



TRIPLE E RECREATIONAL VEHICLES
A DIVISION OF TRIPLE E CANADA LTD.

04V-039 ① of ⑧

P.O. Box 1230 Winkler MB,
Canada R6W 4C4
PHONE: (204) 325-4361
FAX: (204) 325-5241

January 28, 2004

National Highway Traffic Safety Administration

Fax 1-202-366-7882

Attn: Judith Taylor
Safety Recall Analyst

RE: Recall No. CA#4943-04

Subject: Recall on 2004 Empress and Embassy Motorhomes have a possible fire hazard

Dear Ms. Taylor,

Attached you will find a list of all the vehicles that this Recall pertains too. The list includes the year, model and last 5 digits of the coach number. A letter to the dealer and retail customer is also included.

If you need any other information please feel free to contact myself.

Sincerely,

Ike Unger
Warranty Manager

IU/wcw

Attachment

Cc. Mr. Kenneth N. Weinstein – Associate Administrator for Safety Assurance

RECEIVED
JAN 29 A 7 28
OFFICE OF THE
SAFETY RECALLS

2004 Empress & Embassy CA#4943 - Recall Notification - US		
Serial #	Product	Model #
18949	Empress	A3904FGB
18955	Embassy	A35FW
18958	Embassy	A38FB
18966	Embassy	A30G



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January 28, 2004

Recall Notification CA#4943-04

Dealer Name
Address

Triple E Recreational Vehicles is Recalling the Motorhomes listed below, as per the attached notification sent to our mutually valued retail customers.

Please review the copy of the letter sent to the retail customers. The letter and the photo clearly explain the type of defect and the necessary corrective action. Labour used to perform this repair may be reclaimed via our normal warranty procedures. Please ensure that the warranty claim used to receive credit for this repair only mention the item listed on this Recall Notification CA#4943-04.

Labour to perform this Recall will be: .5 hours

Stock Unit(s):
Retail Sold Unit(s):

Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,

Ike Unger
Warranty Manager

IU/wcw

Enclosures



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RECALL NOTIFICATION CA#4943-04

Customer Name
Address

Re: Model A, Serial #
Selling Dealer:

SUBJECT: Triple E Recreational Vehicles is Recalling Your Motorhome. This Notification will advise of an issue that relates to a possible fire hazard

Description of Defect:

Your motorhome was manufactured with 12volt wires and a vacuum line that is routed behind or under the Acme heater fan speed resistor pack. These wires and vacuum line may overheat and melt from the heat generated from the Acme heater fan speed resistor coil pack. The attached photo clearly indicates this defect.

Correction of Defect:

Loosen the clamp used to secure wires and vacuum hoses near the Acme heater fan speed resistor pack. Simply lift wires and vacuum line above the resistor pack and re-secure using the clamp you removed earlier. The attached photo clearly shows the location to route these wires and vacuum line. If wires or vacuum hoses show signs of heat damage, replacement parts will need to be spliced in place. All wire connections must be soldered and have a heat shrink cover to ensure a positive connection with no possible wire shorts. Vacuum hoses that are heat damaged will need to be replaced as well. This repair will be done under our normal warranty procedures and at no cost to the retail customer.

To Have This Modification Performed:

Contact your Selling Dealer and request an appointment, which will be suitable for you and your selling dealer. Your dealer will inspect your motorhome and move the wires and vacuum line as indicated in the Correction of Defect. This Notice must be presented to the selling dealer at time of repair.



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For U.S. Residents... If you are still having trouble getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 or 1-800-424-9393

Please feel free to contact your selling dealer or Triple E Recreational Vehicles regarding any questions you may have on this Recall Notice CA#4943-04.

We regret the inconvenience this Recall Notice may cause you, but want you to have complete satisfaction with your Triple E built Recreational Vehicle.

Sincerely,

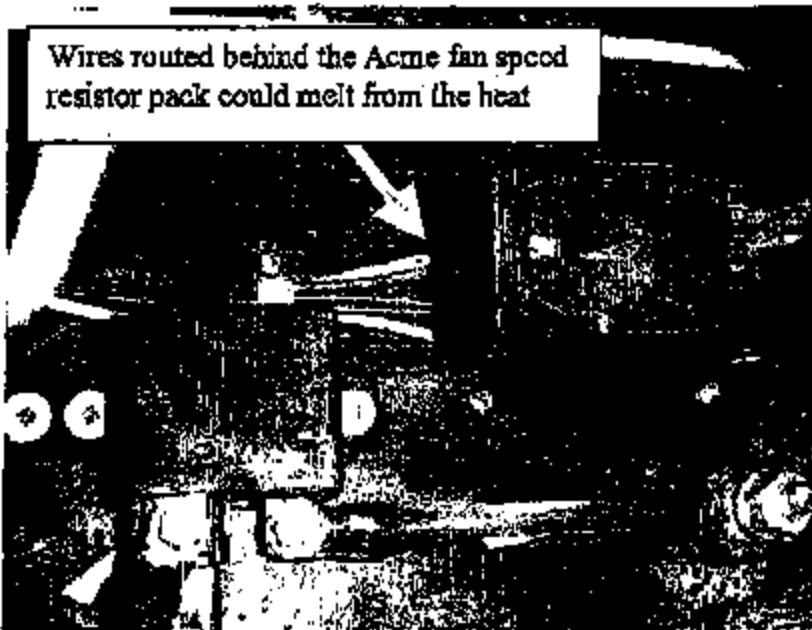
Ikc Unger
Warranty Manager

IJ/wcw

Enclosure

CC. Mr. Terry Elias – Triple E President & General Manager
Mr. Ron Vanderwees – Triple E Operations Manager
Mr. Ernie Penner – Triple E Sales Manager
Ms. Judith Taylor – Safety Recall Analyst
Selling Dealer

Wires routed behind the Acme fan speed resistor pack could melt from the heat



Route and clamp wires up and away from behind the resistor pack

