



Harley-Davidson Motor Company, 3750 West Juniper Ave., PO Box 673, Milwaukee, WI 53201 414/342-4000

January 22, 2004

04V-052 ①α④

Ms. Kathleen C. DeMeter
Director of Office of Defects Investigation
National Highway Traffic Safety Administration
US Department of Transportation, Room 5326
400 Seventh Street, SW
Washington, DC 20590

Dear Ms. DeMeter:

The following information is submitted in accordance with National Highway Traffic Safety Administration's reporting regulations, 49CFR Part 573.6.

Harley-Davidson Motor Company, Inc. has learned that a condition affecting safety exists on 2004 Model Year Dyna Glide EFI Fuel Injected Motorcycles produced between September 2, 2003 and November 19, 2003.

IDENTIFICATION OF EQUIPMENT POTENTIALLY CONTAINING THE DEFECT:
The Fuel Injected 2004 Model Year Dyna Glide Motorcycles produced between September 2, 2003 and November 19, 2003 were produced with this condition. There are 4,593 motorcycles in the US with this defect (entire production containing this fuel hose component).

DESCRIPTION OF DEFECT:

Harley-Davidson Motor Company, Inc. has learned that 2004 Model Year Dyna Glide Fuel Injected Motorcycles produced between those dates have a defect in the rubber fuel hose. The rubber hose has the potential to separate from the inner liner causing a fuel leak which could result in a fire.

SUPPLIER INFORMATION:

MPC

100 Wisconsin Street
St. Walworth, WI 53184
Sales Manager: Janice Stocking
Phone Number: 262-275-5791 Ext. 2204

CHRONOLOGY OF EVENTS: This problem was first identified on December 1, 2003 at the Talladega Test Facility on a prototype motorcycle. Subsequent evaluation determined that hoses of the same design and material and purchased from the same supplier, were used on production Fuel Injected Dyna Glide Model Motorcycles. Further testing between late December 2003 and mid-January 2004 concluded that this problem could occur with the production hoses. On January 20th, 2004, we decided to declare a recall.

DESCRIPTION OF THE PROGRAM TO REMEDY THE DEFECT:

The remedy of this issue is to replace the fuel line assembly on the above noted vehicles. While this condition may not exist in all of the subject motorcycles, as a precautionary measure, Harley-Davidson is recalling all of these motorcycles.

HARLEY-DAVIDSON MOTOR COMPANY PRE-NOTIFICATION REMEDY REIMBURSEMENT PROGRAM:

Harley-Davidson Motor Company incorporates by reference herein the general reimbursement plan it has previously provided to NHTSA for reimbursing customers for remedy costs incurred prior to notification of this recall.

PART 577 NOTICE LETTER:

A draft of the owner notification letter is attached.

Please advise the undersigned of the campaign number assigned by ODI to this recall.

Sincerely,



Ronald L. Mundt
For Harley-Davidson Motor Company, Inc.



Harley-Davidson Motor Company, 3700 West Juniper Ave., PO Box 688, Milwaukee, WI 53201 414/242-4090

04V-052 ③ of ④

Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect, which relates to motor vehicle safety exists on certain 2004 Model Year Dyna Glide EFI Fuel Injected motorcycles. A defect, involving a fuel hose leak, while it may not exist in all the subject motorcycles, could result in a fire.

Our records indicate that you purchased one of the motorcycles involved in this safety recall identified by the VIN (Vehicle Identification Number) shown on this letter.

We strongly urge you to take your motorcycle to your dealer to have the appropriate service performed as soon as possible. If you had the defect, which is subject of this letter, remedied prior to receiving this letter, you may be eligible for reimbursement by Harley-Davidson for your remedy costs. If you have incurred such pre-recall notice letter costs, please refer to the enclosure in this mailing which presents all of the details, including coverage and limitations, of the Harley-Davidson reimbursement plan. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.

Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your fuel line assembly replaced. The dealer labor time to perform this service takes approximately less than 1 hour and the parts and labor will be free of charge to you. Parts should be available at your dealership on approximately February 18, 2004.

To verify that the service has been completed, Dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall.

If you take your motorcycle to your dealer on a mutually agreed upon date and he does not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT or contact NHTSA at www.NHTSA.DOT.GOV.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for you cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.