



February 16, 2004

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

04V-088 ① of ⑧

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
U.S. Department of Transportation
400 Seventh Street SW
Washington, DC 20590

Dear Associate Administrator:

Pursuant to 49 CFR Part 573, Monaco Coach Corporation ("Monaco" or the "Company") is submitting this report to NHTSA concerning a recall campaign, which is being voluntarily initiated. Specific information is as follows:

573.5(c)(2)

Affected vehicles are specific model year:

2004 Monaco LaPalma

2004 Holiday Rambler Vacationer

All affected units were built on Ford chassis December 23, 2003 through January 12, 2004. The recall population was determined from the manufacturing records for the Company's manufacturing plants in Wakarusa, Indiana, which produced the affected motor homes.

573.5(c)(3)

A total of twenty-one (21) motor homes are in the recall population. Specific Serial Number and VIN break points are as follows:

2004 Holiday Rambler Vacationer with a starting Serial Number of 040119123741301-143572 through 040119123741301-144041. The VIN range for these motor homes is 1F6NF53S640A01712 through 1F6NF53S540A02379.

2004 Monaco LaPalma with a starting Serial Number of 040119033741301-142585 through 040119033411200-144176. The VIN range for these motor homes is 1F6NF53S940A00005 through 1F6NF53S840A01677.

573.5(c)4

Monaco has determined that all of the motor homes in this recall population need to have the repair performed.

573.5(c)5

Monaco Coach Corporation has become aware that the Federal Identification Tag was printed with an incorrect rim size. The initial tag states the rim size as 22.5X6.75G Range when the correct rim size should be 22.5X7.5F Range. The affected units fail to conform to 49 CFR 571.110 (FMVSS No. 110 – Tire Selection and Rims)

573.5(c)6

Monaco is currently not aware of any casualties or losses related to this issue.

573.5(c)8

The remedy will involve installing a corrected Federal Identification Tag on the motor homes.

All motor homes in Monaco's inventory have been corrected.

Copies of the owner and dealer notification letters and the repair instructions are enclosed for your pre-approval. The Company is prepared to begin owner notification immediately.

Please acknowledge receipt of this defect information report and provide the recall number that will be assigned by NHTSA to this campaign.

Thank you for your assistance.

Sincerely,



Chuck R. Zucker
Technical Coordinator Supervisor
Monaco Coach Corporation

crz/tt



February 16, 2004

MONACO
COACH CORPORATION**VEHICLE SAFETY DEFECT SERVICE BULLETIN****Recall Campaign No. TBD****Monaco File # R04002****Re: Recall- Federal Id Label – Incorrect Rim Size**

Dear Monaco Coach Corporation Dealer:

Monaco Coach Corporation has decided that certain 2004 Monaco LaPalma and Holiday Rambler Vacationer Class A motor homes, built on ford chassis, fail to conform to 49 CFR 571.110 (FMVSS No. 110 – Tire selection and Rims) *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay.

THE ISSUE

Monaco Coach Corporation has become aware that the Federal Identification Tag was printed with an incorrect rim size. The initial tag states the rim size as 22.5X6.75G Range when the correct rim size should be 22.5X7.5F Range.

AFFECTED UNITS**2004 LaPalma Motor Homes**

142585	143814	143820	143829	143836	143865
143874	144176				

2004 Monaco Vacationer Motor Homes

143572	143804	143813	143822	143826	143830
143838	143867	143872	144025	144029	144037
144041					

If our records indicate that you have any of the affected vehicles in your inventory, you will also receive an owner notification letter identifying those units. Upon request, a list is available of the units that we currently show open in your dealer inventory.

THE REPAIR

The correction will involve the placing the corrected Federal Identification Tag on the motorhome at no cost to the owners. The labor operation code and labor time allowance are included in the repair instructions. The correct tags are readily available by faxing the enclosed Recall Parts Purchase Order to 1-800-498-9478. If you have any questions concerning the repair procedure, please contact a member of our Technical Support staff toll free at 877-332-9239.

DEALER CAMPAIGN RESPONSIBILITY

All unsold new vehicles in dealer's possession and subject to this campaign must be held and inspected/repaired per the service procedure of this campaign bulletin before owners take possession of these vehicles. Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.

Owners of vehicles recently sold from your new vehicle inventory for which the dealer receives the owner recall notification are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions enclosed with this bulletin. This could be done by mailing to such owners a copy of the applicable owner letter accompanying this bulletin.

In Summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made before selling or releasing the vehicle.

In addition to a letter, owners will receive a recall notification/dealer claim form. The vehicle owner will present this form to you upon arrival for the service appointment. Please review the instructions on the face of the notification form and fill in the claim portion when the repair is completed.

Sincerely,



Chuck R. Zucker
Technical Coordinator Supervisor
Monaco Coach Corporation

Enclosures

crz/tt

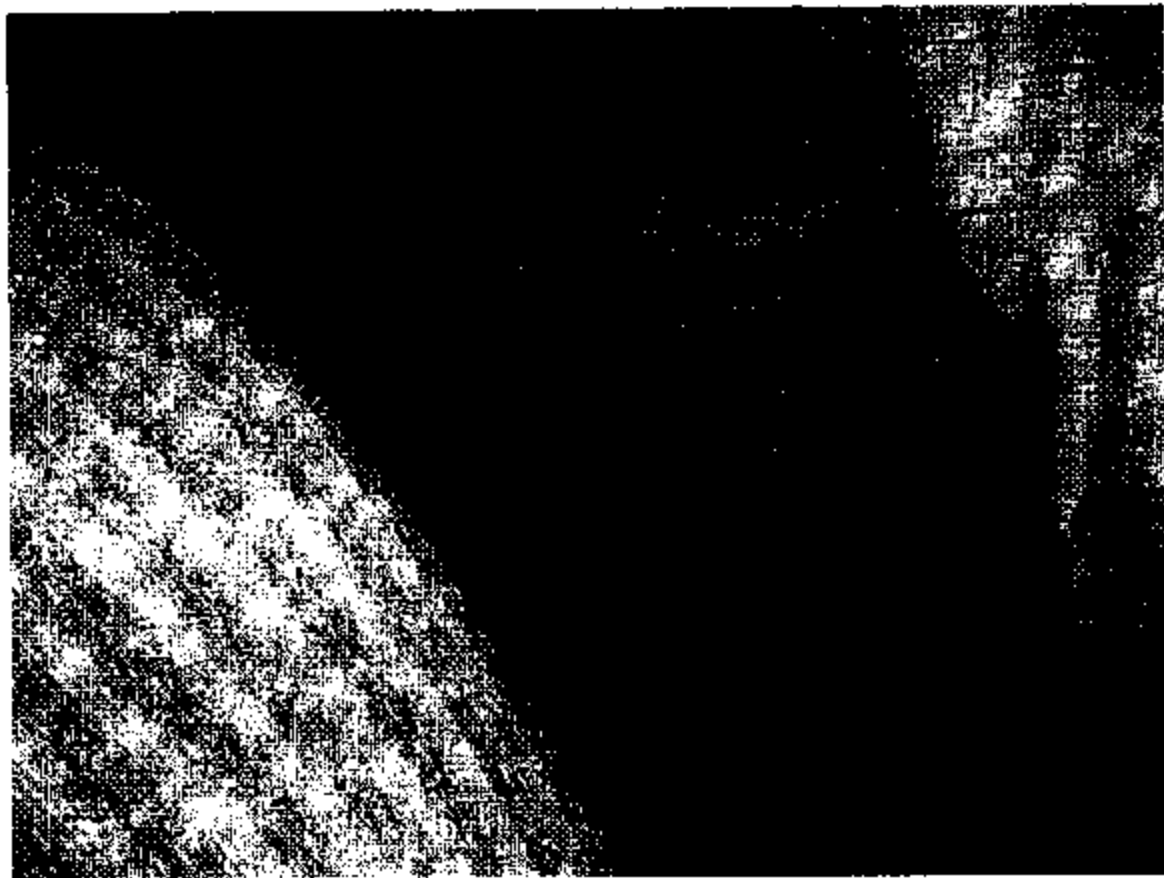
Monaco Coach Corporation



Recall Repair Procedures

04VXXXXXX

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The label is located on the roadside sidewall, directly to the left and rear of the driver's seat as illustrated above. Install new Federal Certification Label over existing label.

Part Number: TBD

Contents: 1 – Federal Identification Label

Please fax Recall Parts purchase Order to 1-800-498-9478

LABOR OPERATION CODE: TBD

LABOR ALLOWANCE: .5 hrs

**MONACO COACH/HOLIDAY RAMBLER****RECALL PARTS PURCHASE ORDER****NHTSA Recall Campaign TBD****Monaco File R04002****Federal Identification Label – Incorrect Rim Size**

Confirming Order Number: _____

Date: _____

Ship To: _____

Attention: _____

PO Number: _____

Parts Ordered: Part # **TBD** Qty: _____

Content: 1- Federal Certification Label per Serial Number

Customer Name: _____

Serial Number(s): _____

All parts will be shipped RPS ground unless other arrangements are made in advance.

FAX TO: 1-800-498-9478**MONACO COACH CORPORATION HOLIDAY RAMBLER**

1809 W. Hively, P.O. Box 4313 Elkhart, IN 46517



February 16, 2004

VEHICLE SAFETY DEFECT SERVICE BULLETIN

**Recall Campaign No.TBD
Monaco File # R04002**

Re: Safety Recall – Federal Id Label – Incorrect Rim Size

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that certain 2004 Monaco La Palma and Holiday Rambler Vacationer Class A Motor homes that were built on Ford chassis, fail to conform to USC 49 CFR Part 565, Certification (FMVSS No. 110-Tire selection and Rims) According to our information, your Motorhome identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Monaco Coach Corporation became aware that the Federal Identification Label was printed with the incorrect rim size. The initial label states the rim size as 22.5x6.75G when the correct rim size is 22.5x7.5F. This misprint could lead to an incorrect rim being placed on your unit that would not be rated for the Gross Axle Weight Rating. Prior to placing the new label on your unit, you must follow the correct rim size for your unit to prevent a blowout, which could result in a crash.

The remedy will involve placing a correct Federal Identification Label on you unit and will be provided at no charge.

You may contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and labels are readily available.

The labor time necessary to perform this recall campaign is approximately .50 hour. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motorhome.

Monaco • Holiday Rambler • Safari • Beaver • McKenzie • Royale Coach • Roadmaster
www.monaco-online.com

The enclosed Recall Notification Form identifies your motor home and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your vehicle is corrected as promptly as possible. If, however, you take your motor home to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free number of (800) 685-6545.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your motor home.

Sincerely,

A handwritten signature in black ink, appearing to read 'CRZ', followed by a long horizontal line extending to the right.

Chuck R. Zucker
Technical Coordinator Supervisor
Monaco Coach Corporation

crz/tt