



Harley-Davidson Motor Company, 3700 West Avenue Ave., PO Box 655, Milwaukee, WI 53201 414/242-0090

04V-134 ① of ④

March 17, 2004

Ms. Kathleen C. DeMater
Director of Office of Defects Investigation
National Highway Traffic Safety Administration
US Department of Transportation, Room 5326
400 Seventh Street, SW
Washington, DC 20590

Dear Ms. DeMater:

The following information is submitted in accordance with National Highway Traffic Safety Administration's reporting regulations, 49CFR Part 573.6.

Harley Davidson Motor Company has decided that certain 2001-2003 Model Year FL Touring and Police model motorcycles may have a defect.

IDENTIFICATION OF EQUIPMENT POTENTIALLY CONTAINING THE DEFECT:
Certain 2001-2003 Model Year FL Touring and Police model motorcycles, including FLHP1, FLHTPI, FLHPE1, FLHTC1, FLHTCU1 and FLTRSH1-2 could have the defect described below. This population, which involves all production of the subject models, includes 73,678 motorcycles built for the US market.

DESCRIPTION OF DEFECT:

The above-identified motorcycles could have a condition that causes the 40 Amp. main circuit breaker to open due to reasons other than for which it was designed, thereby causing an unexpected interruption of all electrical power to the motorcycle. This condition could cause a "quit while riding" situation, possibly resulting in a crash, which could cause death or injury to the rider.

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OFFICE OF DEFECTS
INVESTIGATION

SUPPLIER INFORMATION:

Honeywell-Fasco
1100 Airport Road
Shelby, NC 28150

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CHRONOLOGY OF EVENTS:

- Reports received by Technical Service during 2001 riding season of vehicles shutting down in at rest or "parade" conditions.
- Investigation seemed to indicate heat may be an issue.
- Initially, "maxifuse" use on V-Rod model motorcycles was used in an attempt to address issues as they occurred.
- Ongoing testing showed very inconsistent results.
- In mid to late 2003, field reports showed occurrences on moving vehicles.
- Subsequent testing into 2004 showed flow of current tolerated through main circuit breaker was affected by amperage, heat and vibration.
- On March 11, 2004 Harley-Davidson Management decided to declare a recall.

DESCRIPTION OF THE PROGRAM TO REMEDY THE DEFECT:

The remedy of this issue is to replace the circuit breaker on the affected models.

HARLEY-DAVIDSON MOTOR COMPANY PRE-NOTIFICATION REMEDY REIMBURSEMENT PROGRAM:

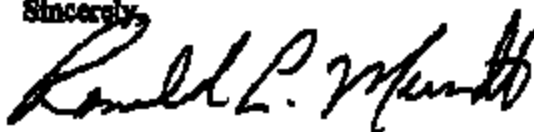
Harley-Davidson Motor Company incorporates by reference herein the general reimbursement plan it has previously provided to NHTSA for reimbursing customers for remedy costs incurred prior to notification of this recall.

PART 577 NOTICE LETTER:

A draft of the owner notification letter is attached.

Please advise the undersigned of the campaign number assigned by ODI to this recall.

Sincerely,



Ronald L. Mundt
For Harley Davidson Motor Company, Inc.



Harley-Davidson Motor Company, 3700 West Avenue Ave., PO Box 688, Milwaukee, WI 53201 414/342-4500

04V-134 ③ or ④

DRAFT

Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that certain 2001-2003 Model Year FL Touring and Police model motorcycles, including FLHP1, FLHTP1, FLHPE1, FLHTC1, FLHTCUI and FLTRSE1-2, have a condition whereby the 40 Amp. main circuit breaker could open due to reasons other than for which it was designed, causing an unexpected interruption of all electrical power to the motorcycle. This condition could cause a "quit while riding" situation, which could occur without warning and ultimately lead to a crash, thereby presenting a risk of death or injury to the rider.

Our records indicate that you purchased one of the motorcycles involved in this safety recall identified by the VIN (Vehicle Identification Number) shown on this letter.

We strongly urge you to take your motorcycle to your dealer to have the appropriate service performed as soon as possible. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.

Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your circuit breaker replaced. The dealer labor time to perform this service takes approximately 1 hour and the parts and labor will be free of charge to you. Parts should be available at your dealership the week of April 26th, 2004.

To verify that the service has been completed, Your dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser to us. This will enable us to contact him/her and advise that person of this recall.

If you had this repair before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Harley-Davidson at 1-414-343-4056.

If you take your motorcycle to your dealer on a mutually agreed upon date and he does not perform the required service to your satisfaction, please contact Harley-Davidson Motor

Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20090, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT or contact NHTSA at www.NHTSA.DOT.GOV.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for you cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.