

573.6(c)(5) - Description of the Noncompliance

The affected units are equipped with 16" tires requiring a listed cold inflation pressure of 80 psi. However, the federal tire tag installed indicates 15" tires with a listed cold inflation pressure of 65 psi.

573.6(c)(7) - Basis

This issue was first identified as a potential problem by a National RV employee and then promptly assessed by the Product Safety Committee. After conducting further research and confirmation, the Company concluded that the federal tire tags on affected units would require replacement.

573.6(c)(8) - Service Program

National RV, Inc. plans to notify by first class, certified mail each of the affected owners and to replace each inaccurate federal tire tag with an accurate tag.

573.6(c)(9) - Press statement and Dealer/Owner Letters

National RV, Inc. does not at this time plan to make a statement to the media concerning the subject matter of this safety compliance action. However, it will send out a dealer bulletin prior to sending the letter referenced above.

573.6(c)(11) - Recall Number

National RV, Inc. has not assigned a recall number to this action.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Jon Corn", followed by a handwritten "1/03" in the right margin.

Jonathan Corn
Vice President/General Counsel



Amendment to
04V-116

Direct Dial (909) 943-6007, Ext. 5392
Facsimile (909) 943-1032
Writer's E-Mail - jcorn@nationalrv.com

April 9, 2004

Via Facsimile and 1st Class Mail

George H. Person, Chief
Recall Management Division
NHTSA
400 7th Street, SW NVS-215
Washington, DC 20590

**Re: Federal Tire Tag - Incorrect Information
49 CFR 573 Notice - UPDATE
Recall No. 04V-116**

Dear Mr. Person:

Pursuant to 49 CFR 573, National RV, Inc. submits the following updated information concerning incorrect information on the federal tire tags installed in certain 2003 National RV "Rage'n" and Blaze'n travel trailers. The original 573 notice was sent to NHTSA on March 2, 2004. This letter erroneously stated that the noncompliance potentially affected 2003 and 2004 model year Rage'n units. After careful research, it was determined that 2004 model year units are not affected and that the problem exists on certain 2003 Blaze'n units as well.

573.6(c)(3) - Potentially Affected Vehicles

Certain 2003 Rage'n 27P, 27T, and 29N travel trailers and 2003 Blaze'n 28P and 31R travel trailers built at the National RV factory in Perris, California between April 2002 and October 2003.

573.6(c)(3) - Estimated Population of Vehicles Potentially Affected

645.

573.6(c)(4) – Estimated Percentage of Affected Vehicles with the Condition

100%

573.6(c)(5) – Description of the Noncompliance

The affected units are equipped with 16" tires requiring a listed cold inflation pressure of 80 psi. However, the federal tire tag installed indicates 15" tires with a listed cold inflation pressure of 65 psi.

573.6(c)(7) – Basis

This issue was first identified as a potential problem by a National RV employee on or about January 12, 2004 and then promptly assessed by the Product Safety Committee at its next scheduled meetings on January 14, 2004 and February 25, 2004. After conducting further research and confirmation, the Company concluded that the federal tire tags on affected units would require replacement. This conclusion was reached on February 27, 2004.

573.6(c)(8) – Service Program

National RV, Inc. plans to notify by first class, certified mail each of the affected owners and to replace each inaccurate federal tire tag with an accurate tag. A copy of the proposed letter is attached for your review and approval prior to mailing.

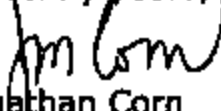
573.6(c)(9) – Press statement and Dealer/Owner Letters

National RV, Inc. does not at this time plan to make a statement to the media concerning the subject matter of this safety compliance action. However, it will send out a dealer letter and technical service bulletin prior to sending the letter referenced above. Copies of the proposed letter and bulletin are attached for your review and approval prior to distribution.

573.6(c)(11) – Recall Number

04V-116

Sincerely yours,


Jonathan Corn
Vice President/General Counsel



DATE

VIA CERTIFIED MAIL, RETURN RECEIPT REQUESTED

Mr. John Smith
123 Elm Street
Anywhere, USA 12345

**Re: Vehicle Noncompliance Recall No. 04V-116
Customer Notification Letter
VIN _____**

Dear National RV Product Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for this safety recall: Some 2003 Rage'n and Blazo'n travel trailers have incorrect information relating to tires and tire pressures on the Federal Tire Tags. Specifically, the affected units are equipped with 16-inch tires requiring a listed cold inflation pressure of 80 psi. However, the federal tire tag installed indicates 15-inch tires with a listed cold inflation pressure of 65 psi. Your unit has been identified as one of the affected units.

What we will do: National RV, Inc. at its factory service centers in California or Florida, or through its authorized service facilities, will replace your incorrect Federal Tire Tag with the correct tag enclosed with this letter. The work required will take 20 to 30 minutes and will be performed for you at no charge.

What you should do: Please contact National RV at 800-999-7260 or your authorized servicing dealer as soon as possible to arrange a service appointment date so the dealer may perform this repair, referencing Safety Recall 04V-116. The approved labor time necessary to perform this service correction is 0.3 hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your National RV dealer is best equipped to provide this service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the

agreed service date and they do not remedy this condition on that date or within three (3) days, we recommend you contact the National Recall Service Desk at 1-800-439-3653.

After contacting your dealer and the National Recall Service Desk, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-Dash-2-DOT (1-888-327-4236).

If you have already paid for this service: If you paid to have this service done before the date of this letter, National RV will provide you with a reasonable refund. To obtain this refund, please send us a letter verifying that the work was completed along with your name, vehicle identification number, servicing dealer and a copy of the repair order/invoice. The address is National RV, Attn: Tire Tag Recall, 100 W. Sinclair Street, Perris, California 92571.

IMPORTANT – If you have changed your address or sold the vehicle: Please fill out the enclosed prepaid postcard and mail it to us so we can update our records. If you have sold the vehicle, the information you provide on the postcard will be used to notify the new owner about this important safety compliance recall.

On behalf of National RV, Inc., we apologize for any inconvenience this may cause; however, we have taken this action in the interest of our efforts to fully comply with all applicable laws and regulations.

Federal Regulations require any lessor receiving this letter to forward it to the lessee within ten (10) days.

Sincerely yours,

Gary Mink
National RV, Inc.



Vehicle Noncompliance Recall Dealer Notification Letter

Subject: Rage'n Federal Tire Tag Recall 04V-116.

Description: National RV will be conducting a recall on certain 2003 Rage'n 27P, 27T, and 29N travel trailers and 2003 Blaze'n 28P and 31R travel trailers.

Issue: Affected units have incorrect information relating to tire size and tire pressure on the federal tire tag installed by National RV. Specifically, the affected units are equipped with 16-inch tires requiring a listed cold inflation pressure of 80 psi. However, the federal tire tag installed indicates 15-inch tires with a listed cold inflation pressure of 65 psi.

Repair Procedures: Each owner of record will be notified by certified mail that any inaccurate tags will be replaced with a new Federal Tire Tag (see the attached Technical Service Bulletin XX-SB-XXX for specific repair procedures). The correct tag will be included with the notification letter and they will be instructed to bring the tag to an authorized National RV repair facility.

Retail Units and Your Inventory: Most of the affected units have been retail sold. Accordingly, you should expect to receive retail customer requests pertaining to this recall. The operation must be completed at no charge to the customer. As to the units that may remain in your inventory, a delivery 'hold' must be enacted on all affected units in your inventory until such time as the above referenced revision is completed. That is, you may not legally sell any units that are involved in this recall until the required repair is made.

Labor Allowance: National RV will pay you 0.3 hours labor to complete the operation as detailed in TSB XX-SB-XXX. No return parts are required.

Payment: Requests for reimbursement should be submitted on a standard National RV warranty claim form. However, the form **MUST** clearly indicate the work was performed pursuant to Recall Number 04V-116, the VIN, customer name, and a statement that the recall operation was successfully performed. Submit your forms to Tire Tag Recall, c/o National RV, 100 W. Sinclair Street, Perris, California 92571.

NATIONAL RV INC.

TECHNICAL SERVICE BULLETIN



Problem Summary:

Affected units have incorrect information relating to tire size and tire pressure on the federal tire tag installed by National RV. Specifically, the affected units are equipped with 16-inch tires requiring a listed cold inflation pressure of 80 psi. However, the federal tire tag installed indicates 15-inch tires with a listed cold inflation pressure of 65 psi.

Solution:

Visually inspect and replace erroneous Federal Tire Tags.

Repair Procedure:

1. Ascertain tire size and compare to information on Federal Tire Tag. Units with 15-inch tires should have tags listing 15-inch tires @ 65 psi and units with 16-inch tires must have tags listing 16-inch tires @ 80 psi.
2. Remove and destroy erroneous Federal Tire Tags.
3. Install new Federal Tire Tag.

Parts List:

ITEM #	PART NUMBER	DESCRIPTION
1	N/A	Federal Tire Tag

Warranty Information:

WARRANTY CODE	DESCRIPTION	WARRANTY HOURS
TBD	2003 Rage'n/Blaze'n Tire Tag Recall (16-inch tires)	0.3 hours

♦ PARTS RETURN IS NOT REQUIRED ♦