



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

400 Seventh Street, S.W.  
Washington, D.C. 20590

**DEC 20 2004**

**ACKNOWLEDGMENT FAX SHEET OF RECEIPT OF NONCOMPLIANCE  
INFORMATION REPORT SUBMITTED UNDER 49 CFR PART 573**

Assigned Recall No. **04E-093** by the  
National Highway Traffic Safety Administration

Part 573 Report Date: **December 10, 2004**

Date Faxed: **December 20, 2004**

MANUFACTURER: **HEHR INTERNATIONAL, INC.**

MANUFACTURER CONTACT: **TOM MCDONALD  
VICE PRESIDENT, SALES & MARKETING**

FAX: **323-666-0331**

**SUBJECT: 4,000 HEHR EMERGENCY EXIT WINDOWS, MODEL NOS 1401 AND 1407, FOR USE ON CERTAIN DAILMERCHRYSLER COMMERCIAL BUSES NC, MY 2002-2004 SLF BUSES, DO NOT MEET THE EMERGENCY EXIT RELEASE REQUIREMENTS AS SPECIFIED IN FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 217, BUS EMERGENCY EXITS AND WINDOW RETENSION AND RELEASE. THE WINDOWS MAY FAIL TO OPEN WHEN UNLATCHED. IN THE EVENT OF AN EMERGENCY, RAPID EGRESS MAY BE IMPAIRED, POSSIBLY RESULTING IN SERIOUS INJURIES OR DEATH.**

This is an acknowledgment for this recall. A formal acknowledgment letter will be written only if we have additional comments or concerns.

**NOTIFICATION TO PURCHASERS**

In accordance with Part 577, a draft owner notification letter and envelope must be submitted to this office for review prior to mailing.

As stated in your report, we understand that Hehr International, Inc., (Hehr) will be conducting this safety recall. However, since the vehicle manufacturers are responsible for the defect/noncompliance in accordance with 49 CFR §573.5, please be advised that if Hehr's safety recall campaign is not successful, the agency will require the vehicle manufacturers to conduct a follow-up notification.



DOT AUTO SAFETY HOTLINE  
888-DASH-2-DOT  
888-327-4236

If you have any questions, please call:

Kelly Schuler, Safety Defect Analyst or George Person, Chief  
at (202) 366-5227 or by FAX (202) 366-7882  
Recall Management Division  
[kschuler@nhtsa.dot.gov](mailto:kschuler@nhtsa.dot.gov)