



Harley-Davidson Motor Company, 2700 West Avenue/40, PO Box 653, Milwaukee, WI 53221 414/743-4200

June 22, 2004

Ms. Kathleen C. DeMeter  
Director of Office of Defects Investigation  
National Highway Traffic Safety Administration  
US Department of Transportation, Room 5326  
400 Seventh Street, SW  
Washington, DC 20590

Re: Recall No. 04V-134; Second Supplemental Submission  
by Harley-Davidson Motor Company

Dear Ms. DeMeter:

Harley-Davidson Motor Company (Harley-Davidson) is further supplementing its Part 573 notice letter in the above-captioned matter, submitted on March 17, 2004, and thereafter supplemented by letter dated May 24, 2004.

Harley-Davidson has recently determined that certain 1999-2000 model year FLHP Touring and Police model motorcycles (an additional 769 motorcycles) were inadvertently omitted from the listing of motorcycles subject to this campaign. This is in addition to the recall population figures previously reported by Harley-Davidson in its initial notice letter of March 17, 2004 (73,678 motorcycles) and supplemental notice letter of May 24, 2004 (7,049 motorcycles).

Attached is a copy of a revised owner notification letter which adds the additional, referenced FLHP model. The substantive text of the letter had previously been approved by the agency by acknowledgments dated March 19, 2004 and June 3, 2004.

In all other respects, Harley-Davidson's March 17, 2004 notice letter and May 24, 2004 supplemental letter are accurate and incorporated herein by reference.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald L. Mundt". The signature is written in a cursive style with a large, prominent initial "R".

Ronald L. Mundt  
for Harley-Davidson Motor Company, Inc.

Attachment (1)



Harley-Davidson Motor Company, 3750 West Street Ave., PO Box 622, Milwaukee, WI 53221 414/342-4520

## **DRAFT**

**Dear Harley-Davidson Motorcycle Owner:**

**This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.**

**Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety, exists in certain 1999-2000 Model Year FL Touring and Police model motorcycles, including FLHP, FLHPE, FLHPI, FLHTFI, FLHTCI, FLHTCUI, FLTRI, FLTRSEI, and FLHPEI. If the charging system has been upgraded, as part of a repair or for other reasons, to a 45 amp system through the installation of a new stator, part number 29987-99A, these motorcycles would have a condition whereby the 40 Amp. main circuit breaker could open due to reasons other than for which it was designed, causing an unexpected interruption of all electrical power to the motorcycle. This condition could cause a "quit while riding" situation, which could occur without warning and ultimately lead to a crash, thereby presenting a risk of death or injury to the rider.**

**Our records indicate that you purchased one of the motorcycles on which this upgrade could have been installed.**

**If you are aware that the charging system on your motorcycle has been upgraded, or if you are not sure if this upgrade has been installed, we strongly urge you to take your motorcycle to your dealer to have the appropriate service performed as soon as possible. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.**

**Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your circuit breaker replaced. The dealer labor time to perform this service is approximately 1 hour and the parts and labor will be free of charge to you. Parts should be available at your dealership at this time.**

**To verify that the service has been completed, Your dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser to us. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

If you had this repair before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Harley-Davidson at 1-414-343-4056.

If you take your motorcycle to your dealer on a mutually agreed upon date and he does not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT or contact NHTSA at [www.NHTSA.DOT.GOV](http://www.NHTSA.DOT.GOV).

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.