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NVS-215  
IC CORPORATION  
751 SOUTH HARBOR BLVD, CONWAY, AR 72032  
Phone: (501) 505-2190 Fax: (501) 505-2185  
email: bob.douglas@ic-corp.com  
2004 FEB 23 10 51 AM  
OFFICE OF  
DEFECTS INVESTIGATION

Mr. George Person  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
400 Seventh Street, S. W.  
Washington, D.C. 20590

February 23, 2004

Subject: Safety Recall 04301 (NHTSA N/A)

Dear Sir:

February 18, 2004, IC Corporation declared that a safety defect may exist in the motor vehicles listed on sheet two of this report, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Attached is a vehicle defect information report, which is submitted pursuant to Parts 573.5, 151 (1), and 153 (1-6) of the National Traffic and Motor Vehicle Safety Act.

The undersigned should be contacted for any additional information regarding this recall.

Very truly yours,

IC CORPORATION

  
Robert L. Douglas  
Director of Product Integrity

Enclosures

IC Corporation  
RECALL NO 04301

NHTSA N/A

## VEHICLE SAFETY DEFECT INITIAL INFORMATION REPORT

### **DESCRIPTION OF DEFECT:**

Chemicals in the treated plywood floor react with the Sur-Loc (Kinedyne) "L" wheelchair track and all makes of wheelchair lift mounting bolts at the floor when moisture is prevalent. This reaction causes corrosion that may reduce the function of the track or the strength of the lift mounting bolts. This defect could cause injury to passengers seated in seats that are retained by the "L" track, passengers who use the lift, and any assistants that operate the lift.

### **CHRONOLOGY OF PRINCIPAL EVENTS, WHICH LED TO DETERMINATION OF DEFECT:**

Customer in Florida notified IC that they had a couple of units with the subject tracks showing evidence of corrosion. Additional investigation determined that the lift mounting bolts were also starting to corrode. Lab testing was performed to determine the root cause and proper containment actions and repair. Treated plywood floor was pulled from production starting August 14, 2003. IC's Compliance Committee declared a safety recall on February 18, 2004.

**MEASURES TO BE TAKEN TO REPAIR VEHICLE:** IC has trained three crews to inspect every unit involved in this campaign. Each unit will be tested for water leaks and repaired as required. All units with the Sur-Loc "L" tracks will have the tracks removed and replaced with protected tracks as needed, including protected mounting hardware. All lift floor-mounting bolts will be replaced with new protected hardware.

**REMEDY EXPENSE:** There will be no expense to the customer to repair this defect. IC will notify the customer of their rights as it relates to repairs completed prior to the release of this recall.

**SCHEDULE FOR THIS RECALL:** IC's first field crew started the field repair February 15, 2004. The duration of the campaign is estimated to be sixteen months.

**PUBLIC ANNOUNCEMENT DATE:** There will be no public announcement.

**OWNER LETTER AND TECHNICAL LETTER:** mailing of the recall letter to customers and dealers will begin by March 19, 2004.

**VEHICLE DEFECT  
INFORMATION REPORT**

MAKE	MODELS	MODEL YEAR	NUMBER OF VEHICLES	MANUFACTURING DATES		OTHER IDENTIFICATION NECESSARY TO DESCRIBE VEHICLE
				FROM	THROUGH	
American/IC Corporation	CE	2003	506	8/12/2002	3/4/2003	Special Needs Bus
IC Corporation	CE	2004	827	3/4/2003	8/19/2003	Special Needs Bus
American/IC Corporation	FE	2003	103	8/14/2002	2/24/2003	Special Needs Bus
IC Corporation	FE	2004	62	3/12/2003	8/14/2004	Special Needs Bus
American/IC Corporation	RE	2003	42	9/17/2002	3/3/2003	Special Needs Bus
IC Corporation	RE	2004	49	3/5/2003	8/12/2004	Special Needs Bus

Total Number of Vehicles:

1589

Percent Potentially Containing Defect: is 100%

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