

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On 01/29/04, 2004, ACRO TRAILER CO (MFR) decided that (a defect which relates to motor vehicle safety) (a noncompliance with Federal Motor Vehicle Safety Standard No.) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: 2-4-04

Furnish the manufacturer's identification code for this recall (if applicable): EQ04-002

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

ACRO TRAILER CO.
2320 N. Packer Rd
SPRINGFIELD, MO
65803

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

CHUCK BEEZLEY
CHIEF ENGINEER

Telephone Number: 417-862-1758 Fax No.: 417-862-8084

Name and Title of Person who prepared this report.

CHUCK BEEZLEY
CHIEF ENGINEER

Signed:

Chuck Beezley

¹ Each manufacturer must furnish a report to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR FMV 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Hansen at (202) 366-5210 or by FAX at (202) 366-7882.

RECEIVED
 2004 FEB -5 AM 12:22
 NHTSA
 INVESTIGATION

I. Identify the Vehicles/Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): **Model Year(s) Involved:** 2002 **Model(s):**

Production Dates: Beginning: **Ending:**

VIN Range: Beginning: 2-5042 **Ending:** 2-5043

Vehicle Type: CTMV **Bodystyle:**

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): **Model Year(s) Involved:** 2002 **Model(s):**

Production Dates: Beginning: **Ending:**

VIN Range: Beginning: 2-5062 **Ending:** 2-5064

Vehicle Type: CTMV **Bodystyle:**

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): **Model Year(s) Involved:** 2003 **Model(s):**

Production Dates: Beginning: **Ending:**

VIN Range: Beginning: 3-5008 **Ending:** 3-5009

Vehicle Type: CTMV **Bodystyle:**

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): **Model Year(s) Involved:** 2003 **Model(s):**

Production Dates: Beginning: **Ending:**

VIN Range: Beginning: 3-5015 **Ending:** 3-5016

Vehicle Type: CTMV **Bodystyle:**

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): **Model Year(s) Involved:** 2003 **Model(s):**

Production Dates: Beginning: **Ending:**

VIN Range: Beginning: 3-5037 **Ending:** 3-5037

Vehicle Type: CTMV **Bodystyle:**

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): **Model Year(s) Involved:** **Model(s):**

Production Dates: Beginning: **Ending:**

VIN Range: Beginning: **Ending:**

Vehicle Type: **Bodystyle:**

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Vehicles Model	Year	Number of Potentially Involved
5	2002	
5	2003	

Total Number Potentially Affected by the Recall **10**

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined—in particular how the recalled models were selected on a basis for the beginning and final dates of manufacture of the recalled vehicles

THESE WERE ONLY CTMVs SPEC'D.
WITH BRAKE DISCS THAT FALL IN
THIS RECALL. PARAMETER 5.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Describe the cause(s) of the defect or noncompliance condition.

Describe the consequence(s) of the defect or noncompliance condition.

Identify any warning which can (a) be made or (b) occur.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

WEBB WHEEL PRODUCTS

2310 INDUSTRIAL DRIVE S.W.

CULLMAN, AL 35055

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

JOHN C. HALL

VP ENGINEERING

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, certify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

V. Describe the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in a notice of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate any reference to a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Identify and describe how and where a recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued so state.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

VI. Furnish Recall Communications

11. Furnish a final copy of all notification bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or part owner. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.

1/30/04

Mr. Kent Finkbiner
Webb Wheel Products, Inc.
2310 Industrial Drive S.W.
Cullman, AL 35055

Ref: Voluntary recall of Platinum Hubs

Dear Mr. Finkbiner,

We have determined that the following customers have Platinum drums that were originally installed on their trailers that fall under the recall.

1. Martin Industrial Pumping Services, Inc. *8056 (3-5037)*
20609 Placerita Canyon Road
Santa Clara, CA 91321
- ✓ 2. Doyle Sims & Son's *8011-13 (2-5042, 2-5043, & 2-5044)*
P.O. Box 112
Gleason, TN 38229
- ✓ 3. Clark Sholts *8025-26 (3-5008 & 3-5009)*
Nestle Purina PetCare
800 North Brand Blvd.
Glendale, CA 91203
- ✓ 4. Leeser TX, Inc. *7998 & 7999 (2-5042 & 2-5043)*
6985 County Road 326
Palmayra, MO 63461
- ✓ 5. David Calderwood *8028-29 (3-5015 & 3-5016)*
MP Environmental Services
3400 Manor Street
Bakersfield, CA 93308

Please send a copy of your recall and inspection instructions to the above locations.

Please advise if you have any questions or if we can be of further service.

Yours truly,

Chuck Beezley
Chief Engineer

ACRO Trailer Co.

2320 N. Packer Road • Springfield, Missouri 65803 • 417-862-1758 • 800-589-5254 • FAX 417-862-8084 • www.acrotrailer.com

Manufacturers of Aluminum, Stainless Steel & Carbon Steel Trailers for the Liquid Transportation Industry

1/29/04

Mr. Tom Martin
Martin Industrial Pumping Services, Inc.
20609 Placerita Canyon Road
Santa Clara, CA 91321

Ref: Voluntary recall of Platinum Hubs

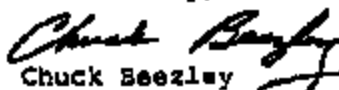
Dear Mr. Martin,

We have been notified by Webb Wheel Products of a voluntary recall on their Platinum Series hubs. A copy is enclosed for your reference.

Our records indicate that trailers we built for you had the recalled hubs on them at the time of manufacture.

Please contact Webb as indicated. We have notified Webb that you have trailers falling under this recall.

Yours truly,


Chuck Beezley
Chief Engineer

ACRO Trailer Co.

2320 N. Packer Road • Springfield, Missouri 65803 • 417-862-1758 • 800-589-5234 • FAX 417-862-3034 • www.acrotrailer.com

Manufacturers of Aluminum, Stainless Steel & Carbon Steel Trailers for the Liquid Transportation Industry

1/29/04

Mr. Doyle Sims
Doyle Sims & Son's
P.O. Box 112
Gleason, TN 38229

Ref: Voluntary recall of Platinum Hubs

Dear Mr. Sims,

We have been notified by Webb Wheel Products of a voluntary recall on their Platinum Series hubs. A copy is enclosed for your reference.

Our records indicate that trailers we built for you had the recalled hubs on them at the time of manufacture.

Please contact Webb as indicated. We have notified Webb that you have trailers falling under this recall.

Yours truly,


Chuck Beezley
Chief Engineer

ACRO Trailer Co.

2320 N. Packer Road • Springfield, Missouri 65803 • 417-862-1754 • 800-585-5244 • FAX 417-862-8044 • www.acrotrailer.com

Manufacturers of Aluminum, Stainless Steel & Carbon Steel Trailers for the Liquid Transportation Industry

1/29/04

Mr. David Calderwood
M.P. Environmental Services
3400 Manor Street
Bakersfield, CA 93308

Ref: Voluntary recall of Platinum Hubs

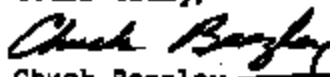
Dear Mr. Calderwood,

We have been notified by Webb Wheel Products of a voluntary recall on their Platinum Series hubs. A copy is enclosed for your reference.

Our records indicate that trailers we built for you had the recalled hubs on them at the time of manufacture.

Please contact Webb as indicated. We have notified Webb that you have trailers falling under this recall.

Yours truly,


Chuck Beezley
Chief Engineer

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Manufacturers of Aluminum, Stainless Steel & Carbon Steel Trailers for the Liquid Transportation Industry

1/29/04

Mr. Clark Sholts
Nestle Purina PetCare
800 North Brand Blvd.
Glendale, CA 91203

Re: Voluntary recall of Platinum Hubs

Dear Mr. Sholts,

We have been notified by Webb Wheel Products of a voluntary recall on their Platinum Series hubs. A copy is enclosed for your reference.

Our records indicate that trailers we built for you had the recalled hubs on them at the time of manufacture.

Please contact Webb as indicated. We have notified Webb that you have trailers falling under this recall.

Yours truly,


Chuck Beetley
Chief Engineer

ACRO Trailer Co.

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Manufacturers of Aluminum, Stainless Steel & Carbon Steel Trailers for the Liquid Transportation Industry

1/29/04

Ms. Patty Childress
Leaser TX, Inc.
6985 County Road 326
Palmyra, MO 63461

Ref: Voluntary recall of Platinum Hubs

Dear Ms. Childress,

We have been notified by Webb Wheel Products of a voluntary recall on their Platinum Series hubs. A copy is enclosed for your reference.

Our records indicate that trailers we built for you had the recalled hubs on them at the time of manufacture.

Please contact Webb as indicated. We have notified Webb that you have trailers falling under this recall.

Yours truly,



Chuck Beezley
Chief Engineer

ACRO TANK TRAILER

	ISSUAL NO.	COMP.	COPY.	COMPTS.	PRICE	WTRP	WSTL	WBL	LENGTH
DAYTON	7525	HOWE	5000	TWO	DC	25	25		
CONE AG SERVICE									
FRANCIS VACUUM	7525 INU 7525	407	5000	ONE	DC	25	25		
FRANCIS VACUUM	7525 INU 7525	407	5000	ONE	DC	25	25		
PERMA-FIX of DAYTON	5025 A 37	407	5000	ONE	DC	25	25		
PERMA-FIX of DAYTON	5025 INU 50	407/412	5000	ONE	DC	25	25		

 ASS 5025 - COMPTING, COPY

Feb. 05 2004 08:152AM

YOUR LOGO :ACORD TRAILER
YOUR FAX NO. :4178628884

N.J.	OTHER FACSIMILE	START TIME	USAGE TIME	MODE	PAGES	RESULT
21	12023667882	Feb. 05 08:47AM	04'36	END	15	OK

TO TURN OFF REPORT, PRESS 'MENU' 884 SET.
THEN SELECT OFF BY USING 'JOB-DIAL'.

FOR FAX ADVANTAGE ASSISTANCE, PLEASE CALL 1-800-HELP-FAX (435-7329).