also enclosed as Exhibit "C" is a draft of the language to be included on a postcard to be forwarded with the notification letter to the registered owners. I have also enclosed a copy of the envelope that will contain the notification letter being sent to the registered owners.

The enclosed service bulletins, postcard, and envelope are being submitted to NHTSA for your pre-review. Four Winds intends to mail the owner notification and dealer notification service bulletins and postcards within 30 days after receiving approval of the documents by NHTSA and the release of the NHTSA recall information to Four Winds.

F. Campaign Number.

Four Winds has designated R030008 as its internal campaign number for this recall. However, in the attached service bulletins, Four Winds will reference the recall campaign number assigned by NHTSA.

I would appreciate your providing me with a pre-review determination of the enclosed documents at your earliest convenience. Please contact the undersigned at (937) 492-1271 after you have had an opportunity to review the documents. I trust that you will find the enclosed documents comply with the NHTSA regulations and will approve the documents for form and content.

Thank you for your prompt attention to this matter.

Very truly yours,

Daniel A. Benaman

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Enclosures
cc: Four Winds International Corporation
Mr. John M. Garmhausen