



U.S. Department
of Transportation

400 Seventh Street, SW
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

**ACKNOWLEDGMENT FAX SHEET OF RECEIPT OF NONCOMPLIANCE
INFORMATION REPORT SUBMITTED UNDER 49 CFR PART 573**

Assigned Recall No. **04V-599** by the
National Highway Traffic Safety Administration

Part 573 Report Date: **December 16, 2004**

Date E-Mailed: **December 23, 2004**

MANUFACTURER: **General Coach America, Inc.**

MANUFACTURER CONTACT: **Ms. Deborah Morse
Mr. Daniel Bensman**

SUBJECT: 111 General Coach 2002-2005 M1030, M1030L, M1035, and M1035L coaches fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 217, "Bus Emergency Exits and Window Retention and Release." The operating instruction decals for the emergency latches may not have been placed on the emergency exit windows.

This is an acknowledgment for this recall. A formal acknowledgment letter will be written only if we have additional comments or concerns.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

This recall was the subject of an investigation conducted by the Office of Vehicle Safety Compliance.

We have reviewed your proposed owner notification letter and it does not meet the requirements of Part 577. The second paragraph needs to read: **"General Coach America, Inc. (General Coach) has decided that certain M1030, M1030L, M1035, and M1035L model buses built in 2002, 2003, 2004, and 2005, fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 217, "Bus Emergency Exits and Window Retention and Release."**

Also please change the recall reference at the top of your letter to read NHTSA Reference Number 04V-599.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter **in which notification to purchasers occurs**. As stated in your report, owner notification is expected to begin during December 2004 or January 2005. Therefore, the first quarterly report will be due by April 30, 2005.

If you have any questions, please call:

Patricia Wallace, Safety Defects Analyst on (202) 366-5232 or
George Person, Chief on (202) 366-5210
or Fax at (202) 366-7882
or e-mail at patricia.wallace@nhtsa.dot.gov
Recall Management Division